

## Curriculum Vitae

Joann Keyton, Ph.D.  
Distinguished Professor, Emerita  
North Carolina State University

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**DEGREES**

<b>DEGREE</b>	<b>DISCIPLINE</b>	<b>INSTITUTION</b>	<b>YEAR</b>
Ph.D.	Communication/Business Administration	The Ohio State University	1987
M.A.	Communication	The Ohio State University	1985
B.A., Summa cum laude	Organizational Communication/Theatrical Dance	Western Michigan University	1983

**EXPERIENCE**

<b>RANK/POSITION</b>	<b>DEPARTMENT</b>	<b>INSTITUTION/ORGANIZATION</b>	<b>PERIOD</b>
Distinguished Professor, Emerita	Communication	North Carolina State University	2021-
Distinguished Professor, Tenured	Communication	North Carolina State University	2019-2021
Professor, Tenured	Communication	North Carolina State University	2007-2019
Professor, Tenured	Communication Studies	The University of Kansas	2002-2007
Faculty Ombudsperson	Academic Affairs	The University of Memphis	2000-2002
Professor	Communication	The University of Memphis	2000-2002
Associate Professor, Tenured	Communication	The University of Memphis	1997-2000
Associate Professor	Communication	The University of Memphis	1994-1997
Assistant Professor	Communication	The University of Memphis	1992-1994
Assistant Professor	Communication	Baylor University	1990-1992
Assistant Professor	Communication	University of South Alabama	1987-1990
Senior Analyst		The Federal Reserve Bank of Kansas City	1980-1981
Staff Analyst		The Federal Reserve Bank of Kansas City	1978-1980

**HONORS/AWARDS**

<b>HONOR/AWARD</b>	<b>INSTITUTION/COMPANY/ORGANIZATION</b>	<b>YEAR</b>
<i>Keyton/Brower Best Article Award</i> (for the editorial board's selection of the best article of the year)	<i>Small Group Research</i>	2023
<i>Group Dynamics Most Valuable Paper Award</i> 2019	<i>Group Dynamics</i>	2020
Distinguished Professor	North Carolina State University	2019

Finalist, Outstanding Graduate Faculty Mentor Award	North Carolina State University	2018
Top Paper	Group Communication Division, National Communication Association, Bonito, J. & Keyton, J., Introduction to Machine Learning: Teaching Computers to Code Group Interaction Data	2017
Honorable Mention, Dennis Gouran Research Award	Group Communication Division, National Communication Association. Facilitating Social Support: Member-leader communication in a breast cancer support group.	2016
Best Edited Book Award	Communication Apprehension and Competence Division, National Communication Association. For A. F. Hannawa & B. H. Spitzberg (Eds.), <i>Communication competence</i> . Berlin, Germany: De Gruyter Mouton. One chapter in this edited book.	2016
Career Achievement Award	Group Communication Division, National Communication Association.	2015
Stanley L. Saxton Applied Research Award	J. Ervin, J. Bonito, & J. Keyton, Investigating the Link Between Teamwork and Performance in First Lego League Teams.	2015
Top Paper	Group Communication Division, National Communication Association. Ervin, J., Bonito, J. A., & Keyton, J.. Intra- and interpersonal characteristics of group discussion: Application of the latent group model to a series of meetings.	2014
Top Paper Finalist, INGRoup	An investigation of role-related participation in product design teams: Individual- and group-level trends.	2014
Dennis Gouran Research Award	Group Communication Division, National Communication Association. For Bonito, J. A., Ruppel, E. K., & Keyton, J. (2012). Reliability estimates for multilevel designs in group research. <i>Small Group Research</i> , 43, 443-467.	2013
Friend of INGRoup	Interdisciplinary Network for Group Research	2013
Gerald M. Phillips Award for Distinguished Applied Communication Scholarship	National Communication Association	2011
Textbook of the Year Award	Organizational Communication Division, National Communication Association	2011
Distinguished Award for a Special Journal Issue	Applied Communication Division, National Communication Association. For special issue of <i>Small Group Research</i> , "Jury Deliberation in a Capital Murder Case"	2011
College of Humanities and Social Sciences, NC State	Outstanding Research Award	2011
Department of Communication, NC State	Outstanding Graduate Faculty Award	2011
NC State Alumni Outstanding Research Award	Nominee, College of Humanities and Social Sciences	2011
Stanley L. Saxton Applied Research Award	J. Keyton & S. J. Beck, Facilitating social support: Member-leader communication in a breast cancer support group.	2010

Ronald M. Entman Award for Excellence in Communication Research	Department of Communication, North Carolina State University	2010
Byron A. Alexander Graduate Mentor Award	College of Liberal Arts & Sciences, University of Kansas	2007
Top Paper	Training & Development Division, National Communication Association. Pilgram, M. G., & Keyton, J. Effects of instructional strategies on knowledge and behavioral identifications in sexual harassment training.	2007
Top Paper	Organizational & Professional Communication Division, Central States Communication Association. Bisel, R. S., Ford, D. J., & Keyton, J. Unobtrusive control in a leadership organization: Integrating control and resistance.	2007
Top Three Paper	Group Communication Division, National Communication Association. Warren, R., Keyton, J., Alexander, A., & Behrend, D. Work and Play Well with Others: Group Behavior in Television Sitcoms.	2005
Ernest Bormann Research Award	Group Communication Division, National Communication Association for <i>Group Communication in Context: Studies of Bona Fide Groups</i> , L. R. Frey (Ed.). One co-authored chapter in this edited collection.	2004
Alumni Achievement Award	Western Michigan University College of Arts & Sciences	2004
Federation Prize	Central States Communication Association	2004
Ernest Bormann Research Award	Group Communication Division, National Communication Association for <i>New Directions in Group Communication</i> , L. R. Frey (Ed.). One co-authored chapters in this edited collection.	2003
William F. Eadie Outstanding Applied Communication Research Article Award	Applied Communication Division, National Communication Association. Keyton, J., Ferguson, P., & Rhodes, S. C. (2001). Cultural indicators of sexual harassment. <i>Southern Communication Journal</i> , 67, 33-50.	2002
Honorable Mention, Ernest A. Lynton Award for Faculty Professional Service and Academic Outreach	New England Resource Center for Higher Education	2001
Inductee, Outstanding Alumni Academy	Western Michigan University, Department of Communication	2001
Ernest Bormann Research Award	Group Communication Division, National Communication Association for a special guest edited issue of <i>Small Group Research</i> (Relational Issues in Groups). Guest editor, volume 31(4), 2000.	2001
Ernest Bormann Research Award	Group Communication Division, National Communication Association for <i>The Handbook of Group Communication Theory and Research</i> , L. R. Frey, D. S. Gouran, and M. S. Poole (Eds.). One single authored and one co-authored chapters in this edited collection.	2000
Top Three Paper	Applied Communication Division, National Communication Association. Keyton, J., Ferguson, P., & Rhodes, S. C. Validity and effectiveness of sexual harassment training.	2000
Outstanding Scholar	Communication Theory Division, Southern States	1999

Nominee, Distinguished Teaching Award	Communication Association University of Memphis	1998
Honorary Inductee	National Order of Omega, University of Memphis	1997
Top Paper	Keyton, J., & Kilgore, W. Assessing interpersonal communication skills in preparing women for work. Interpersonal Communication Division, Southern States Communication Association, Savannah.	1997
Professor of the Year	Mortar Board, University of Memphis	1996
Honorary Inductee	Omicron Delta Kappa, University of Memphis	1996
Gerald R. Miller Distinguished Book Award	Speech Communication Association Interpersonal and Small Group Communication Division for <i>Group Communication in Context: Studies of Natural Groups</i> , L. R. Frey (Ed.). Co-authored chapter in this edited collection.	1995
Top Three Paper	Keyton, J., & Rhodes, S. C. One more time: What is sexual harassment? Applied Communication Division, Southern States Communication Association, New Orleans.	1995
Top Three Paper	Keyton, J., Burchfield, M., Fondren, B., Lee, D., Peters, A., & Skidmore, D. "I can't believe that just happened": A look at embarrassability and remedial strategies of others. Communication Theory Division, Southern States Communication Association, New Orleans.	1995
Honorable Mention, Distinguished Book Award	Speech Communication Association Applied Communication Section for <i>Innovation in Group Facilitation: Applications in Natural Settings</i> , L. R. Frey (Ed.). Single authored chapter.	1994
Distinguished Book Award	Speech Communication Association, Applied Communication Section for <i>Group Communication in Context: Studies of Natural Groups</i> , L. R. Frey (Ed.). Co-authored chapter in this edited collection.	1994
Top Paper	Keyton, J., & Rhodes, S. C. Alternative perspectives on sexual harassment research. Applied Communication Section, Speech Communication Association, New Orleans.	1994
Top Four Paper	Keyton, J., & Kalbfleisch, P. J. Building a normative model of women's mentoring relationships. Communication Theory Division, Southern States/Central States Joint Convention, Lexington.	1993
Top Paper	King, K. L., & Keyton, J. An evaluation of Corporation Alpha's training program "managing the work force of the 90s." Applied Communication Division, Southern States Communication Association, San Antonio.	1992
Milton Dickens Award	Cegala, D. J., Dewhurst, M., Galanes, G. J., Burggraf, C., Mosier Thorpe, J., Keyton, J., & Makay, L. (1989). Study of participants' judgments of topic change during conversation: Global versus local definitions. <i>Communication Reports</i> , 2, 62-71.	1992
Top Three Paper	Springston, J. K., Keyton, J., Leichty, G. B., & Metzger, J. Field dynamics and public relations theory: Toward the management of multiple publics. Commission on Public Relations, Speech Communication Association, Atlanta.	1991
Top Paper	Keyton, J. Who's annoying who? Problems in organizational groups. Applied Communication Division, Southern	1991

Outstanding Faculty Member	States Communication Association, Tampa. Alpha Lambda Delta, University of South Alabama	1989
Top Paper	Keyton, J. Evaluating individual group member satisfaction as a situational variable. Communication Theory Division, Southern States Communication Association, Louisville.	1989
Research Award	American Society of Training and Development, Columbus, OH chapter	1987
Outstanding Young Woman of America		1986, 1987
Honorable Mention, Top Student Paper	Student Papers Division, International Teleconferencing Association Keyton, J. Extrapolating a dyadic model to small group methodology: Validation of the Spitzberg and Cupach model of communication competence. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago.	1986 1986
Outstanding Graduate Student Award for Graduate Teaching and Graduate Study	Instructional/Development Communication Division, International Communication Association	1985
Finalist	The Ohio State University Graduate Teaching Association Competition	1985

## TEACHING EXPERIENCE

SUBJECT	INSTITUTION
Organizational Communication U G	North Carolina State University
Qualitative Research Methods G	North Carolina State University
Seminar in Applied Communication U	North Carolina State University
Organizational Communication Theory G	North Carolina State University
Training and Development G	North Carolina State University
Organizational Culture G	North Carolina State University
Communication Theory & Philosophy G	North Carolina State University
Quantitative Research Methods U G	North Carolina State University
Communication Research Methods U	North Carolina State University
Seminar in Group and Team Communication G	North Carolina State University
Communication Theory G	North Carolina State University
Independent Study U G	North Carolina State University
M.S. Thesis G	North Carolina State University
Introduction to Research Methods G	University of Kansas
Groups and Teams G	University of Kansas
Organizational Training G	University of Kansas
Introduction to Communication Studies U	University of Kansas
Comparative Theory G	University of Kansas
Gender Issues in Organizational Communication G	University of Kansas
Macro Theories in Organizational Communication G	University of Kansas
Quantitative Research Design G	University of Kansas
Content and Interaction Analysis G	University of Kansas
Organizational Communication U	University of Kansas
Organizational Culture and Change U & G	University of Kansas
Problem Solving in Teams and Groups U	University of Kansas
Directed Studies U & G	University of Kansas

Introduction to Human Communication U	University of Memphis
Methods of Communication Analysis U	University of Memphis
Directed Studies in Communication U	University of Memphis
Group Discussion U	University of Memphis
Communication in Organizations U & G	University of Memphis
Small Group Communication U & G	University of Memphis
Communication Theory G	University of Memphis
Introduction to Research in Communication G	University of Memphis
Quantitative Research Methods G	University of Memphis
Social-Sexual Behavior in Organizations G	University of Memphis
Seminar in Communication Research (Qualitative Methods) G	University of Memphis
Seminar in Group Communication	University of Memphis
Seminar in Organizational Communication (Macro Issues) G	University of Memphis
Seminar in Organizational Communication (Organizational Groups) G	University of Memphis
Seminar in Organizational Culture & Change G	University of Memphis
Independent Studies in Communication U & G	University of Memphis
Special Projects G	University of Memphis
Major Area Paper G	University of Memphis
Thesis G	University of Memphis
Dissertation G	University of Memphis
Communication and Group Process U	Baylor University
Interviewing U	Baylor University
Organizational Communication U	Baylor University
Internship in Speech Communication U	Baylor University
Special Problems in Oral Communication U	Baylor University
Modern Communication Theory G	Baylor University
Seminar in Small Group Communication G	Baylor University
Problems in Oral Communication G	Baylor University
Thesis G	Baylor University
Introduction to Human Communication Theory U	University of South Alabama
Small Group Discussion U	University of South Alabama
Directed Studies in Organizational Communication U	University of South Alabama
Advanced Research Methods (Focus Groups) U	University of South Alabama
Communication and Group Processes U & G	University of South Alabama
Directed Studies in Organizational Communication U	University of South Alabama
Foundations of Graduate Study in Communication G	University of South Alabama
Directed Studies in Organizational Communication G	University of South Alabama
Thesis G	University of South Alabama
Small Group Communication U	The Ohio State University
Communication in Decision Making U	The Ohio State University

## **PUBLICATIONS**

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### **Books**

Keyton, J. (2023). *Communication research: Asking questions, finding answers* (6th ed.). McGraw-Hill.

Keyton, J. (Ed.) (2023). *Culture 2.0 Intersections of National and Organizational Culture*. Peter Lang.

- Keyton, J., & Beck, S. J. (2018). *Communicating in groups and teams: Strategic interactions* (5<sup>th</sup> ed.). San Diego, CA: Cognella.
- Beck, S. J., Keyton, J., & Poole, M. S. (Eds.). (2022). *The Emerald handbook of group and team communication research*. Emerald.
- Keyton, J. (2019). *Communication research: Asking questions, finding answers* (5<sup>th</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J., & Beck, S. J. (2018). *Communicating in groups and teams: Strategic interactions* (4<sup>th</sup> ed.). San Diego, CA: Cognella.
- Scott, C. R., Lewis, L., Barker, J., Keyton, J., Kuhn, T., & Turner, P. (Eds.). (2017). *The international encyclopedia of organizational communication*. Malden, MA: Wiley-Blackwell.  
doi:10.1002/9781118955567
- Keyton, J. (2015). *Communication research: Asking questions, finding answers* (4<sup>th</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J. (2015). Instructor's manual for *Communication research: Asking questions, finding answers* (4<sup>th</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J. (2011). *Communication and organizational culture: A key to understanding work experiences* (2<sup>nd</sup> ed.). Thousand Oaks, CA: Sage.
- Keyton, J. (2011). *Communication research: Asking questions, finding answers* (3<sup>rd</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J. (2011). Instructor's manual for *Communication research: Asking questions, finding answers* (3<sup>rd</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J., & Shockley-Zalabak, P. (Eds.) (2010). *Case studies for organizational communication: Understanding communication processes* (3<sup>rd</sup> ed.). New York: Oxford University Press.
- Keyton, J. (2006). *Communicating in groups: Building relationships for group effectiveness* (3<sup>rd</sup> ed.). New York, NY: Oxford University Press.
- Keyton, J. (2006). Instructor's Manual for *Communicating in groups: Building relationships for group effectiveness* (3<sup>rd</sup> ed.). New York, NY: Oxford University Press.
- Keyton, J. (2006). *Communication research: Asking questions, finding answers* (2<sup>nd</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J. (2006). Instructor's manual for *Communication research: Asking questions, finding answers* (2<sup>nd</sup> ed.). New York, NY: McGraw-Hill.
- Keyton, J., & Shockley-Zalabak, P. (Eds.) (2006). *Case studies for organizational communication: Understanding communication processes* (2<sup>nd</sup> ed.). Los Angeles, CA: Roxbury Publishing.
- Keyton, J. (2005). *Communication and organizational culture: A key to understanding work experiences*. Thousand Oaks, CA: Sage.

Keyton, J., & Shockley-Zalabak, P. (Eds.) (2004). *Case studies for organizational communication: Understanding communication processes*. Los Angeles, CA: Roxbury Publishing.

Keyton, J. (2002). *Communicating in groups: Developing relationships for effective decision making* (2<sup>nd</sup> ed.). Boston, MA: McGraw-Hill.

Keyton, J. (2002). *Instructor's Manual for Communicating in groups: Developing relationships for effective decision making* (2<sup>nd</sup> ed.). Boston, MA: McGraw-Hill.

Keyton, J. (2001). *Communication research: Asking questions, finding answers*. Mountain View, CA: Mayfield.

Keyton, J. (2001). *Instructor's Manual for Communication research: Asking questions, finding answers*. Mountain View, CA: Mayfield.

Keyton, J. (1999). *Group communication: Process and analysis*. Mountain View, CA: Mayfield.

Keyton, J. (1999). *Instructor's Manual for Group communication: Process and analysis*. Mountain View, CA: Mayfield.

### **Invited encyclopedia entries**

Keyton, J. (2017). Collaboration. In C. R. Scott, L. Lewis, J. Barker, J. Keyton, T. Kuhn, & P. Turner (Eds.), *The International Encyclopedia of Organizational Communication*. Malden, MA: Wiley-Blackwell. (6500 words).

Keyton, J. (2017). Organizational culture. In C. R. Scott, L. Lewis, J. Barker, J. Keyton, T. Kuhn, & P. Turner (Eds.), *The International Encyclopedia of Organizational Communication*. Malden, MA: Wiley-Blackwell. (9400 words).

Keyton, J. (2015). Organizational culture. In E. W. Donsbach (Ed.), *The concise international encyclopedia of communication* [online]. Malden, MA: Wiley-Blackwell.

Keyton, J. (2008). Organizational culture. In E. W. Donsbach (Ed.), *The international encyclopedia of communication* (Vol. 8, pp. 3448-3454). Malden, MA: Wiley-Blackwell.  
doi:10.1111/b.9781405131995.2008.x

### **Refereed journal publications and book chapters**

Keyton, J. & Beck, S. B. (in press). Relational communication in groups. In T. Reimer, E. Park., & J. Bonito (Eds.), *Group Communication: An Advanced Introduction*. Routledge/Taylor and Francis.

Altarriba, J., Avery, M.C., Keyton, J., Taras, V., & J. Wildman (2023). Research methods for national culture and organizational culture: Multiple research perspectives. In J. Keyton (Ed.), *Culture 2.0: Intersections of National and Organizational Culture* (pp. 51-74). Peter Lang.

Feitosa, J., Kusano, K., Schnabel, E., Hartnell, C. A., & Keyton, J. (2023). Cultural change: Ecological origins, trajectories, and management. In J. Keyton (Ed.), *Culture 2.0: Intersections of National and Organizational Culture* (pp. 129-154). Peter Lang.



Hartnell, C., Men, R., Watts, D., Sully de Luque, M., & Keyton, J. Leadership's influence on culture and contemporary challenges associated with leading culture. In J. Keyton (Ed.), *Culture 2.0: Intersections of National and Organizational Culture* (pp. 97-128). Peter Lang.

Keyton, J., Feitosa, J., & Taras, V. (2023). Research methods for national culture and organizational culture: Multiple research perspectives (pp. 19-50). In J. Keyton (Ed.), *Culture 2.0: Intersections of National and Organizational Culture* (pp. 1-18). Peter Lang.

Wildman, J. L., Kusano, K., Schnabel, E., Stetyick, A., & Keyton, J. (2023). Peering into the crystal ball: Envisioning culture 2.1 and beyond. In J. Keyton (Ed.), *Culture 2.0: Intersections of National and Organizational Culture* (pp. 213-251). Peter Lang.

Bonito, J. A., & Keyton, J. (2022). A valence-based account of group interaction and decision making. *Communication Monographs*, 89(2), 260-280. <https://doi.org/10.1080/03637751.2021.1998565>

Keyton, J. (2022). Defining groups. In Beck, S. J., Keyton, J., & Poole, M. S. (Eds.), *The Emerald handbook of group and team communication*. Emerald.

Keyton, J. (2022). Moving forward: Research funding, and international and interdisciplinary group Research. In Beck, S. J., Keyton, J., & Poole, M. S. (Eds.), *The Emerald handbook of group and team communication*. Emerald.

Keyton, J., Beck, S. J., Poole, M. S., & Gouran, D. (2022). Group communication: A continued evolution. In Beck, S. J., Keyton, J., & Poole, M. S. (Eds.), *The Emerald handbook of group and team communication*. Emerald.

Ploeger-Lyons, N., & Keyton, J. (2022). Work processes in teams. In Beck, S. J., Keyton, J., & Poole, M. S. (Eds.), *The Emerald handbook of group and team communication*. Emerald.

Poole, M. S., Dobosh, M., & Keyton, J. (2022). Group communication theory: New theories and perspectives. In Beck, S. J., Keyton, J., & Poole, M. S. (Eds.), *The Emerald handbook of group and team communication*. Emerald.

Keyton, J., Jones, P., & Argenta, C. (2020). Learning from one another. In J. Jameson, B. Tyler, K. Vogel, and S. Joines (Eds.), *Facilitating interdisciplinary collaboration among the intelligence community, academy, and industry* (pp. 247-157). Cambridge Scholars Publishing Newcastle on Tyne:

Tait, R., Vazques, C., Tyler, B. B., Keyton, J., & Kampe, C. (2020). The analytic rigor team: Team charters and collaboration. In J. Jameson, B. Tyler, K. Vogel, and S. Joines (Eds.), *Facilitating interdisciplinary collaboration among the intelligence community, academy, and industry* (pp. 287-300). Cambridge Scholars Publishing:

McLeod, P. L., Cunningham, Q., DiazGranados, D., Dodoiu, G., Kaplan, K., Keyton, J., Larson, L., LeNoble, C., Marsch, S. U., O'Neill, T., Henrickson Parker, S., Semmer, N. K., Shuffler, M., Su, L., Tschan, F., Waller, M., & Wang, Y. (online ahead of print). Hacking teamwork in healthcare: Addressing adverse effects of ad hoc team composition in critical care medicine. *Healthcare Management Review*, 46(4),341-348. doi:10.1097/HMR.0000000000000265

Bonito, J. A., & Keyton, J. (2019). Multilevel measurement models for group collective constructs. *Group Dynamics: Theory, Research, and Practice*, 23, 1-21. doi:10.1037/gdn0000096. *Group Dynamics Most Valuable Paper Award 2019*.

- Ervin, J., & Keyton, J. (2019). Group decision making and collaboration. In J. MacDonald & R. Mitra (Eds.), *Movements in organizational communication research* (pp. 175-193). Routledge.
- Keyton, J. (2018). Interaction analysis: An introduction. In E. Brauner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (pp. 3-19). Cambridge University Press.
- Keyton, J. (2018). Interaction process analysis (IPA). In E. Brauner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (pp. 441-449). Cambridge University Press.
- Bonito, J. A., & Keyton, J. (2018). Teaching computers to code group interaction data: Introduction to machine learning. In E. Brauner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (PP. 387-404). Cambridge University Press.
- Keyton, J. Harned, G., Jones, P., Streck, S., & Schill, D. (2018). Understanding web search behavior for analytical tasks. *Journal of Intelligence and Analysis*, 24, 44-62.
- Lehmann-Willenbrock, N., Hung, H., & Keyton, J. (2017). New frontiers in analyzing dynamic group interactions: Bridging social and computer science. *Small Group Research*, 48, 519-531. doi:10.1177/1046496417718941
- Keyton, J., & Heylen, D. K. J. (2017). Pushing interdisciplinary in the study of groups and teams. *Small Group Research*, 48, 621-630. doi:10.1177/1046496417732528
- Ervin, J., Bonito, J., & Keyton J. (2017). Convergence of intrapersonal and interpersonal processes across group meetings. *Communication Monographs*, 84, 200-220. doi:10.1080/03637751.2016.1185136
- Bonito, J., Keyton J., & Ervin, J. (2017). Role-related participation in product design teams: Individual- and group-level trends. *Communication Research*, 44, 263-286. doi:10.1177/0093650215618759
- Keyton, J. (2017). Communication in organizations. In F. P. Morgeson, H. Aguinis, & S. J. Ashford (Eds.), *Annual Review of Organizational Psychology and Organizational Behavior* (Vol. 4, pp. 1-26). Palo Alto, CA: Annual Reviews. doi:10.1146/annurev-orgpsych-032516-113341
- Johnson, R., Macpherson, C., Smith, A, Block, R., & Keyton, J. (2016). Facilitating teamwork in adolescent and young adult (AYA) oncology. *Journal of Oncology Practice*. doi:10.1200/JOP.2016.013870
- Keyton, J. (2015). There are many paths: The role of the consultant's paradigms, values, and ethics. In J. H. Waldeck & D. R. Seibold (Eds.), *Consulting that matters: A handbook for scholars and practitioners* (pp. 31-45). Peter Lang.
- Keyton, J. (2015). Outcomes and the criterion problem in communication competence research. In A. F. Hannawa & B. H. Spitzberg (Eds.), *Communication competence* (pp. 585-604). De Gruyter Mouton.
- Beck, S. J., Paskewitz, E. A., & Keyton, J. (2015). Toward a theory of strategic meeting interaction. In J. Allen, N. Lehmann-Willenbrock, & S. Rogelberg (Eds.), *The Cambridge handbook of meeting science* (pp. 305-324). New York, NY: Cambridge University Press.

- Keyton, J. (2014). Communication, organizational culture, and organizational climate. In B. Schneider & K. Barbera (Eds.), *The Oxford handbook of organizational climate and culture: Antecedents, consequences, and practice* (pp. 118-135). Oxford University Press.
- Keyton, J. (2014). Organizational culture: Creating meaning and influence. In L. L. Putnam, & D. K. Mumby (Eds.), *The Sage handbook of organizational communication* (3<sup>rd</sup> ed., pp. 549-568). Sage.
- Beck, S. J., & Keyton, J. (2014). Facilitating social support: Member-leader communication in a breast cancer support group. *Cancer Nursing*, 37(1), E36-E43. doi:10.1097/NCC.0b013e3182813829
- Bisel, R. S., & Keyton, J. (2013). Speaking up is not an easy choice: Boat rocking as ethical dilemma. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2<sup>nd</sup> ed., pp. 295-303). Sage.
- Clark, M. A., Keyton, J., & Dawson, A. E. (2013). Do good, make good: The business support landscape of social entrepreneurship. In L. E. Pate, & C. Wankel (Eds.), *Social entrepreneurship as a catalyst for social change* (pp. 15-37). Information Age.
- Keyton, J. (2013). Accepting rotation in the method prism. *Small Group Research*, 44, 175-179. doi:10.1177/1046496412471734
- Keyton, J., Bisel, R. S., & Messersmith, A. S. (2013). Abordagens da comunicacao para a cultura organizacional [Communication approaches to organizational culture]. In M. Marchiori (Ed.), *Comunicacao em interface com cultura [Communication interface with culture]* (pp. 117-128). Rio de Janeiro, Brasil: Difusao Editora.
- Keyton, J., Caputo, J., Ford, E., Fu, R., Leibowitz, S., Liu, T., London, S., Wu, C., & Ghosh, P. (2013). Investigating verbal workplace communication behaviors. *International Journal of Business Communication*, 50, 152-169. doi:10.1177/0021943612474990
- Keyton, J., Cano, P., Clounch, T. L., Fischer, C. E., Howard, C., & Topp, S. S. (2013). Ethical storm of model workplace? In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2<sup>nd</sup> ed., pp. 157-168). Sage.
- Turnage, A., & Keyton, J. (2013). Ethical contradictions and e-mail communication at Enron Corporation. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2<sup>nd</sup> ed., pp. 87-97). Sage.
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### **Book reviews**

Keyton, J. (2023). Review of D. Dougherty (2023), *Sexual Harassment in Organizational Culture: A Transformative Approach*. Cognella.

Keyton, J. (2015). Review of A. Bell. (2014). *The Guidebook to Sociolinguistics*. Malden, MA: Wiley Blackwell. 367 pp. ISBN: 978-0-631-22865-3.

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### Invited publications

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Cooke, N. J., Duchon, A., Gorman, J. C., Keyton, J., & Miller, A. (2012). Preface to the Special Section on Methods for the Analysis of Communication. *Human Factors*, 54, 485-488.  
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## **INVITED PRESENTATIONS**

### **Industry**

Cure2Collaborate. Hosted by BioNexusKC. Invited Speaker, Team Science. 2021.

### **Universities**

Intereach. Appalachia State University. Surfacing and Spanning Boundaries in Collaborative Knowledge-Making. 2022.

Team Science. *SE Climate Adaptation Science Center*, North Carolina State University, 2022.

AccelNet Virtual Annual Awardee Meeting. Toolbox Dialogue Initiative. 2022.

Communication Style. Shaw University. 2021.

University of North Carolina, Charlotte. Virtual Guest Presenter, Doctoral program in Organizational Sciences. Conversation with Journal Editors, 2021.

Team Science. Global Change Fellows Program. North Carolina State University. 2021.

University of Memphis, Fogelman College of Business and Economics, Department of Management. Guest lecturer, Organizational Communication. 2021

North Carolina State University. Invited Speaker, Game-Changing Research Incentive Program for Plant Sciences Initiative (GRIP4PSI). Team Science. 2020

Texas State University, Virtual Guest Lecturer, Graduate Seminar in Small Group Communication. Best Practices in Facilitating Online Groups. 2020

University of North Carolina, Charlotte. Virtual Guest Lecturer, Doctoral program in Organizational Sciences. Racism, Discrimination, and Sexual Harassment. 2020

Texas State University, Guest Lecturer, Graduate Seminar in Small Group Communication. *Facilitating Groups*. 2018

Positive Communication Week, Keynote Speaker. Department of Communication, West Virginia University. *Communicating in Groups can be Positive: Really!* 2018.

- Cornell University, Department of Communication. *Thinking Flexibly about Groups*. 2014.
- Texas State University, Guest Lecturer, Graduate Seminar in Small Group Communication. 2013.
- University of North Carolina, Charlotte. Sociology Distinguished Speaker Series. *From Dyad to Group to Organization*. 2013.
- Marquette University. Corporate Communication Commons. (With D. Dougherty) *Communication in the Interstices: Animating Organizational Culture*. 2013.
- University of Neuchâtel, Industrial & Organizational Psychology Colloquium. *Organizational Influences on Communication in Groups and Teams*. 2012.
- Fairleigh-Dickinson University. Schering-Plough Executive Lecture Series. *Communicating is Work*. 2010.
- North Dakota State University, Department of Communication. *Relational Communication in Groups*. 2009.
- University of North Carolina, Chapel Hill; North Carolina State University, Challenges and Opportunities in Interdisciplinary Teams. Innovation Seminar, NSF Grant, Center for Environmentally Responsible Solvents and Processes. *Challenges and Opportunities in Interdisciplinary Teams*. 2008
- University of North Carolina, Charlotte. Department of Communication Studies and Organizational Science Interdisciplinary Ph.D. Program. *Interdisciplinary Collaboration: Challenge and Opportunities in Public Policy*. 2008.
- University of North Carolina, Charlotte. Department of Communication Studies and Organizational Science Interdisciplinary Ph.D. Program. *Context Matters In Groups and Teams*. 2008.
- Randolph-Macon College. Faculty Workshop. *Group Pedagogy*. 2008.
- Western Michigan University. School of Communication Visiting Scholar. *Uncovering Public-Private Tensions in Collaborative Process*. 2007.
- Western Michigan University. School of Communication. *Sexual Harassment*. 2007.
- University of Tulsa. Women and Business university lecture series. *Discourse, Gender, and the Meaning of Golf: Understanding Organizational Culture*. 2006.
- Randolph-Macon College. Public Lecture. *Organizational Culture: Concealing the Mundane: Exploiting the Extraordinary*. 2006.
- Randolph-Macon College. Teaching Workshop. *Getting Groups to Do Something*. 2006.
- Randolph-Macon College. First Year Colloquium. *Unpacking Organizational Culture*. 2006.
- Guilford Technical Community College. *Introduction to Communication*. Virtual guest lecturer. 2005.
- University of Alaska, Fairbanks. College of Liberal Arts. *Disabling the Myths of Publication*. 2005.

University of Alaska, Fairbanks. Departments of Communication and Psychology. *Gender Issues in the Workplace*. 2005.

University of Alaska, Fairbanks. School of Management. *Case study*. 2005

University of Alaska, Fairbanks. Department of Political Science. *Women's Issues in the Workplace*. 2005.

University of Missouri, Department of Communication. *Linguistic Analysis of Sexually-Harassing Communication*. 2003.

University of Missouri, Department of Communication. *Publishing Strategies for Communication Scholars*. 2003.

University of Arkansas, Department of Communication. Presented *Sexual Harassment: Myths and Facts*. 2003.

University of Arkansas, Department of Communication. *Master class: SYMLOG*. 2003.

University of Memphis. Marcus W. Orr Center for the Humanities. Insights Lecture Series. *Creating organizational-specific responses for sexual harassment*. 2000.

Texas A & M University. Department of Communication. *Applying sexual harassment research*. 1999.

Southwest Texas State University. Department of Communication. *Relational issues in groups*. 1999.

University of Texas. Department of Communication. *Sexual harassment: Issues and applications*. 1999.

## Conferences

Book Buzz! Leadership Authors Share Wisdom From Their Latest Books. International Leadership Association. Virtual. 2022

Team Research Methods Innovations – How to Develop and Publish Them. Interdisciplinary Network for Group Research. Hamburg, Germany. 2022.

International Conference on Multimodal Interaction: Workshop, Insights on Group & Team Dynamics. Keynote speaker. Montreal, Canada, 2021.

Studying Communication is Easy . . . Studying Interaction is Not. ACM International Conference on Multimodal Interaction. 2020.

The Past of the *Journal of Applied Communication Research* and the Future(s) of Applied Communication Research. National Communication Association, Applied Communication Division, 2014.

The Presence of our Future(s): Reflections and Suggestions on Negotiating the Academic Job Market. Organizational Communication Division, National Communication Association, 2014.

With D. Dougherty. Culture. Collaboration. Communication. *Communicating in the interstices: Animating organizational culture*. Marquette University, 2013.

Theory Building at the Intersections of Organizing, Communication, and the Public-Private Debate. Copenhagen Business School. *The Case of the Unreasonable Institute*. 2012.

Science of Team Science Conference, Northwestern University, 2012.

Group Communication Division, National Communication Association. *15 Years of Communication Research in Small Group Research*. 2011.

Organizational Communication Division, National Communication Association. *Giving Voice to Organizational Ethics*. 2011.

International Communication Association, Organizational Communication Division, Preconference Doctoral Seminar, Chicago, 2011

Science of Team Science. Northwestern University, 2011.

National Science Foundation Workshop on Interdisciplinary Collaboration of Innovative Science & Engineering Fields. Boston University. 2010.

Science of Team Science. Northwestern University. 2010.

National Communication Association. *Getting Your Research Out Through the News Media*. 2009.

National Communication Association, Lambda Pi Eta. *Reviewing the Review Process*. 2009.

National Communication Association, Group Communication Division. Five Years Out. *Discourses of Stability and Change in Group Communication*. 2009.

National Communication Association Doctoral Honors Conference, University of West Virginia, 2009.

International Communication Association, Organizational Communication Division, Preconference Doctoral Seminar, Chicago, 2009.

Communication in and Context for Macrocognition, Collaboration and Knowledge Inoperability Conference, Office of Naval Research, Orlando, 2009.

Civic Engagement/Service Learning/Community Based Research: How can Individuals, Departments, and The Profession Foster Learning in the Community? Southern States Communication Association, Round Table Breakfast Discussion, Dallas, 2006.

Group Communication Specialists: Experts Evaluate the Field. Group Communication Division, National Communication Association, Boston, 2005.

Transforming Organizations Through Training based on Effective Communication Scholarship. Preconference. National Communication Association, Boston, 2005.

Teaching About Groups and Teams. Conflict Management Division, Academy of Management, Honolulu, 2005.

Injecting Creativity into Business: Models for the 21<sup>st</sup> Century from the Cultural Industries. Professional Development Workshop, Business Policy and Strategy, Academy of Management, Honolulu, 2005.

Engaging Theory: Transforming Organizations. Conference Keynote. *Cross the Organizational Divide: Public-Private Collaboration*. 2005.

Language Features of Sexually Harassing Interaction. CSCA 2004 Federation Prize Presentation. Central States Communication Association, Kansas City, 2005.

Publications: Turning a Conference Paper into a Publication. Graduate Student Caucus, Central States Communication Association, Kansas City, 2005.

Undergraduate Researchers or Research Consumers? Undergraduate Programs, Central States Communication Association, Kansas City, 2005.

Trend Analysis of Organizational Communication Scholarship in *Journal of Applied Communication Research*. Organizational Communication Division, National Communication Association, Chicago, 2004.

Publishing in NCA Journals and Annuals: A Users Guide. National Communication Association, Chicago, 2004.

Tips for Submitting to Journals. Organizational Communication Mini-Conference. University of Texas, 2004.

The Parallel Universes of Group Communication Pedagogy, Practice, and Research. Convention Plenary Session: New Directions in Group Communication Research, Practice, and Pedagogy. National Communication Association, Miami, 2003.

Publishing in NCA Journals and Annuals: A Users Guide. National Communication Association, Miami, 2003.

Tips for Submitting to Journals. Organizational Communication Mini-Conference, Western Michigan University, 2003.

Meet the Editors. Southern States Communication Association, Birmingham, 2003.

Meet the Editors. Central States Communication Association, Omaha, 2003.

Meet the Editors. Southern States Communication Association, Winston-Salem, 2002.

Meet the Editors. National Communication Association, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009.

Keyton, J. (2000). Spotlight: School Violence, The Role of Communication Research. Southern States Communication Association, New Orleans.

Keyton, J. (1999). Exploring relational theory for group communication. Spotlight: 1999 Communication Theory Outstanding Scholar, Communication Theory Division, Central States/Southern States Communication Association, St. Louis.

Keyton, J., & Rhodes, S. C. (1993). Flirting and sexual harassment in the workplace. Pre-conference Research Meeting of the International Listening Association. Memphis.

Keyton, J. (1991). Response alternatives to discriminatory inquiries. Human Rights and Employment: Interdisciplinary Perspectives Conference, McGill University, Montreal.

**CONFERENCE PAPER PRESENTATIONS (refereed presentations marked with asterisk \*)**

Keyton, J. Goh, K., Klonek, F. E., & Lehman-Willenbrock., N. (2021). Sequential analysis of textual data. Interdisciplinary Network for Group Research. Virtual.

\* Keyton, J. Bradley, B., Marr, C. M., Bisel, R. S., & Kavva, P. (2021, online) Meta synthesis of the qualitative team literature. Academy of Management. Virtual.

\*Keyton, J. Bradley, B., Marr, C. M., Bisel, R. S., & Kavva, P. (2020, online). Meta-synthesis of the qualitative organizational team literature. Interdisciplinary Network for Group Research. Online.

\*Tyrone, B., & Keyton, J. (2019). How men label sexual harassment. Feminist and Women Studies Division, National Communication Association, Baltimore.

\*Beck, S., Bonito, J. A., Keyton, J., & Hirokawa, R. Y. (2019). A contextual exploration of meeting orientation and formality. Interdisciplinary Network for Group Research, Lisbon, Portugal.

\*Keyton, J., Marr, C., Kavva, P., Bradley, B., Bisel, R., & Ford, D. J. (2019). Meta-synthesis of qualitative research on groups and teams. Interdisciplinary Network for Group Research, Lisbon, Portugal.

\*Su, L., Keyton, J., Marsch, S., Semmer, N. K., Tschan, F., Wang, Y., Waller, M., Parker, S., Diaz Granados, D., Doodooiu, G., Kaplan, S., O'Neill, T., LeNoble, C., Shuffler, M., Larson, N., Cunningham, Q., & McLeod, P. (2018). Improving the ad hoc formation of a resuscitation team: Can a Hackman-athon create a better way? Resuscitation in Motion Conference, Toronto.

\*Bonito, J. A., & Keyton, J. (2017). Introduction to machine learning. Teaching computers to code group communication data. National Communication Association, Group Communication Division, Dallas. Top paper.

\*Jones, P., Medd, D., Ramakrishnan, S., Shah, R., Keyton, J. & Samatova, N. (2017). Towards automatic linkage of knowledge worker's claims with associated evidence from screenshots. Presented at the Third IEEE International Conference on Big Data Computing Service and Applications, San Francisco, CA. doi:10.1109/ BigDataService.2017.21

\*Beck, S. J., Bonito, J. A., & Keyton, J. (2016). Information-oriented message use across three meeting contexts. National Communication Association, Group Communication Division, Philadelphia.

\*Keyton, J. (2016). Innovating group communication courses. National Communication Association, Group Communication Division, Philadelphia .

\*Keyton, J. (2016). Group communication: More than decision making or problem solving. National Communication Association, Group Communication Division, Philadelphia .

\*Keyton, J., Harned, G., Jones, P., Streck, S., & Schill, D. (2016). Understanding web search behavior for analytical tasks. National Communication Association, Human Communication and Technology Division, Philadelphia.



- \*Johnson, R. H., & Keyton, J. (2016). Facilitating teamwork in adolescent and young adult (AYA) oncology. NCI-ASCO Teams in Cancer Care Delivery Workshop, Phoenix.
- \*Keyton, J., Beck, S. J., Bonito, J., & Apker, J. (2015). Collaborative interaction. Group Communication Division, National Communication Association, Las Vegas.
- \*Keyton, J., Keiser, J. M., Graffius, J. M., & Primus, X. J. (2015). Kinect for group research, Interdisciplinary Network for Group Research, Pittsburgh.
- \*Ervin, J., Bonito, J.A., & Keyton, J. (2014). Intra- and interpersonal characteristics of group discussion: Application of the latent group model to a series of meetings. National Communication Association, Group Communication Division, Chicago.
- \*Keyton, J., Harmon, N. J., Banerji, D., Benitez, S. C., Kampe, C., Magee, W., Medlin, K. W., Purcell, A., Seipel, C. S., & Shin, H. (2014). Preference for working in groups. National Communication Association, Group Communication Division, Chicago.
- \*Bonito, J., Ruppel, E., & Keyton J. (2014). An investigation of role-related participation in product design teams: Individual- and group-level trends. Interdisciplinary Network for Group Research, Raleigh.
- \*Keyton, J., & DeJoy, D. (2014). Moving group talk to transcript. Interdisciplinary Network for Group Research, Raleigh.
- \*Bonito, J., Keyton, J., & Ruppel, E. (2013). Connecting teamwork and performance: A task- and communication-centric investigation of naturally occurring groups. Group Communication Division, National Communication Association, Washington, DC.
- \*Keyton, J., & Ford, E. A. (2013). Using positives and negatives to develop a model of group effectiveness. Group Communication Division, National Communication Association, Washington, DC.
- \*Arterburn, E., & Keyton, J. (2013). Training as a Communicative Process: Setting a Research Agenda. Organizational and Professional Communication Division, Central States Communication Association, Kansas City.
- \*Bisel, R. S., & Keyton, J. (2012). The paradoxical role of communication in successful activity coordination. European Group of Organizational Scholars, Helsinki.
- \*Keyton, J. (2012). Symposium: Translating team science to practice: What works and what doesn't? Interdisciplinary Network for Group Research, Chicago.
- \*Keyton, J. (2012). Rotating the method prism. Symposium: Moving Beyond Methodological Differences. Interdisciplinary Network for Group Research, Chicago.
- \*Keyton, J., Clark, M., & Bisel, R. S. (2012). The case of The Unreasonable Institute. Theory Building at the Intersections of Organizing, Communication and the Public-Private Debate. Copenhagen.
- \*Keyton, J., Ford, E. A., Liu, T., London, S., & Redmond, V. (2012). Researching the research methods class. Instructional Development Division, National Communication Association, Orlando.

- \*Keyton, J., & Beck, S. J. (2011). The use of questions to create shared meaning. Interdisciplinary Network for Group Research, Minneapolis.
- \*Caputo, J., Keyton, J., Leibowitz, Fu, R., & Wu, C. (2011). Efficacy and intentionality: How we communicate at work. Applied Communication Division, Southern States Communication Association, Little Rock.
- \*Keyton, J., Wu, C., Ghosh, P., Messersmith, A., & Bisel, R. (2010). Communicating at work. Applied Communication Division, Southern States Communication Association, Memphis.
- \*Messersmith, A., & Keyton, J. (2010). Becoming a nurse: An alternative model of professional socialization in nursing education. Health Communication Division, Central States Communication Association, Cincinnati.
- \*Fiore, S., & Keyton, J. (2009). Applying the science of teams to inform policy and research on team science. Interdisciplinary Network for Group Research, Colorado Springs.
- \*Keyton, J. (2009). Interdisciplinary perspectives on collaboration. Interdisciplinary Network for Group Research, Colorado Springs.
- \*Keyton, J., & Beck, S. (2009). The Influence of Group Interaction on Shared Understanding and Strategy in decision making groups. Interdisciplinary Network for Group Research, Colorado Springs.
- \*Keyton, J. & Brown, S. R. (2009). Exploring social, geographical, institutional, and interdisciplinary collaboration. Applied Communication Division, Southern States Communication Association, Norfolk.
- \*Beck, S. J. & Keyton, J. (2008). Defining meeting activities communicatively: An interaction analysis of city commissioner meetings. Interdisciplinary Network for Group Research, Kansas City.
- \*Keyton, J. (2008). Of protocols and procedures: Using group communication theory and methods to study science collaboration. Interdisciplinary Network for Group Research, Kansas City.
- \*Keyton, J. (2008). Workplace incivility: Easier than you think. Organizational Communication Division, National Communication Association, San Diego.
- \*Keyton, J., & Beck, S. J. (2008). Team components, processes, and values: A pedagogical matrix. Instructional Communication Division, National Communication Association, San Diego.
- \*Keyton, J., Messersmith, A. S., & Bisel, R. S. (2008). Moving from talk *about* work to talk *as* work. Organizational Communication at Alta Revisited: Reflection, Synthesis and Engagement, Alta.
- \*Keyton, J. Asbury, M. B., Beck, S. J., Carver, L., Khakimova, L., & Spain, A. (2008). A group communication perspective. Communication Theory Division, Southern States Communication Association, Savannah.
- \*Beck, S., & Keyton, J. (2007). The use and perception of strategic meeting communication. Group Communication Division, National Communication Association, Chicago.
- \*Keyton, J. (2007). Sexual harassment training: Translating meaning across language and culture. Organizational Communication Division, National Communication Association, Chicago.

- \*Keyton, J., & Beck, S. J. (2007). The influential role of socioemotional messages in group interaction. Interdisciplinary Network for Group Research, East Lansing, MI.
- \*Keyton, J., & Beck, S. (2007). Relational highs and lows: Laughing and yelling in the juryroom. Group Communication Division, National Communication Association, Chicago.
- \*Keyton, J., Bisel, R. S., & Ozley, R. (2007). Recasting the link between applied and theory research. Applied Communication Division, National Communication Association, Chicago.
- \*Menzie, K., & Keyton, J. (2007). Building public relations through blogging: Relationship marketing and social presence perspectives. Public Relations Division, National Communication Association, Chicago.
- \*Messersmith, A. M., Bisel, R. S., & Keyton, J. (2007). Emergent models of training evaluation: Researcher and participant perspectives across four case studies. Training and Development Division, National Communication Association, Chicago.
- \*Pilgram, M. G., & Keyton, J. Evaluation of sexual harassment training instructional strategies. (2007). Training & Development Division, National Communication Association, Chicago. Top paper.
- \*Zurbuchen, N. B., & Keyton, J. (2007). An innovation diffusion analysis of the adoption of woman business enterprise certification. Entrepreneurship/Small Business Track, Midwest Academy of Management, Kansas City.
- \*Bisel, R. S., Ford, D. J., & Keyton, J. (2007). Unobtrusive control in a leadership organization: Integrating control and resistance. Organizational & Professional Communication Division, Central States Communication Association. Top paper.
- \*Bisel, R. S., Messersmith, A., & Keyton J. (2006). Teaching organizational culture: Metaphors of discourse and culture. Instructional Communication Division, National Communication Association, San Antonio.
- \*Keyton, J. (2006). Issues and concerns about teaching undergraduate research methods: A roundtable forum. Communication Theory Interest Group, Western States Communication Association, Palm Springs.
- \*Keyton, J. (2006). Making the basic connection: Getting inside the case. Training and Development Division, National Communication Association, San Antonio.
- \*Keyton, J. (2006). Making it matter: Candid assessments of our projects that made a difference (and those that failed). Applied Communication Division, National Communication Association, San Antonio.
- \*Keyton, J. (2006). Sexual harassment as an organizational communication phenomenon: A synopsis of academic research. Training and Development Division, National Communication Association, San Antonio.
- \*Keyton, J. (2006). Using public-private engagements to enrich and transform scholarship. Organizational Communication Interest Group, Western States Communication Association, Palm Springs.

\*Keyton, J., Beck, S., Dennis, M. S., & Kunkel. (2006). Double duty in a breast cancer support group: Enacting social support and managing group process. Interdisciplinary Network for Group Research, Pittsburgh.

Keyton, J., Ford, D. J., & Smith, F. I. (2006). A meso-level communicative model of collaboration. Group Communication Division, National Communication Association, San Antonio.

\*Keyton, J., & Smith, F. I. (2006). Development and evolution of trust and distrust. Organization and Management Theory Division, Academy of Management, Atlanta.

\*Warren, R., Keyton, J., Alexander, A., & Behrend, D. (2005). Work and Play Well with Others: Group Behavior in Television Sitcoms. Group Communication Division, National Communication Association, Boston. Top 3 Paper.

\*Keyton, J., Rose, Kathryn, K. C., Dennis, M. R., & Kunkel, A. (2005). Understanding group interaction as social support in a breast cancer support group. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

\*Dennis, M. R., Keyton, J., & Kunkel, A. (2005). Understanding the efficacy of a breast cancer support group from a problematic integration perspective. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

\*Kunkel, A., Keyton, J., Dennis, M. R. (2005). Understanding the Efficacy of a Breast Cancer Support Group from an Appraisal and Coping Perspective. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

\*Keyton, J. (2004). When classes are masses: Maximizing outcomes in large lecture sections. Instructional Development Division, National Communication Association, Chicago.

\*Keyton, J. (2004). When is a group a "group"? Dialoguing about the domain of the proverbial animal. Group Communication Division, National Communication Association, Chicago.

\*Keyton, J., Bisel, R. S., Ozley, R. R., & Randolph, L. A. (2004). Contradictory views of community leadership: A research agenda and practical applications. Applied Communication Division, National Communication Association, Chicago.

\*Keyton, J., Kennedy, P. S., & Cano, P. L. (2004). Meta-review of the qualitative organizational team literature. Group Communication Division, National Communication Association, Chicago.

\*Keyton, J., & Menzie, K. (2004). Indirect Language Features of Sexually Harassing Messages. Panel: Brining Language and Linguistic Theory Back into the Communication Curriculum. Undergraduate College and University Division, National Communication Association, Chicago.

\*Keyton, J., & Menzie, K. (2004). Sexually harassing messages: Decoding workplace conversation. Gender and Diversity in Organizations Division, Academy of Management, New Orleans.

\*Keyton, J. (2003). Teaching about Communication Context When Context is Different. Russian Communication Association, National Communication Association, Miami.

- \*Cissna, K. N. Scheibel, D., McMillan, J. J., & Keyton, J. (2003). The natural history of a manuscript: Authoring, reviewing, and editing. Communication Theory Division, Southern States Communication Association, Birmingham.
- \*Keyton, J. Anderson, K., Manning, J., Ozley, R. R., & Soliz, J. (2003). Communication at the crossroads: Investigating Structural Equation Modeling. Graduate Student Caucus, Central States Communication Association, Omaha.
- \*Keyton, J., Messersmith, A., & Morris, T. (2003). Case pedagogy for teaching organizational communication. Instructional Resources Interest Group, Central States Communication Association, Omaha.
- \*Keyton, J., Russo, T. C., Ozley, R., & Pilgram, M. (2003). Communication at the crossroads: Organizational communication from the ground up. Organizational and Professional Communication Interest Group, Central States Communication Association, Omaha.
- Keyton, J., Beom, K., Fischer, C., Kennedy, P., Kidd, M. A., Richards, K. D., & Titus, S. (2003). HP and Compaq: Merger Heaven or Hell. Organizational Communication Interest Group, Western States Communication Association, Salt Lake City.
- Keyton, J. (2002). Teaching about relational communication in the group communication classroom. Group Communication Division, National Communication Association, New Orleans.
- \*Keyton, J., & Smith, F. I. (2002). An Empirical Analysis of Distrust. Human Resources/Careers/Conflict Management Track, Southern Management Association, Atlanta.
- \*Mast, Y., & Keyton, J. (2002). Communicating About communication: Fostering the development of the communication discipline in Russia. Western States Communication Association, Long Beach.
- \*Keyton, J., Ferguson, P., & Rhodes, S. (2001). Cultural indicators of sexual harassment. Organizational Communication Division, National Communication Association, Atlanta.
- \*Keyton, J. (2000). The development of relational logics in group interaction. Group Communication Division, National Communication Association, Seattle.
- \*Keyton, J. (2000). Group scholars' community service contributions. Group Communication Division, National Communication Association, Seattle.
- Keyton, J. (2000). Innovation in Textbooks and Reference Materials for the Undergraduate Theory Course. Southern States Communication Association, New Orleans.
- Keyton, J. (2000). Spotlight: School Violence—The Role of Communication Research. Southern States Communication Association, New Orleans.
- \*Keyton, J., Ferguson, P., & Rhodes, S. C. (2000). Validity and effectiveness of sexual harassment training. Applied Communication Division, National Communication Association, Seattle.
- \*Keyton, J. (1999). Contextualizing the teaching moment in group communication. Group Communication Division, National Communication Association, Chicago.

- \*Keyton, J. & Stallworth, V. (1999). On the verge of collaboration: Identifying group structure and process. Group Communication Division, National Communication Association, Chicago.
- \*Keyton, J. & Strawn, D. (1999). Evaluating communication competence: A comparison of majors and non-majors. Commission on Communication Assessment, National Communication Association, Chicago. ED 437 702
- \*Keyton, J. (1999). The past, present, and future of the small group communication classroom. Interpersonal and Group Communication Division, Central States/Southern States Communication Association, St. Louis.
- \*Keyton, J. (1999). Using a university-wide communication audit as an intervention strategy. Applied Communication Division, Central States/Southern States Communication Association, St. Louis.
- Keyton, J. (1998). Creating service-learning opportunities in research methods curriculum. Applied Communication Division, National Communication Association, New York.
- Keyton, J. (1998). Evaluating NCA Applied Communication submissions. Applied Communication Division, National Communication Association, New York.
- \*Keyton, J. (1998). Graduate communication theory: Philosophy or theory? Communication Theory Division, Southern States Communication Association, San Antonio.
- \*Keyton, J. (1998). Relational communication in small groups. Group Communication Division, National Communication Association, New York.
- \*Keyton, J., & Barton, A. (1998). Relational trust in work groups: A research agenda. Communication Theory Division, Southern States Communication Association, San Antonio.
- \*Keyton, J., & Trinastich, C. (1998). Outcomes of organizational communication effectiveness: Employees' and management's competing perspectives. Applied Communication Division, Southern States Communication Association, San Antonio.
- \*Keyton, J. (1997). Facilitating group progress: Somebody has to do it. Applied Communication Division, Southern States Communication Association, Savannah.
- \*Keyton, J., & Atkins, G. (1997). What happened to trust? Could it be why members hate groups? Applied Communication Division, National Communication Association, Chicago.
- \*Keyton, J., & Kilgore, W. (1997). Assessing interpersonal communication skills in preparing women for work. Interpersonal Communication Division, Southern States Communication Association, Savannah. ED 410 623
- \*Keyton, J., & Rhodes, S. (1997). Sexual harassment training: What organizations want, what organizations need. Training and Development Commission, National Communication Association, Chicago.
- \*Keyton, J., & Stallworth, V. (1997). Analyzing the communication of culture change: Communicating in a political environment. Applied Communication Division, Southern States Communication Association, Savannah.

- \*Rhodes, S., Youga, P., & Keyton, J. (1997). Sexual harassment training profile: Results of a national survey and implications for communication. Training and Development Commission, National Communication Association, Chicago.
- \*Smith, F. I., & Keyton, J. (1997). Just whose identity is this? How power distribution affects organizational identity: The life cycle of a hit television series. Research Perspectives on the Management of Cultural Industries, Stern School of Business, New York University, New York.
- \*Keyton, J. (1996). Analyzing interaction patterns in dysfunctional teams. University of North Texas Symposium on Work Teams--Advanced Concepts Conference, Dallas.
- \*Keyton, J. (1996). Cultural change: Why does sexual harassment occur here? Southern States Communication Association, Memphis.
- \*Keyton, J. (1996). Going forward in group communication research may mean going back: Studying the groups of children. Central States Communication Association, St. Paul.
- \*Keyton, J. (1996). Intervention and community roundtable discussion, translating scholarship into practice. Interpersonal and Small Group Interaction Division Preconference, Speech Communication Association, San Diego.
- \*Keyton, J. (1996). Perils of the protege, or getting the most from mentoring. Women's Caucus, Speech Communication Association, San Diego.
- \*Keyton, J. (1996). Teaching listening: Across the curriculum and beyond. Instructional Development Division, Southern States Communication Association, Memphis.
- \*Keyton, J., & Burchfield, M. (1996). Increasing effectiveness in writing and delivering PSAs. Mass Communication Division, Southern States Communication Association, Memphis.
- \*Keyton, J., Cameron, M., Dodson, N. L., Foster, E. J., & Mays, V. (1996). Organizational culture: Influences on the sexualization of work environments. Applied Communication Division, Southern States Communication Association, Memphis.
- \*Keyton, J., & Dodson, N. (1996). Exploratory study of children's task groups: Instructional implications. Instructional Development Division, Southern States Communication Association, Memphis. ERIC ED 399 593
- \*Keyton, J., Harmon, N., & Frey, L. R. (1996). Groupware: Its impact on teaching group communication. Instructional Development Division, Speech Communication Association, San Diego. ERIC ED 410 618
- \*Keyton, J., & Rhodes, S. C. (1996). Moving from research to application: Developing sexual harassment training tools. Training and Development Commission, Speech Communication Association, San Diego.
- \*Springston, J., & Keyton, J. (1996). Crisis management and the role of the group field. Public Relations Division, Speech Communication Association, San Diego.
- \*Keyton, J. (1995). I didn't mean to harass you: Theoretical foundations for interpreting harassing behavior. Communication Theory Division, Southern States Communication Association, New Orleans.

- \*Keyton, J. (1995). Revitalizing self-analytical groups in the group communication classroom. Dimension Series, Speech Communication Association, San Antonio. ERIC ED 410 622
- \*Keyton, J., Burchfield, M., Fondren, B., Lee, D., Peters, A., & Skidmore, D. (1995). "I can't believe that just happened": A Look at embarrassability and remedial strategies of others. Communication Theory Division, Southern States Communication Association, New Orleans.
- \*Keyton, J., & Kear, K. R. (1995). College students' use of affinity seeking strategies in attracting romantic others. Interpersonal & Small Group Division, Speech Communication Association. ERIC ED 411 557
- \*Keyton, J., & Rhodes, S. C. (1995). Identifying sexual behaviors in organizations. Organizational Communication Division, Speech Communication Association, San Antonio.
- \*Keyton, J., & Rhodes, S. C. (1995). One more time: What is sexual harassment? Applied Communication Division, Southern States Communication Association, New Orleans.
- \*Keyton, J. (1994). Breaking new ground in group research: Studying the groups of children. Seminar: Revitalizing the Study of Small Group Communication, Speech Communication Association, New Orleans.
- \*Keyton, J. (1994). Discord by design. Organizational Communication Division, Speech Communication Association, New Orleans.
- \*Keyton, J., & Rhodes, S. C. (1994). Alternative perspectives on sexual harassment research. Applied Communication Section, Speech Communication Association, New Orleans.
- \*Keyton, J., & Rhodes, S. C. (1994). Challenging an empathic foundation for sexual harassment training. Human Resources Division, Academy of Management, Dallas.
- \*Keyton, J., & Rhodes, S. C. (1994). Sexual harassment: A matter of individual ethics, legal definitions, or organizational policy? National Communication Ethics Conference, Gull Lake, MI.
- \*Barge, J. K., & Keyton, J. (1993). Contextualizing power and social influence in groups. Interpersonal Communication, International Communication Association, Washington, D.C
- \*Barge, J. K., & Keyton, J. (1993). Contextualizing power and social influence in groups. Communication Theory Division, Southern States/Central States Joint Convention, Lexington.
- \*Keyton, J. (1993). Examining flirting in social and work contexts: Are there implications for harassment? Applied Communication Section, Speech Communication Association, Miami. ERIC ED 374 491
- \*Keyton, J. (1993). Situation comedies in the group communication classroom. Communication Education, Southern States/Central States Joint Convention, Lexington. ERIC ED 361 797
- \*Keyton, J., & Kalbfleisch, P. J. (1993). Building a normative model of women's mentoring relationships. Communication Theory Division, Southern States/Central States Joint Convention, Lexington. ERIC ED 361 796



\*Keyton, J., & Rhodes, S. C. (1993). Flirting and sexual harassment in the workplace: An exploratory study. Applied Communication Section, Speech Communication Association, Miami. ERIC ED 377 529

Keyton, J. (1992). Creating an environment for organizational group learning. Tennessee State Communication Association.

\*Keyton, J. (1992). Using SYMLOG as a self-analytical group technique. Applied Communication Section, Speech Communication Association, Chicago.

Keyton, J., & Springston, J. K. (1992). Hiring a PR director: A case study for group decision-making. Tennessee State Communication Association.

\*Keyton, J., & Springston, J. K. (1992). Hiring a PR director: A case study for group decision-making. Speech Education Division, Southern States Communication Association, San Antonio.

\*King, K. L., & Keyton, J. (1992). An evaluation of corporation alpha's training program "managing the work force of the 90s." Applied Communication Division, Southern States Communication Association, San Antonio.

\*Keyton, J. (1991). Breaking up is hard to do. Organizational Communication Division, Speech Communication Association, Atlanta. ERIC ED 343 177.

\*Keyton, J. (1991). Mentoring and networking: A mini-lecture for the communication classroom. Speech Education Division, Southern States Communication Association, Tampa.

\*Keyton, J. (1991). Organizational communication competencies and the communication consultant. Applied Communication Division, Speech Communication Association, Atlanta.

\*Keyton, J. (1991). Who's annoying who? Problems in organizational groups. Applied Communication Division, Southern States Communication Association, Tampa. ERIC ED 332 244

\*Springston, J. K., Keyton, J., Leichy, G. B., & Metzger, J. (1991). Field dynamics and public relations theory: Toward the management of multiple publics. Commission on Public Relations, Speech Communication Association, Atlanta.

\*Hirokawa, R. Y., & Keyton, J. (1990). Communication and group decision making: Toward a theory of group decision logic. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago.

\*Keyton, J. (1990). Communicating in the multinational organization: What to expect from employees and employers. Organizational Communication Division, Council of Employee Responsibilities and Rights, Orlando.

\*Keyton, J. (1990). Designing a look at women. Televised Women Seminar, Speech Communication Association, Chicago.

\*Keyton, J., & Clark, J. (1990). Comparing leadership perspectives. Applied Communication Section, Speech Communication Association, Chicago.

\*Keyton, J., & Grimes, K. (1990). Intereactivity: A theory for group communication. Communication Theory Division, Southern States Communication Association, Birmingham.

- \*Keyton, J., & Springston, J. K. (1990). Interviewer response preferences in employment interviews: It's the interviewee's responsibility. Organizational Communication Division, Council of Employee Responsibilities and Rights, Orlando.
- \*Keyton, J., Wilson, G. L., Geiger, C., & Clark, J. (1990). Commitment to voluntary organizations. Applied Communication Section, Speech Communication Association, Chicago.
- \*Wilson, G. L., Keyton, J., & Hanna, M. (1990). The role of the communication specialist in communication training and consulting. Southeastern Regional Conference, Association for Business Communication, Charleston.
- \*Keyton, J. (1989). A participant-analyst focus to teaching group communication. Instructional Resources Division, Central States Speech Association, Kansas City.
- \*Keyton, J. (1989). Evaluating individual group member satisfaction as a situational variable. Communication Theory Division, Southern States Communication Association, Louisville. ERIC ED 309 464.
- \*Keyton, J. (1989). Exploring interpersonal compatibility in groups. Interpersonal and Small Group Communication Division, Speech Communication Association, San Francisco. ERIC ED 318 040
- \*Keyton, J. (1989). Groups in action on prime-time TV. Dimension Series, Speech Communication Association, San Francisco. ERIC ED 315 806
- \*Keyton, J., & Springston, J. K. (1989). Employee perceptions of responsibilities and rights: A communication based approach. Ethical and Philosophical Issues Division, Council of Employee Responsibilities and Rights, Orlando.
- \*Keyton, J., & Springston, J. K. (1989). I don't want to answer that! A response strategy model for potentially discriminatory questions. Applied Communication Division, Speech Communication Association, San Francisco. ERIC ED 313 763.
- \*Keyton, J., & Springston, J. K. (1989). I don't have to tell him that, do I? An Investigation of responses to potentially discriminating questions. Association of Business Communication, Las Vegas.
- \*Keyton, J., & Springston, J. K. (1989). Redefining group cohesiveness and effectiveness: Replicating and extending within new perspectives. Interpersonal & Small Group Division, Speech Communication Association, San Francisco. ERIC ED 314 776
- \*Keyton, J., Wall, V. D., & Golden, J. L. (1989). Political values and political judgments: Analysis of responses to the 1988 presidential debates. Rhetoric and Public Address Division, Southern States Communication Association, Louisville. ERIC ED 305 696.
- \*Springston, J. K., & Keyton, J. (1989). An assessment of employer and applicant communication in the pre-employment interview. Public Policy Issues in Employee Relations Division, Southern Regional Industrial Relations Academic Seminar, Morgantown.
- \*Springston, J. K., & Keyton, J. (1989). Defining and quantifying potentially discriminatory questions in employment interviewing. Applied Communication Division, Speech Communication Association, San Francisco. ERIC ED 313 762.

\*Springston, J. K., & Keyton, J. (1988). So tell me, are you married? When the interviewee knows you're asking an illegal question. Council on Employee Responsibilities and Rights, Virginia Beach.

\*Keyton, J. (1988). Is group self-selection an important organizational variable? Communication Theory Division, Southern States Communication Association, Memphis. ERIC ED 293 179.

\*Springston, J. K., & Keyton, J. (1988). The prevalence of potentially illegal questions in pre-employment screening. Association for Business Communication, Indianapolis.

\*Keyton, J. (1987). Meta-analysis of studies using teleconferencing and mediated modes of communication. Human Communication Technology Interest Group, International Communication Association, Montreal.

\*Cegala, D. J., Galanes, G. J., Burggraf, C., Mosier Thorpe, J., Keyton, J., & Makay, L. (1986). A report and partial assessment of a methodology for studying topic of conversation. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago.

\*Keyton, J. (1986). Extrapolating a dyadic model to small group methodology: Validation of the Spitzberg and Cupach model of communication competence. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago. ERIC ED 279 030.

\*Keyton, J. (1986). The use of Brown's social intervention model to analyze the development of the organizational culture of Mary Kay Cosmetics. Speech Communication Association of Ohio.

\*Keyton, J. (1986). Using SYMLOG dynamics as indicators of conflict, self-confidence, and decision making. Student Division, Speech Communication Association, Chicago.

#### **CONFERENCE POSTERS (refereed presentations marked with asterisk \*)**

\*Paskewitz, E., Beck, S. J., & Keyton, J. (2014). Toward a theory of strategic meeting interaction. Interdisciplinary Network for Group Research, Raleigh.

\*Keyton, J., Beyerlein, M., Meyers, R., & Schaffer, S. (2012). The case for a group dynamics curriculum for K-12. Interdisciplinary Network for Group Research, Chicago.

#### **CONFERENCE PANELS (refereed presentations marked with asterisk \*)**

\*Keyton, J. (2021). Renewal and Transformation in Group and Team Communication. National Communication Association, Seattle.

\*Keyton, J., Bean, H., Meares, M., Dougherty, D., & Schnabel E. (2021). Renewal and Transformation: Intersection of National Culture and Organizational Culture. Seattle.

\*Keyton, J., Beck, S. J., Paskewitz, E. A., Poole, M. S., Reimer, T., & Tracy, K. (2021). Renewal and Transformation in Group and Team Communication. National Communication Association, Seattle.

\*Keyton, J. ((2021, virtual, chair), Goh, K., Klonek, F. E., & Lehmann-Willenbrock, N. Sequential analysis of textual data. Interdisciplinary Network for Group Research.

\*Keyton, J., Reutlinger, C., Kirschner, J., Kim, Y. Y., Paskewitz, E., Bonito, J. A., & Beck, S. J. (2020, online). Let's talk about context. Group Communication Division, National Communication Association.

\*Koehler, T., Allen, J. A., Keyton, J., Mathieu, J. Reiter-Palmon, R. (2020, online). Team research methods innovations: How to develop and publish them. Interdisciplinary Network for Group Research. Bellevue, WA.

\*Keyton, J. with Kane, A., Boyd, R., Mathieu, J., Van Swol, L. (2020, online). Natural language and groups: Perspectives from communication, computer science, psychology, and organizational behavior. Interdisciplinary Network for Group Research. Bellevue, WA.

\*Keyton, J. (2019). Teaching group communication online. National Communication Association, Baltimore.

\*Keyton, J. (2019). Exploring new ways to study group communication. National Communication Association, Baltimore.

\*Keyton, J. (2019). Interdisciplinary research. Doctoral Consortium, Interdisciplinary Network for Group Research, Lisbon, Portugal.

\*Keyton, J. (2019). Frontiers of Group Research. Interdisciplinary Network for Group Research, Lisbon, Portugal.

\*Keyton, J. (2018). Panelist. Breaking down barriers through play: A case for community engaged organizational communication scholarship. Organizational Communication Division, National Communication Association.

\*Keyton, J. (2018). Chair and Presenter. Addressing sexual harassment in a sexually-charged national culture. Organizational Communication Division, National Communication Association.

\*Keyton, J. (2018). Scholarly recess: Professional development for students and junior scholars. Group Communication Division, National Communication Association.

\*Keyton, J. (2018). Panelist: Top scholars at play: Past winners of group communication awards share their ideas for future research.. Group Communication Division, National Communication Association

\*Keyton, J. (2018). Panelist: Breaking down barriers through play: A case study of community engaged organizational communication scholarship. Organizational Communication Division, National Communication Association.

\*Keyton, J. (2018). Panelist: Role play—Act 1: A collaboratory about the transition from professional work to the academy/Act 2: A collaboratory about the transition from the academy to professional work. Applied Communication Division. National Communication Association.

Keyton, J. (2018). Panelist: Future Challenges for Multimodal Interaction in Groups. Group Interaction Frontiers in Technology, ACM International Conference on Multimodal Interaction.

\*Keyton, J. (2017). Panel chair. Developing a legacy beyond the ivory tower: Cultivating partnerships with non-academics for applied research. Applied Communication Division, National Communication Association.

\*Keyton, J. (2017). Sharing group communication research with the public. Group Communication Division, National Communication Association.

\*Keyton, J. (2015). Embracing group and team research opportunities. Group Communication Division, National Communication Association.

\*Keyton, J. (2015). Consulting that matters: The role of communication scholarship and methodology in practice. Training and Development Division, National Communication Association.

\*Keyton, J. (2015). The role of context on team effectiveness. Interdisciplinary Network for Group Research, Pittsburgh.

\*Keyton, J. (2015). A lifespan perspective on teamwork Skills. Interdisciplinary Network for Group Research, Pittsburgh.

\*Keyton, J. (2013). Translating research results across group contexts. Interdisciplinary Network for Group Research, Atlanta.

\*Keyton, J. (2012). Translating team science to practice: What works and what doesn't? Interdisciplinary Network for Group Research, Chicago.

### **TECHNICAL REPORTS**

Wisecarver, M., Rsber, C., Keyton, J., Stothart, C., Karrasch, A., & Hope, T. (July 2020). Technical Report 1384: Productive discourse to enhance army strategic planning. United States Army Research Institute for the Behavioral and Social Sciences.

### **SUPPORT**

<b>EXTERNAL</b>	<b>AGENCY/SOURCE</b>	<b>AMOUNT</b>	<b>PERIOD</b>
Culture 2.0	Army Research Laboratory	\$206,135	2018-2020
Decision Making	National Security Agency, Laboratory for Analytic Sciences	\$37,113	2017
Longitudinal Analysis of Making Inferences	National Security Agency, Laboratory for Analytic Sciences	\$89,365	2017
Longitudinal Analysis of Making Inferences	National Security Agency, Laboratory for Analytic Sciences	\$57,329	2016
Testing Collaborative Protocols to Enhance Analyst Performance	National Security Agency, Laboratory for Analytic Sciences	\$69,594	2014-2015
Tradecraft, Technology, and User Experience	National Security Agency, Laboratory for Analytic Sciences	\$50,787	2013-2014
Applying the Science of Teams to Inform Policy and Research on Team Science	National Science Foundation	\$34,000	2009-2010
Bibliometric, Network, and Teamwork Outcome Analyses to Assess Scientific Innovation,	Center for Environmentally Responsible Solvents and Processes, National Science Foundation, co-PI	\$24, 221	2008-2009

Doctoral Dissertation Improvement Grant, Stephenson J. Beck	National Science Foundation	\$8,000	2007-2008
Language Features of Sexually Harassing Interaction	Federation Prize, Central States Communication Association	\$3,000	2004-2005
Evaluation of the Transforming Systems for Healthier Children Project	Kansas Health Foundation	\$117,000	2003-2006
Interdisciplinary Exploration of Children's Social Cooperation	National Science Foundation	\$10,748	2001-2002
Professional Service Agreement	International Paper	\$3,000	1998
Professional Service Agreement	International Paper	\$3,000	1997
Research Grant	Speech Communication Association	\$700	1989
Tuition Grant	NTL	\$400	1988

<b>INTERNAL</b>	<b>SOURCE</b>	<b>AMOUNT</b>	<b>PERIOD</b>
Proof of Concept: Speech-to-Text for Dyadic and Group Interaction	College of Humanities & Social Sciences, North Carolina State University	\$3965	2013-2014
Communication Efficacy at Work	College of Humanities & Social Sciences, North Carolina State University	\$1,620	2010
Responsible Conduct of Research Stipend	Graduate School, University of Kansas	\$850	2005
Teaching Grant	Center for Teaching Excellence, University of Kansas	\$750	2005
Faculty Fellowship	Center for Teaching Excellence, University of Kansas	\$1,500	2004
Comparison of Social Support Contexts for Breast Cancer Survivors	General Research Fund, University of Kansas	\$5,000	2003-2004
Faculty Research Development Leave	University of Memphis	Full salary	Spring 1999
SPUR Award	University of Memphis	\$2,000	1995
Faculty Research Grant	University of Memphis	\$1,923	1993
University Research Award	Baylor University	\$1,478	1992
University Research Award	Baylor University	\$1,190	1991
Support and Development Grant	University of South Alabama	\$1,000	1989
University Research Award	University of South Alabama	\$2,208	1989
Support and Development Grant	University of South Alabama	\$1,000	1988

### **OUTREACH**

<b>PROJECT</b>	<b>PARTICIPANTS</b>	<b>PERIOD</b>
Tuesday Talks at the Library: Being an Effective Communicator:	Shaw University	2021
Speaker: Communicating with Coworkers	Research Triangle Paralegal Association	2018
Webinar, Small Group Research Methodology	American Society of Trial Consultants	2018
Webinar, Small <i>N</i> Statistics with Excel	American Society of Trial Consultants	2018

Speaker, Team Science	North Carolina Chapter Project Management Institute/Duke Clinical and Translational Science Institute	2018
Speaker, Volunteer Trainer	Dress for Success Triangle	2016-2018
Facilitator, Leadership Team Strategic Workshop	Dress for Success Triangle	2017
Group Communication Skills Workshops	Riverwood Middle School, Clayton, NC	2016
Master Class, Group Communication	Department of Communication, Wayne State University	2016
Commentary: Widespread Nature of Chapel Hill's Academic Fraud is Laid Bare	OrgComintheNews.com	2014
Homecoming/Communication Week Panelist	Shaw University, Department of Mass Communications	2014
Focus Group Facilitator	Dress For Success, Triangle	2014, 2015
Commentary: Working from Home? The End of Productivity? Or the Future of Work?	OrgComintheNews.com	2013
Focus Group Facilitator	Imagine Cary	2013
Facilitation Consultant	The Johnson Foundation	2008
Communicating to Improve Organizational Effectiveness	Kansas Safety & Health Conference, Department of Labor, State of Kansas	2006
Facilitator	Health Policy Forum Series, Lawrence Public Library	2005
Productive Organizational Culture	Emporia (KS) Rotary Club; KU Speakers' Bureau	2005
Communicating to Make a Difference	American Business Women's Association, Lawrence (KS)	2004
Team Dynamics Workshop	Junior League, Kansas City, MO	2004
Board Strategic Planning Session	Douglas County (KS) United Way	2004
Organizational and Team Communication	Jayhawk Kiwanis	2003
Safety Team Communication	Gates Manufacturing, Iola, KS; KU Speakers' Bureau	2003
Publishing Applied Communication Research; New Directions in Sexual Harassment Research	University of Missouri, Dept. of Communication	2003
Board Strategic Planning Session	Douglas County (KS) United Way	2003
Improving Communication for More Effective County Organizations	Kansas Association of Counties	2002
Creating a Productive Organizational Culture	United Way, Management Assistance Program	2002
Sexual Harassment Workshop	Shelby County (TN) Division of Corrections	2002
Master class: Strategic Management of Teams	Emporia State University, Strategic Business Policy Class	2002
Sexual Harassment: Fact or Myth?	Change-makers Forum, Center for Research on Women, Women of Achievement, and Women's Foundation	2002
External Consultant, Civic Index Project Strategic Planning	Community Forum University Neighborhood, Inc.	2001-2002 2001

Stepping Back, Taking Control	United Way Executives, Memphis	2001
Organizational Communication Audit	MIFA, Memphis	2001
Creating Productive Organization Culture	Sales & Marketing Executives, Inc., Memphis	2001
Nonprofit Board Training Institute	Community Forum	2001
Development and Presentation of Facilitator Training	Community Forum	1998-2001
Facilitator/Consultant	Hands On Memphis, Inc.	2000
Creating a Productive Organizational Culture	United Way, Management Assistance Program	2000
Sex, School, and Work: What Do You Know About Sexual Harassment?	Honors Forum, University of Memphis	1999
Teaching the College Course In Group Communication	NCA Short Course, Chicago	1999
Workshops: Teaching Group Communication & Teaching Research Methods	NCA Institute for Faculty Development, Hope College	1999
Communication Skills Workshop	Orientation Guides, University of Memphis	1999
Meeting Facilitation	Institute of Internal Auditors, Memphis Chapter	1999
Facilitator, Grants & Initiatives Committee	Community Foundation	1999
Master class, Sexual Harassment	Department of Business Communication, MBA Program, Emporia State University	1999
Master class, Organizational Communication	Department of Business Communication, Emporia State University	1999
Master class, Group Communication	Department of Communication, Trinity University	1999
Master class, Group Communication	Department of Communication, University of Texas, Austin	1999
Effective Communication Skills	Junior League of Memphis	1998
Communication Skills and Team Building	University of Memphis Library	1998
Effective Team Building	Frosh Camp Advising Staff	1998
Time & Stress Management Workshop	Department of Communication Graduate Students	1998
Effective Team Building	Frosh Camp Advising Staff	1997, 1998
Passion: Getting the Most Out of Your Career	Women in Communication, Memphis Chapter	1997
Assertiveness: Taking Reasonable Control	American Society of Women Accountants, Memphis Chapter	1997
Countering Band-Aid Responses to Sexual Harassment	National Organization for Women, National Conference	1997
Out of the Ivory Tower: Academic Research with Nonacademic Significance for Women	National Organization for Women, National Conference	1997
Developing an Effective Communication Style	United Way Management Assistance Program	1997
Can We Talk? How to Develop a More Effective Communication Style	United Way Management Assistance Program	1997



Coding Group Interaction	Workshop, Interpersonal/Small Group Interest Group, Central States Communication Association	1997
Decision Making & Problem Solving	United Way Management Assistance Program	1997
Sexual Harassment Issues	Shelby State Community College	1996
Sexual Harassment: Definitions, Issues, & Strategies	Shelby State Community College	1996
Sexual Harassment Definitions	Women's Research Forum, University of Memphis	1996
Organizational Communication	Memphis chapter, American Society for Quality Control	1996
Organizational Communication	FLS-Business Development Engineering, Federal Express Corporation	1996
Human Resource Issues	Mid-South Community College, West Memphis, AK	1996
Women's History Month	U.S. Coast Guard, Memphis	1996
Developing Team Skills	Adopt-a-School Program, Colonial Middle School	1996
Organizational Communication	Staff, Fogelman College of Business, University of Memphis	1995
Effective Meeting Management	Memphis chapter, Association for Quality and Participation	1995
Sexual Harassment	Sales and Marketing Executives of Memphis, Inc.	1995
Organizational Communication	Roche Biomedical Laboratories, Southaven, MS	1995
Sexual Harassment	Memphis chapter, Public Relations Society of America	1995
Sexual Harassment	Memphis chapter, Women in Communications, Inc.	1995
Sexual Harassment	Undergraduate honors lecture, University of Memphis	1994
Sexual Harassment	New York County Lawyers Association, Committee on Labor Relations	1994
Sexual Harassment	United Way Management Assistance Program, Memphis	1994
Facilitator, Battle of the Sexes	The Single Circuit, Memphis	1994
Communication Skills	United Way of Greater Memphis, staff retreat	1993
Designing Training	Memphis Association of Training & Development	1993
What to Strive for in Training	The Memphis Area Chamber of Commerce, Small Business Council	1993
Developing Training	The Memphis Area Chamber of Commerce, Small Business Council	1992
Female Mentoring	The Central Exchange, Kansas City, MO	1992
Sexual Harassment Policy	Center for Action Against Sexual Assault, Waco, TX	1992
Discrimination in Selection Interviews	Heart of Texas Chapter, Society of Human Resource Managers, Waco, TX	1992
Employment Issues	Brazos Psychiatric Hospital, Waco, TX	1992

Employee Empowerment	Waco Chamber of Commerce	1992
Communication Skills	Leadership Waco, Waco Chamber of Commerce	1992
Employment Discrimination	Baylor Women's League, Baylor University	1991
Communication Skills	Residence Assistants Workshop, Baylor University	1991
Research Methodology Workshop	Professional short course, Speech Communication Association, Atlanta	1991
Communication Skills	Waco Chamber of Commerce	1991
Training Issues	Central Texas Chapter, American Society of Training and Development	1991
Employment Discrimination	Public Relations Students Society of America, Baylor University	1991
Communication Skills	Alabama State Conference, Beta Sigma Phi	1990
Communication Skills	Department of Radiology, University of South Alabama Medical School	1990
Use and Misuse of Teams	Gulf Coast Chapter, American Society of Training & Development	1990
Mentoring and Networking	Bay Area Women's Conference, Mobile, AL	1990
Discriminating Questions	Mobile, AL Chapter, National Organization of Women	1990
Goal Strategies	Student Government Association, University of South Alabama	1989
Team Work	Student Government Association, University of South Alabama	1989
Group Observation Methodology	Professional workshop, International Communication Association, San Francisco	1989
Effective Communication	Women of Excellence Program, Mobile, AL	1988
Leadership Styles	Student Leadership Conference, University of South Alabama	1988
Instructor, Loaned Executive Program	Mobile, AL United Way	1988-1989

**SERVICE**

<b><u>DEPARTMENTAL</u></b>	<b>COMMITTEE/ACTIVITY</b>	<b>PERIOD</b>
<b><u>SERVICE</u></b>		
<b>North Carolina State University</b>	CGSA Workshops: Internship; Negotiating Salary	2019
	CGSA Professional Development Series: CV and Resume Writing	2018
	Director, Undergraduate Honors; BA to MS in Communication programs	2019-
	Graduate Committee	2013
	Coordinator, Graduate Internships	2013-2020
	Promotion and Tenure Review Committee	2009-2010
	Search Committee	2007, 2011-2012
	Bylaws Committee	2011-2012
	Grants Committee	2011-2013
<b>University of Kansas</b>	Assessment Committee	2004-2007
	Lab Committee	2005-2006
	Undergraduate Committee	2002-2006
	Faculty Search Committees	2003, 2006
	Grievance Committee	2002-2005

<b>University of Memphis</b>	Graduate Policy Committee	1994-2002	
	Tenure and Promotion Committee	1997-2000	
	Assistantship Committee	1997-1998	
	Faculty Search Committees	1993-2000	
	Supervisor, Communication Computer Lab	1998	
	Conference Coordinator, Urban Communication Conference	1998	
<b>Baylor University</b>	Organizational Communication Summer Intensive Program	1991-1992	
	<b>University of South Alabama</b>	Bylaws Committee	1988-1989
		Curriculum Committee	1987-1988
	Graduate Committee	1987-1990	
	Scholarship Committee	1987-1988	
<b><u>UNIVERSITY</u></b>	<b><u>COMMITTEE/ACTIVITY</u></b>	<b><u>PERIOD</u></b>	
<b><u>SERVICE</u></b>			
<b>North Carolina State University</b>	University Faculty Grievance and Non- Reappointment Committee	2019-2021	
	Interviewer, Caldwell Fellow Selection	2019	
<b>University</b>	Speaker, TRIO Upward Bound Majors Fair	2017	
	Laboratory of Analytic Sciences, Decision Making Committee	2016-2018	
	Laboratory of Analytic Sciences, Analytic Rigor Committee	2016	
	Park Scholar Mentor	2014-2015	
	Laboratory of Analytic Sciences, Knowledge Representation and Metrology Committees	2015	
	Laboratory of Analytic Sciences, Cognitive Processing Committee	2014-2015	
	College of Veterinary Medicine, Search Committee, Communication Skills Professor	2012-2013	
	College of Humanities and Social Sciences Research Committee	2010-2016	
	Graduate Professional Development Series, Communicating Science	2011	
	Presentation, Organizational Culture and You. NCSU Library Staff Association	2011	
	Graduate School Professional Development Series, Communicating in Teams	2010, 2011	
	Designer of Group Evaluation Task; Evaluation Team Trainer	2010-2021	
	NCSU Park Scholar Finalists		
	Evaluator, NCSU Park Scholar Finalists	2009	
	College of Humanities and Social Sciences Tenure and Promotion Committee	2008-2009	
	Public Policy Task Force	2008	
	<b>University of Kansas</b>	Professional Evaluation Protocol Analysis Task Force	2006
Reviewer, Graduate Student Research Competition		2006	
Talking with Your Class, Faculty Development Workshop, Center for Teaching Excellence		2006	
Graduate School, Research Subcommittee for Graduate School Strategic Planning		2005-2006	
Sexual Harassment, Department of Sociology Teaching Seminar		2005	
Guest lecture, Research Methods JOUR 802 School of Journalism		2005, 2006	
College of Liberal Arts & Sciences Committee on Appointments, Promotion, and Tenure		2004-2005	

	High Velocity Collaboration for High Velocity Change, Scholar Task Force	2004
	Student Success Priority Group on Evaluation	2004
	Talking with Your Class: Speaking and Listening Effectively. Graduate Teaching Seminars, Center for Teaching Excellence	2003, 2004, 2005, 2006
	KU Faculty Speakers Bureau	2002-2007
	Campus Dispute Assistance Services, Member	2002-2007
	Graduate School Representative, Comprehensive Oral Examination Committee, Psychology	2002
<b>University of Memphis</b>	Using Groups in the Classroom, University of Memphis Teaching Skills Seminars for Teaching Assistants	2001
	Sexual Harassment and the Learning Environment, Presentation to International Teaching Assistants	2001
	University Internet2 Faculty Committee	1999-2000
	CCFA Council for Graduate Studies and Research	1999-2000
	University of Memphis Speakers Bureau	1994-2002
	Honors Faculty Advisory Council	1996-2000
	Chair, Women's Research Forum Steering Committee	1998, 2000-2001
	Presentation to ACAD class (career planning & resumes)	1998
	Women's Research Forum Steering Committee	1996-1999
	University Internal Communication Committee	1997-1998
	Works in Progress Evaluator	1996-1998
	Mortar Board Advisor	1995-1997
	Nonprofit Development and Administration Undergraduate Curriculum Committee	1995
<b>Baylor University</b>	Faculty sponsor, Baylor's Women League	1991-1992
	University Corporate Development Committee	1991-1992
<b>University of South Alabama</b>	College of Arts & Sciences Faculty Support and Development Committee	1987-1989
	College of Arts & Sciences Research Colloquium	1989-1990

<b><u>PROFESSIONAL SERVICE</u></b>		<b>PERIOD</b>
Florida Institute of Technology	External reviewer, Promotion to Full Professor	2022
National Communication Association	Organizational Communication Division Mentoring Committee	2022
University of Colorado, Denver	External reviewer, Promotion to Full Professor	2022
University of Colorado, Colorado Springs	External reviewer, Promotion to Full Professor	2022
PLOS ONE	Paper reviewer	2022
National Communication Association	Paper reviewer, Applied Communication Division	2022, 2023
National Communication Association	Reviewer, Group Communication Division	2022
National Communication Association	Reviewer, Organizational Communication Division	2022, 2023
Interdisciplinary Network of Group Research	Paper and poster reviewer	2022, 2023
<i>International Journal of Cross Cultural Management</i>	Ad hoc reviewer	2022
<i>Small Group Research</i>	Editor	2008-2021
Norwegian University of Science and Technology	Dissertation Committee, Trond Rikard Olsen	2021
International Conference on Multimodal Communication	Workshop Organizing Committee	2021
National Science Foundation	External grant reviewer, NRT	2021
University of Tennessee	External reviewer, Promotion to Full Professor	2021
Boise State University	External reviewer, Promotion to Full Professor	2021
University of Nevada, Reno	External reviewer, Tenure Application	2021
<i>Western Journal of Communication</i>	Ad hoc reviewer	2021
National Communication Association	Chair, Respondent. Research in progress roundtable. Contexts of mental health support.	2021
National	Chair, Respondent. Top Four Papers in Group Communication	2020

Communication Association National Communication Association University of Kentucky Virginia Tech University Saint John's University <i>Journal of Applied Communication Research</i> National Communication Association <i>Journal of Organizational Behavior</i> <i>Social Sciences</i> Center for Robust Speech Systems, University of Texas, Dallas <i>Management Communication Quarterly</i> Interdisciplinary Network for Group Research	Chair, Respondent. Research in progress roundtable. Organizational Communication Division.  External reviewer; promotion to Associate Professor with tenure  External reviewer; promotion to Associate Professor with tenure  External reviewer; promotion to Associate Professor with tenure  Ad hoc reviewer; Mohan Dutta, Editor  Paper reviewer: Organizational Communication Division  Ad hoc reviewer  Ad hoc reviewer FEARLESS STEPS Advisory Panel  Ad hoc reviewer  Paper reviewer	2020  2020  2020  2020  2020  2020  2020  2020  2020  2020  2019-2021  2020, 2021, 2023  2020, 2021
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National Communication Association	Respondent, Top Three Papers, Group Communication Division	2019
<i>Journal of Organizational Behavior</i>	Ad hoc reviewer	2019
Baruch College	External reviewer, promotion to Associate with tenure	2019
National Science Foundation	Growing Convergence Research: College of Reviewers	2019-2021
<i>Source Code for Biology and Medicine</i>	Reviewer	2019
SkypeAScientist.com	Skype presentations to elementary/middle/high school teachers	2019
National Communication Association	Paper session respondent: Applied Communication Division, Group Communication Division, and Organizational Communication Division	2019
Interdisciplinary Network for Group Research	Paper reviewer Doctoral Consortium presenter Frontiers in Group Interaction symposium presenter	2019
University of Oklahoma	Department of Communication, presentations to graduate group communication and undergraduate group communication courses	2018
National Science Foundation	Reviewer, Science of Organizations program	2018, 2019
<i>Journal of Management Inquiry</i>	Ad hoc reviewer, David Jamieson, Editor	2018
ACM International Conference on Multimodal Interaction	Group Interaction Frontiers in Technology; Organizer, Paper Reviewer, Presenter Panel Presenter, Future Challenges for Multimodal Interaction in Groups	2018
Jonkoping University, Sweden	Presentations to School of Communication and Education (group communication; Kinect), and School of Engineering (qualitative research methods; communication in engineering)	2018
<i>Research on the Management of Groups and Teams</i>	Editorial Advisory Board, M. Scott Poole, Senior Editor	2018-
<i>Journal of Communication</i>	Ad hoc reviewer, Dennis Mumby, Associate Editor	2018
Texas Christian University	External reviewer, promotion to Full	2018
University of Delaware	External reviewer, promotion to Associate with tenure; College of Business Administration	2018
Program Committee	Group Interaction Frontiers in Technology Workshop, International Conference on Multimodel Interaction	2018
Interdisciplinary Network for Group Research	Selection Committee, Top Student Papers	2018
<i>Communication Monographs</i>	Editorial Board, Paul Schrodt, Editor	2019-2022

<i>Research in Managing Groups and Teams</i> (Emerald Press)	Editorial Advisory Board	2018-
<i>Communication Monographs</i>	Editorial Board, Tamara Afifi, Editor	2017-2019
<i>Journal of Trust Research</i>	Editorial Review Board, Guido Möllering, Editor	2018-2022
<i>Communication Centers Journal</i>	Editorial Board, Russell Carpenter and Kimberly Cuny, Editors	2017-2021
National Communication Association	Past-Chair, Organizational Communication Division	2017-2018
National Communication Association	Nominating Committee	2017-2018
National Communication Association	Reviewer, Short Course, Enhancing Student Engagement in the Group Communication Course	2018
<i>Women's Studies in Communication</i>	Ad hoc reviewer, Kristen Hoerl, Editor	2018
<i>Current Directions in Psychological Science</i>	Ad hoc reviewer, Randall Engle, Editor	2018
<i>Journal of Applied Communication Research</i>	Editorial Board, Debbie Dougherty, Editor	2018-2021
Interdisciplinary Network for Group Research	Reviewer	2018
<i>Health Communication</i>	Ad hoc reviewer, Teresa Thompson, Editor	2017, 2018
National Communication Association	Respondent, Applied Communication Division	2018
<i>Communication Theory</i>	Ad hoc reviewer, Karin Wilkins, Editor	2017
<i>Behavioral Sciences</i>	Ad hoc reviewer	2017
National Communication Association	Respondent, Group Communication Division	2017
National Communication Association	Interpersonal and Organizational Communication and Relationships Roundtable	2017
National Communication Association	Respondent, Top Student Papers, Applied Communication Division	2017
National Communication Association	Nominating Committee	2017-2018



National Communication Association	Evaluator, Division Awards, NCA Applied Communication Division	2017
National Communication Association	Evaluator, Division Awards, NCA Group Communication Division	2017
National Science Foundation	Reviewer, Decision, Risk, and Management	2017
Interdisciplinary Network for Group Research	Mentor, Doctoral Consortium	2017
National Communication Association	Reviewers, Research in Progress Program	2017
<i>Management Communication Quarterly</i>	Ad hoc reviewer, Patty Sias, Editor	2017-2018
<i>Corporate Communications: An International Journal</i>	Ad hoc reviewer, Joshua Barbour, Guest Editor	2017
<i>Journal of Organizational Behavior</i>	Ad hoc reviewer, Suzanne Masterson, Editor	2017
Paper Reviewer	Interdisciplinary Network for Group Research	2017
University of Colorado, Colorado Springs	External Reviewer, promotion to associate with tenure	2017
National Communication Association	Unit Chair, Respondent, Top Paper Panel, Organizational Communication Division	2016
National Communication Association	Panelist, Charles H. Woolbert Award Panel	2016
Facilitator	Geeks and Groupies Workshop, Lorentz Center, Netherlands	2016
<i>Southern Communication Journal</i>	Ad hoc reviewer, Johny Garner, Special Issue Editor	2016
University of Akron	External reviewer, promotion to full	2016
University of North Carolina, Charlotte	External reviewer, promotion to full	2016
<i>International Encyclopedia of Organizational Communication</i>	Associate Editor	2014-2016
National Communication Association	Gerald M. Phillips Applied Communication Award Committee	1998-1999, 2015-2017
Fordham University	External Reviewer, promotion to associate with tenure	2016
University of Oklahoma	External Reviewer, third year review,	2016

<i>Human Relations</i>	Ad hoc reviewer, Heather Zoller, Editor	2016
<i>Communication Quarterly</i>	Ad hoc reviewer, Pamela Lannutti, Editor	2016
PLOS ONE	Reviewer	2015
National Cancer Institute- American Society of Clinical Oncology	Teams Researcher for Adolescent and Young Adult Cancer Team	2015-2016
National Academy of Sciences	Committee on Strategies to Enhance Air Force Communication with Internal and External Audiences	2015-2016
Arizona State University, Team Science Summit	Presenter	2015
National Communication Association	Chair, Organizational Communication Division	2015-2016
National Communication Association	Respondent, Group Communication Division	2015
National Communication Association	Respondent, Organizational Communication Division	2015
<i>Science and Public Policy</i>	Ad hoc reviewer, C. Wagner, Editor	2015
<i>Journal of Organizational Behavior</i>	Ad hoc reviewer, S. S. Masterson	2016
<i>Journal of Organizational Behavior</i>	Ad hoc reviewer, G. P. Hodgkinson & J. K. Ford, Editors	2015, 2016
Vice-Chair and Conference Coordinator	Interdisciplinary Network for Group Research	2008-2014
<i>Communication Monographs</i>	Editorial Board, Kory Floyd, Editor	2014-2016
<i>Communication Centers Journal</i>	Founding Editorial Board, Theodore F. Sheckels, Editor	2014-2016
National Communication Association	Presidential Initiative Task force on Advocacy for Communication in the Academy	2014-2015
<i>Group Dynamics</i>	Ad hoc reviewer, David Marcus, Editor	2015
National Communication Association	Organizational Communication Division Vice-chair and program planner	2015
National Communication Association	Reviewer, Applied Communication Division, William F. Eadie Outstanding Applied Communication Research Article Award	2015
<i>Management Communication Quarterly</i>	Ad hoc reviewer, Boris Brummans, Editor	2015
Cornell University	External Reviewer, Promotion to Full	2015

University of North Texas	External Reviewer, Promotion to Full	2015
Indiana University – Purdue University Columbus	External Reviewer, Associate Professor with Tenure in Communication	2015
William and Mary College	External Reviewer, Associate Professor with Tenure in Education	2015
West Virginia University	External Reviewer, Endowed Chair in Communication	2015
Rice University	External Reviewer, Professor with Tenure in Psychology	2015
<i>Communication Reports</i>	Ad hoc reviewer, Jennifer Bevan, Editor	2015
York University	External Reviewer, Research Chair Nominee, Schulich School of Business	2014, 2015
Merrimack College	External reviewer, promotion to associate professor with tenure	2014
National Communication Association	Organizational Communication Division, Vice-Chair Elect; Top Paper Reviewer, Respondent	2013-2014
<i>Journal of Applied Communication Research</i>	Editorial Board, Kathy Miller, Editor	2014-2016
National Communication Association	Group Communication Division, paper reviewer	2014
Interdisciplinary Network for Group Research	Paper reviewer	2014, 2015, 2016
National Science Foundation, Clinical and Translational Science Award	Team Science Steering Committee	2013-2014
University of Wisconsin, Milwaukee	Department of Communication Graduate Programs External Reviewer	2014
The Netherlands Organization for Scientific Research	External grant reviewer	2014
<i>Culture and Organization</i>	Ad hoc reviewer, Sarah E. Dempsey, Editor	2013
Time Sharing Experiments for the Social Sciences, NSF	Associate PI, Advisory Board, Reviewer; Jamie Druckman and Jeremy Freese, PIs	2013-2019
<i>Journal of Organizational Behavior</i>	Ad hoc review, Neal M. Ashkanasy, Editor	2013-2014
<i>Human Relations Communication Monographs</i>	Ad hoc review, Gail Fairhurst, Editor	2013
<i>Journal of Applied Communication</i>	Ad hoc reviewer, Kory Floyd, Editor	2013
<i>Journal of Applied Communication</i>	Reviewer, Special issue on Communication and Design, Sally Jackson & Mark Aakhus, Co-Editors	2013

<i>Research Sexuality &amp; Communication Journal of Trust Research Southern Communication Journal Southern Communication Journal Journal of Applied Communication Research Communication Theory Enhancing Communication and Collaboration in Interdisciplinary Research Organizational Behavior and Human Decision Processes</i>	Founding Editorial Board, Jimmie Manning, Editor Editorial Review Board, Peter Li, Editor Editorial Board, Leroy Dorsey, Editor Editorial Board, J. D. Ragsdale, Editor Editorial Board, Michele. Jackson, Editor Ad hoc reviewer, Thomas Hanitzsch, Editor Reviewer, Michael O'Rourke, Editor Ad hoc reviewer, Richard Moreland , Associate Editor	2012- 2008-2017 2015-2017 2010-2014 2012-2014 2013-2014 2012 2012
Mid-Sweden University, Knowledge Foundation	Reviewer, Research Grant	2012
National Science Foundation	Grant reviewer, Division of Social and Economic Sciences (Science, Technology, & Society)	2012
<i>Journal of Business Communication Management Communication Quarterly</i>	Ad hoc reviewer, Robyn Walker, Editor Ad hoc reviewer, Laurie Lewis, Editor	2012 2012
<i>Western Journal of Communication</i>	Editorial Board, Bill Eadie, Editor	2011- 2014
National Communication Association	Nominating Committee	2011-2012
National Communication Association	Paper session respondent, Group Communication Division	2011, 2014
National Communication Association	Panel respondent, Organizational Communication Division	2011
University of Oregon	External reviewer, promotion to full (Psychology)	2011
University of Wisconsin, Eau Claire	External reviewer; promotion to full	2011

University of Alabama	External reviewer, promotion to associate with tenure	2011
National Science Foundation	Reviewer, Virtual Organizations as Sociotechnical Systems, Research Collaboration Network solicitation, NSF 10-566	2011
<i>Qualitative Communication Research</i>	Ad hoc reviewer, K. Cissna, Editor	2011
<i>Culture and Organization</i>	Ad hoc reviewer, D. O'Doherty & S. Lilley, Eds.	2011
Southern States Communication Association	Respondent, Top Papers in Applied Communication, Applied Communication Division; Respondent, Communication Theory Division	2011
National Communication Association	Communication Scholarship and the Public, Teleconference Speaker	2011
Rutgers University	External reviewer, promotion to full	2011
National Science Foundation	Reviewer, Science, Technology, and Society	2011
National Communication Association	Chair, Awards Committee, Group Communication Division	2011
National Communication Association	Awards Committee, Organizational Communication Division	2011
NUCATS Science of Team Science Conference	Program Committee	2009-2012
<i>Communication Monographs</i>	Ad hoc reviewer, K. I. Miller, Editor	2010, 2011, 2012
<i>Communication Currents</i>	Founding Editor	2006-2010
<i>Western Journal of Communication</i>	Ad hoc reviewer, W. Eadie, Editor	2010
National Communication Association	Scholar's Office Hours	2010, 2011
National Communication Association	Respondent, Group Communication Division & Applied Communication Division	2010, 2014
Southern States Communication Association	Respondent, Top Three Paper Panel, Applied Communication Division; Respondent, Top Paper Panel, Communication Theory Division	2010
Southern States Communication Association	Chair, Nominating Committee, Applied Communication Division	2010
Southern Methodist University	External reviewer, promotion to associate with tenure	2010
Arizona State University; Western Michigan University	External reviewer, promotion to full	2010

University of North Carolina, Charlotte; Boston College	External reviewer, promotion to associate with tenure	2010
Southern States Communication Association	Chair, Publications Committee	2009-2010
Southern States Communication Association	Publications Committee	2008-2009
National Communication Association	Organizational Communication Division Teaching and Service Awards Committee	2008-2009
Southern States Communication Association	Nominating committee chair, Communication Theory Division	2008-2009
Advisor, SRI Project Team	Measurement of Interdisciplinary Research in NSF Science and Engineering Indicators 2010	2008-2009
National Science Foundation	Reviewer, SES, Innovation and Organizational Sciences, Faculty Early Career Development Program	2009
<i>Scandinavian Journal of Management</i>	Ad hoc reviewer, Andreas Werr, Associate Editor	2009, 2010
National Communication Association	Respondent, Group Communication Division & Scholarship of Teaching and Learning	2009
National Communication Association	Short Course: Interaction Analysis	2009
Santa Clara University	External reviewer, promotion to full	2009
<i>Group Dynamics</i>	Ad hoc reviewer, Craig D. Parks, Editor	2009, 2013
<i>Communication Theory</i>	Ad hoc reviewer, Angharad Valdivia, Editor	2008
<i>Small Group Research</i>	Associate Editor	2006-2008
National Communication Association	Respondent, Programs: Organizational Communication Division; First Vice President	2008
<i>Women's Studies in Communication</i>	Review Board, Cindy. L. Griffin, Editor	2008-2010
<i>Journal of Applied Communication Research</i>	Editorial Board, Laura Stafford, Editor	2009-2011
Interdisciplinary Network for Group Research	Vice-Chair	2008-2011
National Communication Association	Awards Committee, Group Communication Division	2009, 2010
<i>Environmental Communication</i>	Ad hoc reviewer, Stephen Depoe, Editor	2009
Academy of Management	Reviewer, Research Methods Division, Organizational Communication and Information Systems Division	2009

<i>Communication Reports</i>	Ad hoc reviewer, William Sharkey, Editor	2008
<i>Communication Monographs</i>	Ad hoc reviewer, Mike Allen, Editor	2008
<i>Western Journal of Communication</i>	Ad hoc reviewer, Brian Ott, Editor	2008, 2009, 2010
University of Akron	External reviewer, promotion to distinguished professor	2008
Baruch College	External reviewer, promotion to associate with tenure	2008
Penn State Erie	External reviewer, promotion to full	2008
<i>Journal of Business Venturing</i>	Ad hoc reviewer, Phillip Phan, Editor	2007, 2008
<i>Women's Studies in Communication</i>	Ad hoc reviewer, Special issue, Redefining the Professoriate, C. L. Griffin, Ed.	2007
<i>Journal of Computer-Mediated Communication</i>	Ad hoc reviewer, K. Wright, editor	2007
Midwest Academy of Management	Reviewer, Organizational Development Track	2007
<i>Small Group Research</i>	Guest Editor, Special Issue—Interdisciplinary Network for Group Research	2006-2007
<i>Journal of Applied Communication Research</i>	Editorial Board, Tim Sellnow, Editor	2006-2008
Academy of Management	Reviewer, Gender & Diversity Dissertation Award	2007, 2008
International Communication Association	Redding Dissertation Award Review Committee	2007
Academy of Management	Reviewer, Gender & Diversity in Organizations; Research Methods	2007
International Journal of Conflict Management	Ad hoc reviewer, Afzal Rahim, Editor	2007
Communication Theory	Ad hoc reviewer, special issue on failure, B. G. Chang & G. Butchart, guest editors	2006
University of New Mexico	External reviewer, promotion to full	2006
Southern Methodist University	External reviewer, promotion to associate with tenure	2006, 2009
Organization Science	Ad hoc reviewer, Linda Argote, Editor	2006
National Communication Association	Scholar-to-Scholar reviewer	2006
<i>Human Relations</i>	Ad hoc reviewer, Stephen Deery, Editor	2006, 2009
<i>Journal of Applied Communication Research</i>	Editor, Volumes 31-33	2003-2005
Interdisciplinary Network for Group Research	Program Planner	2005-2007

Interdisciplinary Network for Group Research	Founding Member, Board of Directors	2005-
National Communication Association	Nominating Committee, Group Communication Division	2005
University of Wisconsin, Milwaukee	External reviewer; promotion to associate with tenure	2005
Communication Theory	Ad hoc reviewer, Chris Segrin, Editor	2005
<i>International Journal of Conflict Management</i>	Ad hoc reviewer, Afzal Rahim, Editor	2007
<i>Communication Theory</i>	Ad hoc reviewer, special issue on failure, B. G. Chang & G. Butchart, guest editors	2006
University of New Mexico	External reviewer, promotion to full	2006
Southern Methodist University	External reviewer, promotion to associate with tenure	2006, 2009
<i>Organization Science</i>	Ad hoc reviewer, Linda Argote, Editor	2006
National Communication Association	Scholar-to-Scholar reviewer	2006
<i>Human Relations</i>	Ad hoc reviewer, Stephen Deery, Editor	2006, 2009
<i>Journal of Applied Communication Research</i>	Editor, Volumes 31-33	2003-2005
Interdisciplinary Network for Group Research	Program Planner	2005-2007
Interdisciplinary Network for Group Research	Founding Member, Board of Directors	2005-
University of Wisconsin, Milwaukee	External reviewer; promotion to associate with tenure	2005
<i>Communication Theory</i>	Ad hoc reviewer, Chris Segrin, Editor	2005
University of Missouri Central States	External review; promotion to associate with tenure	2005
Communication Association	Respondent, Intercultural Division	2005
National Communication Association	Undergraduate Certification Task Force	2005
Ohio University Research Committee	University grant competition, external reviewer	2005



National Communication Association	Paper evaluator, Applied Communication Division	2005
Nuevo Dia (Southwest Organizational Communication mini-conference)	Paper Development Workshop, Arizona State University	2005
National Communication Association	Nominating Committee, Applied Communication Division	2005
Academy of Management	Reviewer, Organizational Communication and Information Systems Division	2005
Central States Communication Association	Member, CSCA Federation Prize Award Committee	2004-2005
National Communication Association	Member, Committee on the LA Agenda	2004-2005
<i>Communication Yearbook</i>	Reviewer; Christina S. Beck, Editor, Volume 30	2004-2005
National Communication Association	Respondent, Applied Communication and Group Communication Divisions	2004
<i>Psychological Reports</i>	Ad hoc reviewer, Carol Ammons, Editor	2004, 2007
Ohio University	External reviewer; promotion to full	2004
Southwest Missouri State University	External reviewer; promotion to full	2004
Emporia State University	External reviewer; promotion to full	2004
Washington State University	External reviewer; promotion to full	2004
<i>Journal of Management Inquiry</i>	Ad hoc reviewer, Paul Hirsch & Kimberly Boal, Editors	2004
Academy of Management	Reviewer, Organizational Communication and Information Systems, and Gender and Diversity in Organizations Divisions	2004
University of Missouri	External reviewer; promotion to full	2004
National Communication Association	Respondent, Group Communication Division	2003
Creighton University	External reviewer; promotion to associate with tenure	2003
Santa Clara University	External reviewer; promotion to associate with tenure	2003
University of Tennessee	External reviewer; promotion to associate with tenure	2003
National Communication Association	Reviewer; Group Communication Division Laura Crowell Thesis/Dissertation Award	
National Communication Association	Ad hoc committee, Web-based magazine proposal	2003
Rutgers University	External reviewer; promotion to associate with tenure	2003
University of Arizona	External reviewer; promotion to associate with tenure	2003

Texas Tech University	External reviewer; promotion to full	2003
National Communication Association	Paper reader; top paper panel; Organizational Communication Division	2003
<i>Sex Roles</i>	Ad Hoc Reviewer, Joan Chrisler, Editor	2003-2004
<i>Western Journal of Communication</i>	Ad Hoc Reviewer, Daniel J. Canary, Editor	2003
Southern States Communication Association	Respondent, Top 3 Communication Theory Papers	2003
Southern States Communication Association	Respondent, Top 3 Applied Communication Papers	2003
<i>Journal of Organizational Change Management</i>	Ad Hoc Reviewer, Slawomir Magala, Editor	2003
<i>Journal of Organizational Change Management</i>	Ad Hoc Reviewer, David Boje, Editor	2003
National Communication Association	Task force, Second Vice President	2002-2003
University of Rhode Island	External reviewer; promotion to full	2002
Ohio University	External reviewer; Presidential Research Scholar	2002
University of Southern Mississippi	External reviewer; promotion to full	2002
<i>Southern Communication Journal</i>	Ad Hoc Reviewer, Special Issue on Organizational Discourse, John Meyer, Guest Editor	2002
<i>Academy of Management Review</i>	Ad Hoc Reviewer, Special Issue on Language Use in Organizations, Jeff Ford, Guest Editor.	2002
Western States Communication Association	Respondent, Communication Theory and Organizational Communication Divisions	2002
National Communication Association	Immediate Past Chair, Group Communication Division	2001-2002
National Communication Association	Respondent, Top 4 Papers in Group Communication	2002
National Communication Association	Short Course: Teaching the College Course in Undergraduate Research Methods	2001
<i>Journal of Applied Communication Research</i>	Editor-elect	2001-2002
Western Michigan University	External Advisory Board	2001

National Communication Association	Chair, Group Communication Division	2000-2001
<i>Management Communication Quarterly</i>	Ad Hoc Reviewer, Ted Zorn, Editor	2001
National Communication Association	Respondent, Applied Communication Division; Organizational Communication Division	2000
Southern States Communication Association	Organizer/Mentor, From Start to Finish. Mentoring/Feedback for Applied Communication Scholars, Applied Communication Division	2000
Southern States Communication Association	Respondent, Undergraduate Honors Panel	2000
National Communication Association	Chair, Gerald M. Phillips Applied Communication Award Committee	2000
Southern States Communication Association	Paper Reader, Applied Communication Division	2000
National Communication Association	Nominating Committee	1999-2002
National Communication Association	Legislative Assembly	1999-2005, 2007- 2008, 2016-2018
National Communication Association	Vice-chair and Program Planner, Group Communication Division	1999-2000
National Communication Association	Respondent, Applied and Group Communication Divisions	1999
National Communication Association	Resolutions Committee	1998-2000
National Communication Association	Reviewer, Commission on Assessment and Testing	1999
<i>Small Group Research</i>	Editor, Special Issue: Relational Issues in Groups. Volume 31 (4), 2000.	1999-2000
<i>Southern Communication Journal</i>	Reviewer, Special Issue on Service Learning, Dick Conville, Editor	1999
Southern States Communication Association	Paper Reader, Communication Theory Division	1999
Southern States Communication Association	Respondent, Applied Communication Division and Undergraduate Honors Conference	1999
<i>Journal of Applied</i>	Editorial Board, Dan O'Hair, Editor	1998-2002

<i>Communication Research</i>		
<i>Southern Communication Journal</i>	Editorial Board, Ken Cissna, Editor	1998-2002
National Communication Association	Immediate-Past Chair and Chair of Nominating Committee, Applied Communication Division	1999-2000
National Communication Association	Chair, Applied Communication Division	1998-1999
National Communication Association	Vice-chair-elect, and Chair of Bylaws Committee, Group Communication Division	1998-1999
National Communication Association	Respondent, Group Communication Division	1998
<i>Journal of Business Communication</i>	Ad Hoc Reviewer, Margaret Graham, Editor	1998, 2000-2001, 2008
Southern States Communication Association	Respondent, Communication Theory	1998
Southern States Communication Association	Chair, Nominating Committee	1998-1999
National Communication Association	Committee on Service Learning in Communication Education, Educational Policies Board	1997-1998
Southern States Communication Association	Committee, Representative from Communication Theory Division	1991-1993; 1997-1999
National Communication Association	Vice Chair & Program Planner, Applied Communication Division	1997-1998
National Communication Association	Chair, Distinguished Article & Book Awards Committee, Applied Communication Division	1997-1998
Speech Communication Association	Paper Reviewer, Applied Communication Division	1996-1997
<i>Communication Yearbook 22</i>	Reviewer, M. E. Roloff, Editor	1997-1998
<i>Journal of Applied Communication Research</i>	Ad Hoc Reviewer, David Seibold, Editor	1996-1997
University of Rhode Island	External reviewer; promotion to full	1997
Texas Tech University	External reviewer; promotion to associate with tenure	1996
<i>Management Communication Quarterly</i>	Ad Hoc Reviewer, K. I. Miller, Editor	1995-1996

<i>Journal of Business Communication</i>	Reviewer, Special Issue on Business Communication Ethics, S. Ralston, Editor	1995-1996
<i>Communication Monographs</i>	Associate Editor, D. Gouran, Editor	1995-1998
<i>Communication Studies</i>	Associate Editor, K. Barge, Editor	1995-1998
National Communication Association	Secretary, Applied Communication Division	1994-1997
<i>Small Group Research Journal of the Oklahoma Speech, Theatre, and Communication Association</i>	Guest Editor, Special Issue--Research Problems & Methodology Ad Hoc Reviewer	1993-1994 1993
Southern States Communication Association	Bylaws Committee, Communication Theory Division	1993-1994
Southern States Communication Association	Chair, Applied Communication Division	1992-1993
Southern States Communication Association	Vice Chair & Program Planner, Applied Communication Division	1991-1992
<i>Communication Studies</i>	Ad Hoc Reviewer	1991-1992, 1994-1995, 1998-1999
<i>Small Group Research Council on Employee Responsibilities and Rights</i>	Editorial Board, R. B. Kettner-Polley and C. Garvin, Editors Editor, 1990 Proceedings	1990-2005 1990
Southern States Communication Association	Vice Chair & Program Planner, Applied Communication Division	1991-1992
Central Texas Women's Alliance	Board member	1991-1992
Council of Employee Responsibilities and Rights	Conference Co-Chair	1990
<i>Small Group Research</i>	Ad Hoc Reviewer	1989-1990

### CONSULTING

Dr. Pablo Diego-Rosell, The Gallup Organization	2021
Adak Space	2021
Research 4 Impact	2021
Center for Human Trafficking Court Solutions	2019-2020
PDRI, Inc.	2017-2019
Missouri EPSCoR (The Experimental Program to Stimulate Competitive Research)	2016
The Grandview Group	2015-2016
American Civil Liberties Union of North Carolina	2009
Institute for Emerging Issues, North Carolina State University	2008, 2009, 2010

St. Jude Children's Research Hospital	2007
Expert Witness, Margaret Thomas v. Community Hospital Onaga, Inc. et al. Case No. 04-4136-SAC	2005
Cottonwood, Incorporated	2004
Lawrence (KS) Arts Center	2003
Memphis Child Advocacy Center	2002
American Cancer Society	2002
Memphis Light, Gas & Water	2002
Southern College of Optometry	2002
Volunteer Memphis	2002
MIFA, Memphis, TN	2001
Center for Research on Women, The University of Memphis	2001
EdPAC, Memphis	2000
Memphis Child Advocacy Center	2000
Memphis Inter-Faith Association	1999
American Cancer Society, Mid-South Division	1999
Memphis Strategic Team Against Rape and Sexual Assault, Dept. of Justice	1999
Memphis/Shelby County Department of Health	1999
Public Allies	1999
Community Foundation	1999
Partners for the Homeless; Coalition for the Homeless	1998-1999
International Paper	1998-1999
Shelby County (TN) Domestic Violence Council	1998
Community Forum	1998-2000
AmeriCorps (Tennessee and Illinois)	1998
Division of Correction, Shelby County Government	1995-1998
Expert Witness, Goldman v. Cisco Systems, Inc. And LightStream Corp (96Civ.4653 (HB) (AJP)	1997
Cook & Love Shoes	1997
Jackson-Madison County General Hospital	1997
R. R. Donnelley & Sons	1996-1997
Buckeye Technologies	1996-1998
Norrell Employment Services	1997
U.S. Bankruptcy Court, Western Division, Memphis, TN	1996
Family Business Forum, University of Memphis	1996
Shelby County (TN) Government	1996-1997
Memphis Area Chamber of Commerce	1995-1996
Shelby State Community College	1996
Senior Services	1995-1996
M. S. Carriers	1995
State Technical Institute, Division of Continuing Education and Economic Development	1995
Office of the Assessor, Shelby County Government	1995-1996
Footwear Retailers & Distributors of America	1994
Memphis Light, Gas & Water	1994
St. Francis Hospital	1993
Tennessee Library Association	1993

## MEMBERSHIPS

Academy of Management  
International Communication Association

International Leadership Association  
Interdisciplinary Network for Group Research  
National Communication Association  
Southern States Communication Association

June 2023