

Curriculum Vitae

Joann Keyton, Ph.D.
Distinguished Professor
North Carolina State University

Department of Communication
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DEGREES

| DEGREE | DISCIPLINE | INSTITUTION | YEAR |
|-----------------------|---|-----------------------------|------|
| Ph.D. | Communication/Business Administration | The Ohio State University | 1987 |
| M.A. | Communication | The Ohio State University | 1985 |
| B.A., Summa cum laude | Organizational Communication/Theatrical Dance | Western Michigan University | 1983 |

EXPERIENCE

| RANK/POSITION | DEPARTMENT | INSTITUTION/ORGANIZATION | PERIOD |
|----------------------------------|-----------------------|---|-----------|
| Distinguished Professor, Tenured | Communication | North Carolina State University | 2019- |
| Professor, Tenured | Communication | North Carolina State University | 2007-2019 |
| Professor, Tenured | Communication Studies | The University of Kansas | 2002-2007 |
| Faculty Ombudsperson | Academic Affairs | The University of Memphis | 2000-2002 |
| Professor | Communication | The University of Memphis | 2000-2002 |
| Associate Professor, Tenured | Communication | The University of Memphis | 1997-2000 |
| Associate Professor | Communication | The University of Memphis | 1994-1997 |
| Assistant Professor | Communication | The University of Memphis | 1992-1994 |
| Assistant Professor | Communication | Baylor University | 1990-1992 |
| Assistant Professor | Communication | University of South Alabama | 1987-1990 |
| Senior Analyst | | The Federal Reserve Bank of Kansas City | 1980-1981 |
| Staff Analyst | | The Federal Reserve Bank of Kansas City | 1978-1980 |

HONORS/AWARDS

| HONOR/AWARD | INSTITUTION/COMPANY/ORGANIZATION | YEAR |
|--|--|------|
| <i>Group Dynamics</i> Most Valuable Paper Award 2019 | <i>Group Dynamics</i> | 2020 |
| Distinguished Professor | North Carolina State University | 2019 |
| Finalist, Outstanding Graduate Faculty Mentor Award | North Carolina State University | 2018 |
| Top Paper | Group Communication Division, National Communication Association, Bonito, J. & Keyton, J., Introduction to Machine Learning: Teaching Computers to Code Group Interaction Data | 2017 |
| Honorable Mention, Dennis Gouran Research Award | Group Communication Division, National Communication Association. Facilitating Social Support: Member-leader communication in a breast cancer support group. | 2016 |
| Best Edited Book Award | Communication Apprehension and Competence Division, National Communication Association. For A. F. Hannawa & B. H. Spitzberg (Eds.), <i>Communication competence</i> . Berlin, Germany: De Gruyter Mouton. One chapter in this edited book. | 2016 |

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| Career Achievement Award | Group Communication Division, National Communication Association. | 2015 |
| Stanley L. Saxton Applied Research Award | J. Ervin, J. Bonito, & J. Keyton, Investigating the Link Between Teamwork and Performance in First Lego League Teams. | 2015 |
| Top Paper | Group Communication Division, National Communication Association. Ervin, J., Bonito, J. A., & Keyton, J.. Intra- and interpersonal characteristics of group discussion: Application of the latent group model to a series of meetings. | 2014 |
| Top Paper Finalist, INGRoup | An investigation of role-related participation in product design teams: Individual- and group-level trends. | 2014 |
| Dennis Gouran Research Award | Group Communication Division, National Communication Association. For Bonito, J. A., Ruppel, E. K., & Keyton, J. (2012). Reliability estimates for multilevel designs in group research. <i>Small Group Research</i> , 43, 443-467. | 2013 |
| Friend of INGRoup | Interdisciplinary Network for Group Research | 2013 |
| Gerald M. Phillips Award for Distinguished Applied Communication Scholarship | National Communication Association | 2011 |
| Textbook of the Year Award | Organizational Communication Division, National Communication Association | 2011 |
| Distinguished Award for a Special Journal Issue | Applied Communication Division, National Communication Association. For special issue of <i>Small Group Research</i> , "Jury Deliberation in a Capital Murder Case" | 2011 |
| College of Humanities and Social Sciences, NC State | Outstanding Research Award | 2011 |
| Department of Communication, NC State | Outstanding Graduate Faculty Award | 2011 |
| NC State Alumni Outstanding Research Award | Nominee, College of Humanities and Social Sciences | 2011 |
| Stanley L. Saxton Applied Research Award | J. Keyton & S. J. Beck, Facilitating social support: Member-leader communication in a breast cancer support group. | 2010 |
| Ronald M. Entman Award for Excellence in Communication Research | Department of Communication, North Carolina State University | 2010 |
| Byron A. Alexander Graduate Mentor Award | College of Liberal Arts & Sciences, University of Kansas | 2007 |
| Top Paper | Training & Development Division, National Communication Association. Pilgram, M. G., & Keyton, J. Effects of instructional strategies on knowledge and behavioral identifications in sexual harassment training. | 2007 |
| Top Paper | Organizational & Professional Communication Division, Central States Communication Association. Bisel, R. S., Ford, D. J., & Keyton, J. Unobtrusive control in a leadership organization: Integrating control and resistance. | 2007 |
| Top Three Paper | Group Communication Division, National Communication Association. Warren, R., Keyton, J., Alexander, A., & Behrend, D. Work and Play Well with Others: Group Behavior in Television Sitcoms. | 2005 |
| Ernest Bormann Research Award | Group Communication Division, National Communication Association for <i>Group Communication in Context: Studies of Bona Fide Groups</i> , L. R. Frey (Ed.). One co-authored chapter in this edited collection. | 2004 |
| Alumni Achievement Award | Western Michigan University College of Arts & Sciences | 2004 |
| Federation Prize | Central States Communication Association | 2004 |

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| Ernest Bormann Research Award | Group Communication Division, National Communication Association for <i>New Directions in Group Communication</i> , L. R. Frey (Ed.). One co-authored chapters in this edited collection. | 2003 |
| William F. Eadie Outstanding Applied Communication Research Article Award | Applied Communication Division, National Communication Association. Keyton, J., Ferguson, P., & Rhodes, S. C. (2001). Cultural indicators of sexual harassment. <i>Southern Communication Journal</i> , 67, 33-50. | 2002 |
| Honorable Mention, Ernest A. Lynton Award for Faculty Professional Service and Academic Outreach | New England Resource Center for Higher Education | 2001 |
| Inductee, Outstanding Alumni Academy | Western Michigan University, Department of Communication | 2001 |
| Ernest Bormann Research Award | Group Communication Division, National Communication Association for a special guest edited issue of <i>Small Group Research</i> (Relational Issues in Groups). Guest editor, volume 31(4), 2000. | 2001 |
| Ernest Bormann Research Award | Group Communication Division, National Communication Association for <i>The Handbook of Group Communication Theory and Research</i> , L. R. Frey, D. S. Gouran, and M. S. Poole (Eds.). One single authored and one co-authored chapters in this edited collection. | 2000 |
| Top Three Paper | Applied Communication Division, National Communication Association. Keyton, J., Ferguson, P., & Rhodes, S. C. Validity and effectiveness of sexual harassment training. | 2000 |
| Outstanding Scholar | Communication Theory Division, Southern States Communication Association | 1999 |
| Nominee, Distinguished Teaching Award | University of Memphis | 1998 |
| Honorary Inductee | National Order of Omega, University of Memphis | 1997 |
| Top Paper | Keyton, J., & Kilgore, W. Assessing interpersonal communication skills in preparing women for work. Interpersonal Communication Division, Southern States Communication Association, Savannah. | 1997 |
| Professor of the Year | Mortar Board, University of Memphis | 1996 |
| Honorary Inductee | Omicron Delta Kappa, University of Memphis | 1996 |
| Gerald R. Miller Distinguished Book Award | Speech Communication Association Interpersonal and Small Group Communication Division for <i>Group Communication in Context: Studies of Natural Groups</i> , L. R. Frey (Ed.). Co-authored chapter in this edited collection. | 1995 |
| Top Three Paper | Keyton, J., & Rhodes, S. C. One more time: What is sexual harassment? Applied Communication Division, Southern States Communication Association, New Orleans. | 1995 |
| Top Three Paper | Keyton, J., Burchfield, M., Fondren, B., Lee, D., Peters, A., & Skidmore, D. "I can't believe that just happened": A look at embarrassability and remedial strategies of others. Communication Theory Division, Southern States Communication Association, New Orleans. | 1995 |
| Honorable Mention, Distinguished Book Award | Speech Communication Association Applied Communication Section for <i>Innovation in Group Facilitation: Applications in Natural Settings</i> , L. R. Frey (Ed.). Single authored chapter. | 1994 |
| Distinguished Book Award | Speech Communication Association, Applied Communication Section for Group Communication in Context: <i>Studies of</i> | 1994 |

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| | <i>Natural Groups</i> , L. R. Frey (Ed.). Co-authored chapter in this edited collection. | |
| Top Paper | Keyton, J., & Rhodes, S. C. Alternative perspectives on sexual harassment research. Applied Communication Section, Speech Communication Association, New Orleans. | 1994 |
| Top Four Paper | Keyton, J., & Kalbfleisch, P. J. Building a normative model of women's mentoring relationships. Communication Theory Division, Southern States/Central States Joint Convention, Lexington. | 1993 |
| Top Paper | King, K. L., & Keyton, J. An evaluation of Corporation Alpha's training program "managing the work force of the 90s." Applied Communication Division, Southern States Communication Association, San Antonio. | 1992 |
| Milton Dickens Award | Cegala, D. J., Dewhurst, M., Galanes, G. J., Burggraf, C., Mosier Thorpe, J., Keyton, J., & Makay, L. (1989). Study of participants' judgments of topic change during conversation: Global versus local definitions. <i>Communication Reports</i> , 2, 62-71. | 1992 |
| Top Three Paper | Springston, J. K., Keyton, J., Leichty, G. B., & Metzger, J. Field dynamics and public relations theory: Toward the management of multiple publics. Commission on Public Relations, Speech Communication Association, Atlanta. | 1991 |
| Top Paper | Keyton, J. Who's annoying who? Problems in organizational groups. Applied Communication Division, Southern States Communication Association, Tampa. | 1991 |
| Outstanding Faculty Member | Alpha Lambda Delta, University of South Alabama | 1989 |
| Top Paper | Keyton, J. Evaluating individual group member satisfaction as a situational variable. Communication Theory Division, Southern States Communication Association, Louisville. | 1989 |
| Research Award | American Society of Training and Development, Columbus, OH chapter | 1987 |
| Outstanding Young Woman of America | | 1986, 1987 |
| Honorable Mention, Top Student Paper | Student Papers Division, International Teleconferencing Association Keyton, J. Extrapolating a dyadic model to small group methodology: Validation of the Spitzberg and Cupach model of communication competence. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago. | 1986 1986 |
| Outstanding Graduate Student Award for Graduate Teaching and Graduate Study | Instructional/Development Communication Division, International Communication Association | 1985 |
| Finalist | The Ohio State University Graduate Teaching Association Competition | 1985 |

TEACHING EXPERIENCE

| SUBJECT | INSTITUTION |
|---------------------------------------|---------------------------------|
| Organizational Communication U | North Carolina State University |
| Qualitative Research Methods G | North Carolina State University |
| Seminar in Applied Communication U | North Carolina State University |
| Organizational Communication Theory G | North Carolina State University |
| Training and Development G | North Carolina State University |

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| Organizational Culture G | North Carolina State University |
| Communication Theory & Philosophy G | North Carolina State University |
| Quantitative Research Methods U G | North Carolina State University |
| Communication Research Methods U | North Carolina State University |
| Seminar in Group and Team Communication G | North Carolina State University |
| Communication Theory G | North Carolina State University |
| Independent Study U G | North Carolina State University |
| M.S. Thesis G | North Carolina State University |
| Introduction to Research Methods G | University of Kansas |
| Groups and Teams G | University of Kansas |
| Organizational Training G | University of Kansas |
| Introduction to Communication Studies U | University of Kansas |
| Comparative Theory G | University of Kansas |
| Gender Issues in Organizational Communication G | University of Kansas |
| Macro Theories in Organizational Communication G | University of Kansas |
| Quantitative Research Design G | University of Kansas |
| Content and Interaction Analysis G | University of Kansas |
| Organizational Communication U | University of Kansas |
| Organizational Culture and Change U & G | University of Kansas |
| Problem Solving in Teams and Groups U | University of Kansas |
| Directed Studies U & G | University of Kansas |
| Introduction to Human Communication U | University of Memphis |
| Methods of Communication Analysis U | University of Memphis |
| Directed Studies in Communication U | University of Memphis |
| Group Discussion U | University of Memphis |
| Communication in Organizations U & G | University of Memphis |
| Small Group Communication U & G | University of Memphis |
| Communication Theory G | University of Memphis |
| Introduction to Research in Communication G | University of Memphis |
| Quantitative Research Methods G | University of Memphis |
| Social-Sexual Behavior in Organizations G | University of Memphis |
| Seminar in Communication Research (Qualitative Methods) G | University of Memphis |
| Seminar in Group Communication | University of Memphis |
| Seminar in Organizational Communication (Macro Issues) G | University of Memphis |
| Seminar in Organizational Communication (Organizational Groups) G | University of Memphis |
| Seminar in Organizational Culture & Change G | University of Memphis |
| Independent Studies in Communication U & G | University of Memphis |
| Special Projects G | University of Memphis |
| Major Area Paper G | University of Memphis |
| Thesis G | University of Memphis |
| Dissertation G | University of Memphis |
| Communication and Group Process U | Baylor University |
| Interviewing U | Baylor University |
| Organizational Communication U | Baylor University |
| Internship in Speech Communication U | Baylor University |
| Special Problems in Oral Communication U | Baylor University |
| Modern Communication Theory G | Baylor University |
| Seminar in Small Group Communication G | Baylor University |
| Problems in Oral Communication G | Baylor University |
| Thesis G | Baylor University |
| Introduction to Human Communication Theory U | University of South Alabama |
| Small Group Discussion U | University of South Alabama |
| Directed Studies in Organizational Communication U | University of South Alabama |
| Advanced Research Methods (Focus Groups) U | University of South Alabama |
| Communication and Group Processes U & G | University of South Alabama |
| Directed Studies in Organizational Communication U | University of South Alabama |

Foundations of Graduate Study in Communication G
 Directed Studies in Organizational Communication G
 Thesis G
 Small Group Communication U
 Communication in Decision Making U

University of South Alabama
 University of South Alabama
 University of South Alabama
 The Ohio State University
 The Ohio State University

PUBLICATIONS

Books

Keyton, J. (Ed.) (in preparation). *Culture 2.0 Intersections of National and Organizational Culture*. Peter Lang.

Beck, S. J., Keyton, J., & Poole, M. S. (Eds.). (in production). *The Emerald handbook of group and team communication research*. Bingley, UK: Emerald.

Keyton, J. (2019). *Communication research: Asking questions, finding answers* (5th ed.). New York, NY: McGraw-Hill.

Keyton, J., & Beck, S. J. (2018). *Communicating in groups and teams: Strategic interactions*. San Diego, CA: Cognella.

Scott, C. R., Lewis, L., Barker, J., Keyton, J., Kuhn, T., & Turner, P. (Eds.). (2017). *The international encyclopedia of organizational communication*. Malden, MA: Wiley-Blackwell. doi:10.1002/9781118955567

Keyton, J. (2015). *Communication research: Asking questions, finding answers* (4th ed.). New York, NY: McGraw-Hill.

Keyton, J. (2015). Instructor's manual for *Communication research: Asking questions, finding answers* (4th ed.). New York, NY: McGraw-Hill.

Keyton, J. (2011). *Communication and organizational culture: A key to understanding work experiences* (2nd ed.). Thousand Oaks, CA: Sage.

Keyton, J. (2011). *Communication research: Asking questions, finding answers* (3rd ed.). New York, NY: McGraw-Hill.

Keyton, J. (2011). Instructor's manual for *Communication research: Asking questions, finding answers* (3rd ed.). New York, NY: McGraw-Hill.

Keyton, J., & Shockley-Zalabak, P. (Eds.) (2010). *Case studies for organizational communication: Understanding communication processes* (3rd ed.). New York: Oxford University Press.

Keyton, J. (2006). *Communicating in groups: Building relationships for group effectiveness* (3rd ed.). New York, NY: Oxford University Press.

Keyton, J. (2006). Instructor's Manual for *Communicating in groups: Building relationships for group effectiveness* (3rd ed.). New York, NY: Oxford University Press.

Keyton, J. (2006). *Communication research: Asking questions, finding answers* (2nd ed.). New York, NY: McGraw-Hill.

Keyton, J. (2006). Instructor's manual for *Communication research: Asking questions, finding answers* (2nd ed.). New York, NY: McGraw-Hill.

Keyton, J., & Shockley-Zalabak, P. (Eds.) (2006). *Case studies for organizational communication: Understanding communication processes* (2nd ed.). Los Angeles, CA: Roxbury Publishing.

Keyton, J. (2005). *Communication and organizational culture: A key to understanding work experiences*. Thousand Oaks, CA: Sage.

Keyton, J., & Shockley-Zalabak, P. (Eds.) (2004). *Case studies for organizational communication: Understanding communication processes*. Los Angeles, CA: Roxbury Publishing.

Keyton, J. (2002). *Communicating in groups: Developing relationships for effective decision making* (2nd ed.). Boston, MA: McGraw-Hill.

Keyton, J. (2002). Instructor's Manual for *Communicating in groups: Developing relationships for effective decision making* (2nd ed.). Boston, MA: McGraw-Hill.

Keyton, J. (2001). *Communication research: Asking questions, finding answers*. Mountain View, CA: Mayfield.

Keyton, J. (2001). Instructor's Manual for *Communication research: Asking questions, finding answers*. Mountain View, CA: Mayfield.

Keyton, J. (1999). *Group communication: Process and analysis*. Mountain View, CA: Mayfield.

Keyton, J. (1999). Instructor's Manual for *Group communication: Process and analysis*. Mountain View, CA: Mayfield.

Invited encyclopedia entries

Keyton, J. (2017). Collaboration. In C. R. Scott, L. Lewis, J. Barker, J. Keyton, T. Kuhn, & P. Turner (Eds.), *The International Encyclopedia of Organizational Communication*. Malden, MA: Wiley-Blackwell. (6500 words).

Keyton, J. (2017). Organizational culture. In C. R. Scott, L. Lewis, J. Barker, J. Keyton, T. Kuhn, & P. Turner (Eds.), *The International Encyclopedia of Organizational Communication*. Malden, MA: Wiley-Blackwell. (9400 words).

Keyton, J. (2015). Organizational culture. In E. W. Donsbach (Ed.), *The concise international encyclopedia of communication* [online]. Malden, MA: Wiley-Blackwell.

Keyton, J. (2008). Organizational culture. In E. W. Donsbach (Ed.), *The international encyclopedia of communication* (Vol. 8, pp. 3448-3454). Malden, MA: Wiley-Blackwell. doi:10.1111/b.9781405131995.2008.x

Refereed journal publications and book chapters

Keyton, J., Jones, P., & Argenta, C. (2020). Learning from one another. In J. Jameson, B. Tyler, K. Vogel, and S. Joines (Eds.), *Facilitating interdisciplinary collaboration among the intelligence community, academy, and industry* (pp. 247-157). Cambridge Scholars Publishing Newcastle on Tyne: United Kingdom.

Tait, R., Vazques, C., Tyler, B. B., Keyton, J., & Kampe, C. (2020). The analytic rigor team: Team charters and collaboration. In J. Jameson, B. Tyler, K. Vogel, and S. Joines (Eds.), *Facilitating interdisciplinary collaboration among the intelligence community, academy, and industry* (pp. 287-300). Cambridge Scholars Publishing Newcastle on Tyne: United Kingdom.

McLeod, P. L., Cunningham, Q., DiazGranados, D., Dodoiu, G., Kaplan, K., Keyton, J., Larson, L., LeNoble, C., Marsch, S. U., O'Neill, T., Henrickson Parker, S., Semmer, N. K., Shuffler, M., Su, L., Tschan, F., Waller, M., & Wang, Y. (online ahead of print). Hacking teamwork in healthcare: Addressing adverse effects of ad hoc team composition in critical care medicine. *Healthcare Management Review*. doi:10.1097/HMR.0000000000000265

- Bonito, J. A., & Keyton, J. (2019). Multilevel measurement models for group collective constructs. *Group Dynamics: Theory, Research, and Practice*, 23, 1-21. doi:10.1037/gdn0000096. *Group Dynamics* Most Valuable Paper Award 2019.
- Ervin, J., & Keyton, J. (2019). Group decision making and collaboration. In J. MacDonald & R. Mitra (Eds.), *Movements in organizational communication research* (pp. 175-193). New York, NY: Routledge.
- Keyton, J. (2018). Interaction analysis: An introduction. In E. Bruner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (pp. 3-19). Cambridge, UK: Cambridge University Press.
- Keyton, J. (2018). Interaction process analysis (IPA). In E. Bruner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (pp. 441-449). Cambridge, UK: Cambridge University Press.
- Bonito, J. A., & Keyton, J. (2018). Teaching computers to code group interaction data: Introduction to machine learning. In E. Bruner, M. Boos, & Kolbe, M. (Eds.), *Cambridge handbook of group interaction analysis* (PP. 387-404). Cambridge, UK: Cambridge University Press.
- Keyton, J. Harned, G., Jones, P., Streck, S., & Schill, D. (2018). Understanding web search behavior for analytical tasks. *Journal of Intelligence and Analysis*, 24, 44-62.
- Lehmann-Willenbrock, N., Hung, H., & Keyton, J. (2017). New frontiers in analyzing dynamic group interactions: Bridging social and computer science. *Small Group Research*, 48, 519-531. doi:10.1177/1046496417718941
- Keyton, J., & Heylen, D. K. J. (2017). Pushing interdisciplinary in the study of groups and teams. *Small Group Research*, 48, 621-630. doi:10.1177/1046496417732528
- Ervin, J., Bonito, J., & Keyton J. (2017). Convergence of intrapersonal and interpersonal processes across group meetings. *Communication Monographs*, 84, 200-220. doi:10.1080/03637751.2016.1185136
- Bonito, J., Keyton J., & Ervin, J. (2017). Role-related participation in product design teams: Individual- and group-level trends. *Communication Research*, 44, 263-286. doi:10.1177/0093650215618759
- Keyton, J. (2017). Communication in organizations. In F. P. Morgeson, H. Aguinis, & S. J. Ashford (Eds.), *Annual Review of Organizational Psychology and Organizational Behavior* (Vol. 4, pp. 1-26). Palo Alto, CA: Annual Reviews. doi:10.1146/annurev-orgpsych-032516-113341
- Johnson, R., Macpherson, C., Smith, A, Block, R., & Keyton, J. (2016). Facilitating teamwork in adolescent and young adult (AYA) oncology. *Journal of Oncology Practice*. doi:10.1200/JOP.2016.013870
- Keyton, J. (2015). There are many paths: The role of the consultant's paradigms, values, and ethics. In J. H. Waldeck & D. R. Seibold (Eds.), *Consulting that matters: A handbook for scholars and practitioners* (pp. 31-45). New York, NY: Peter Lang.
- Keyton, J. (2015). Outcomes and the criterion problem in communication competence research. In A. F. Hannawa & B. H. Spitzberg (Eds.), *Communication competence* (pp. 585-604). Berlin, Germany: De Gruyter Mouton.
- Beck, S. J., Paskewitz, E. A., & Keyton, J. (2015). Toward a theory of strategic meeting interaction. In J. Allen, N. Lehmann-Willenbrock, & S. Rogelberg (Eds.), *The Cambridge handbook of meeting science* (pp. 305-324). New York, NY: Cambridge University Press.
- Keyton, J. (2014). Communication, organizational culture, and organizational climate. In B. Schneider & K. Barbera (Eds.), *The Oxford handbook of organizational climate and culture: Antecedents, consequences, and practice* (pp. 118-135). New York, NY: Oxford University Press.
- Keyton, J. (2014). Organizational culture: Creating meaning and influence. In L. L. Putnam, & D. K. Mumby (Eds.), *The Sage handbook of organizational communication* (3rd ed., pp. 549-568). Los Angeles, CA: Sage.

- Beck, S. J., & Keyton, J. (2014). Facilitating social support: Member-leader communication in a breast cancer support group. *Cancer Nursing*, 37(1), E36-E43. doi:10.1097/NCC.0b013e3182813829
- Bisel, R. S., & Keyton, J. (2013). Speaking up is not an easy choice: Boat rocking as ethical dilemma. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2nd ed., pp. 295-303). Thousand Oaks, CA: Sage.
- Clark, M. A., Keyton, J., & Dawson, A. E. (2013). Do good, make good: The business support landscape of social entrepreneurship. In L. E. Pate, & C. Wankel (Eds.), *Social entrepreneurship as a catalyst for social change* (pp. 15-37). Charlotte, NC: Information Age.
- Keyton, J. (2013). Accepting rotation in the method prism. *Small Group Research*, 44, 175-179. doi:10.1177/1046496412471734
- Keyton, J., Bisel, R. S., & Messersmith, A. S. (2013). Abordagens da comunicacao para a cultura organizacional [Communication approaches to organizational culture]. In M. Marchiori (Ed.), *Comunicacao em interface com cultura [Communication interface with culture]* (pp. 117-128). Rio de Janeiro, Brasil: Difusao Editora.
- Keyton, J., Caputo, J., Ford, E., Fu, R., Leibowitz, S., Liu, T., London, S., Wu, C., & Ghosh, P. (2013). Investigating verbal workplace communication behaviors. *International Journal of Business Communication*, 50, 152-169. doi:10.1177/0021943612474990
- Keyton, J., Cano, P., Clouch, T. L., Fischer, C. E., Howard, C., & Topp, S. S. (2013). Ethical storm of model workplace? In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2nd ed., pp. 157-168). Thousand Oaks, CA: Sage.
- Turnage, A., & Keyton, J. (2013). Ethical contradictions and e-mail communication at Enron Corporation. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (2nd ed., pp. 87-97). Thousand Oaks, CA: Sage.
- Beck, S. J., & Keyton, J. (2012). Team cognition, communication, and message interdependence. In E. Salas, S. F. Fiore, & M. Letsky (Eds.), *Theories of team cognition: Cross-disciplinary perspectives* (pp. 471-494). New York, NY: Routledge.
- Bonito, J. A., Ruppel, E., & Keyton, J. (2012). Reliability estimates for multilevel designs in group research. *Small Group Research*, 43, 443-467. doi:10.1177/1046496412437614
- Keyton, J., Ford, D. J., & Smith, F. I. (2012). Communication, collaboration, and identification as facilitators and constraints of multiteam systems. In S. J. Zaccaro, S. J., M. Marks, M., & L. A. DeChurch (Eds.), *Multiteam systems: An organization form for dynamic and complex environments* (pp.173-190). New York, NY: Routledge.
- Falk-Krzesinski, H. J., Contractor, N., Fiore, S. M., Hall, K. L., Kane, C., Keyton, J., Klein, J. T., Spring, B., Stokols, D., & Trochim, W. (2011). Mapping a research agenda for the science of team science. *Research Evaluation*, 22, 145-158. doi:10.3152/095820211X12941371876580
- Wagner, C. S., Roessner, J. D., Bobb, K., Klein, J. T., Boyack, K. W., Keyton, J., Rafols, I., & Börner, K. (2011). Approaches to understanding and measuring interdisciplinary scientific research (IDR): A review of the literature *Journal of Informetrics*, 5, 14-26. doi:10.1016/j.joi.2010.06.004
- Beck, S. J., & Keyton, J. (2010). Differing viewpoints: Decision making in a nonprofit meeting. In L. W. Black (Ed.), *Group communication: Cases for analysis, appreciation, and application* (pp. 11-16). Dubuque, IA: Kendall Hunt.
- Bisel, R. B., Messersmith, A. S., & Keyton, J. (2010). Understanding organizational culture and communication through a gyroscope metaphor. *Journal of Management Education*, 34, 342-366. doi:10.1177/1052562909340879

- Borner, K., Contractor, N., Falk-Frzeskinski, H. J., Fiore, S. M., Hall, K. L., Keyton, J., Spring, B., Stokols, D., Trochim, W., & Uzzi, B. (2010). A multi-level systems perspective for the science of team science. *Science Translational Medicine*, 2(49), 1-5. doi:10.1126/scitranslmed.3001399
- Falk-Krzesinski, H. J., Borner, K., Contractor, N., Cummings, J., Fiore, S. M., Hall, K. L., Keyton, J., Spring, B., Stokols, D., Trochim, W., & Uzzi, B. (2010). Advancing the science of team science. *Clinical and Translational Sciences*, 3, 263-266. doi:10.1111/j.1752-8062.2010.00223.x
- Keyton, J. (2010). Taking charge. In J. Keyton & P. Shockley-Zalabak (Eds.). (2010). *Case studies for organizational communication: Understanding communication processes* (3rd ed., pp. 115-120). New York: Oxford University Press.
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- Keyton, J., & Rhodes, S. (1994). Sexual harassment: A matter of individual ethics, legal definitions, or organizational policy? In J. Jaks (Ed.), *Conference Proceedings of the Third National Communication Ethics Conference* (pp. 320-339). Annandale, VA: Speech Communication Association.
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Springston, J. K., & Keyton, J. (1989). An assessment of employer and applicant communication in the pre-employment interview. In W. J. Smith, & R. Elkin (Eds.), *Proceedings, 10th Annual Southern Regional Industrial Relations Academic Seminar* (pp. 95-96).

Springston, J. K. & Keyton, J. (1988). The prevalence of illegal questions in pre-employment screening. In S. J. Bruno (Ed.), *Global implications for business communications: Theory, technology and practice* (pp. 247-263).

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Book reviews

Keyton, J. (2015). Review of A. Bell (2014). *The Guidebook to Sociolinguistics*. Malden, MA: Wiley Blackwell. 367 pp. ISBN: 978-0-631-22865-3.

Keyton, J. (2012). Review of G. Denes. (2011). *Talking Heads: The Neuroscience of Language*. New York, NY: Psychology Press. *Journal of Language and Social Psychology*, 31, 350-351.

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Keyton, J. (2010). Review of L. R. Frey & K. N. Cissna (Eds.), *Routledge Handbook of Applied Communication Research*. New York, Routledge. *Journal of Applied Communication Research*, 38, 316-321. doi: 10.1080/00909882.2010.490850

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Keyton, J., & Smith, F. I. (2008). Review of R. Bachmann & A. Zaheer, *Handbook of Trust Research*. Cheltenham, UK. Edward Elgar. Nascent and complex: What is the focus of trust research? *Academy of Management Review*, 33, 271-283.

Keyton, J. (2000). Review of R. P. Clair, *Organizing silence: A world of possibilities*. *Southern Communication Journal*, 65, 341-342.

Keyton, J. (1990). Review of Y. C. A. B. Osigweh, (Ed.), *Communicating employee responsibilities and rights*. *Management Communication Quarterly*, 3, 388-400.

Invited publications

Keyton, J. (2015, July 29). Peer review: Definitive truth or suboptimal standard? Four views. The John William Pope Center for Higher Education. Retrieved from <http://www.popecenter.org/commentaries/article.html?id=3233>

Cooke, N. J., Duchon, A., Gorman, J. C., Keyton, J., & Miller, A. (2012). Preface to the Special Section on Methods for the Analysis of Communication. *Human Factors*, 54, 485-488. doi:10.1177/0018720812448673

Keyton, J. (2012). How can technology help us understand the communication process? Special Section of *Human Factors* on Methods for the Analysis of Communication. *Human Factors*, 54, 572-576. doi:10.1177/0018720812448099

Keyton, J. (2008). Distinguishing supervisor coercion from sexual harassment. *Journal of Communication Studies*, 1, 5-19.

Wittenbaum, G. M., Keyton, J., & Weingart, L. R. (2006). A new era for group research: The formation of INGRoup. *Small Group Research*, 37, 575-581.

Mast, Y., & Keyton, J. (2002). Communicating about communication: Fostering the development of the communication discipline in Russia. *Bulletin of the Russian Communication Association: Theory of Communication and Applied Communication Issue, 1*, 119-134. Published by the Institute of Management, Business and Law, Rostov-On-Don. [With Russian translation.]

Keyton, J. (1998). Analyzing organizational change must go beyond the surface. <<http://www.round.table.com/scholars/articles/analyzing-change.htm>>.

Keyton, J. (1998). Sound off: Can your organization handle a sexual harassment complaint? <http://www.knowledgespace.com/knowledgespace/pub/views/hi_weeksoundoff.htm>.

Keyton, J. (1995, March). Sexual harassment: Individual or organizational responsibility? *The Same Difference*, 2(1), pp. 6-7. Memphis: Memphis Race Relations & Diversity Institute.

Keyton, J. (1994). The employment case: Exploring organizational value conflicts. In J. W. Pfeiffer (Ed.), *The 1994 Annual: Developing Human Resources* (23rd Annual, pp. 123-130). San Diego: Pfeiffer & Company.

Keyton, J. (1994, December). Managing sexual harassment. *The Same Difference*, 1(3), pp. 1, 7. Memphis: Memphis Race Relations & Diversity Institute.

Keyton, J. (1994). Volunteers or paid staff? In K. Koziol (Ed.), *Nonprofit management case collection*. San Francisco: Institute for Nonprofit Organization Management.

Keyton, J., & Kalbfleisch, P. (1993, January). Mentoring: From a female perspective. *Mentor Newsletter*, 5(1), pp 1, 8-10.

Springston, J. K., & Keyton, J. (1992). How to handle illegal interview questions. *College Placement Council Annual*, 36, pp. 56-58.

Keyton, J., & Springston, J. (1991, Spring). What did you ask me? *Managing your career: The college edition of the National Business Employment Weekly*, pp. 32, 34.

Springston, J. K., & Keyton, J. (1991). How to handle illegal interview questions. *College Placement Council Annual*, 35, pp. 54-56.

Springston, J. K., & Keyton, J. (1990). How to handle illegal interview questions. *College Placement Council Annual*, 34, pp. 48-58.

INVITED PRESENTATIONS

Industry

Cure2Collaborate. Hosted by BioNexusKC. Invited Speaker, Team Science.

Universities

University of Memphis, Fogelman College of Business and Economics, Department of Management. Guest lecturer, Organizational Communication. 2021

North Carolina State University. Invited Speaker, Game-Changing Research Incentive Program for Plant Sciences Initiative (GRIP4PSI). Team Science. 2020

Texas State University, Virtual Guest Lecturer, Graduate Seminar in Small Group Communication. Best Practices in Facilitating Online Groups. 2020

University of North Carolina, Charlotte. Virtual Guest Lecturer, Doctoral program in Organizational Sciences. Racism, Discrimination, and Sexual Harassment. 2020

Texas State University, Guest Lecturer, Graduate Seminar in Small Group Communication. *Facilitating Groups*. 2018

Positive Communication Week, Keynote Speaker. Department of Communication, West Virginia University. *Communicating in Groups can be Positive: Really!* 2018.

Cornell University, Department of Communication. *Thinking Flexibly about Groups*. 2014.

Texas State University, Guest Lecturer, Graduate Seminar in Small Group Communication. 2013.

University of North Carolina, Charlotte. Sociology Distinguished Speaker Series. *From Dyad to Group to Organization*. 2013.

Marquette University. Corporate Communication Commons. (With D. Dougherty) *Communication in the Interstices: Animating Organizational Culture*. 2013.

University of Neuchâtel, Industrial & Organizational Psychology Colloquium. *Organizational Influences on Communication in Groups and Teams*. 2012.

Fairleigh-Dickinson University. Schering-Plough Executive Lecture Series. *Communicating is Work*. 2010.

North Dakota State University, Department of Communication. *Relational Communication in Groups*. 2009.

University of North Carolina, Chapel Hill; North Carolina State University, Challenges and Opportunities in Interdisciplinary Teams. Innovation Seminar, NSF Grant, Center for Environmentally Responsible Solvents and Processes. *Challenges and Opportunities in Interdisciplinary Teams*. 2008

University of North Carolina, Charlotte. Department of Communication Studies and Organizational Science Interdisciplinary Ph.D. Program. *Interdisciplinary Collaboration: Challenge and Opportunities in Public Policy*. 2008.

University of North Carolina, Charlotte. Department of Communication Studies and Organizational Science Interdisciplinary Ph.D. Program. *Context Matters In Groups and Teams*. 2008.

Randolph-Macon College. Faculty Workshop. *Group Pedagogy*. 2008.

Western Michigan University. School of Communication Visiting Scholar. *Uncovering Public-Private Tensions in Collaborative Process*. 2007.

Western Michigan University. School of Communication. *Sexual Harassment*. 2007.

University of Tulsa. Women and Business university lecture series. *Discourse, Gender, and the Meaning of Golf: Understanding Organizational Culture*. 2006.

Randolph-Macon College. Public Lecture. *Organizational Culture: Concealing the Mundane: Exploiting the Extraordinary*. 2006.

Randolph-Macon College. Teaching Workshop. *Getting Groups to Do Something*. 2006.

Randolph-Macon College. First Year Colloquium. *Unpacking Organizational Culture*. 2006.

Guilford Technical Community College. *Introduction to Communication*. Virtual guest lecturer. 2005.

University of Alaska, Fairbanks. College of Liberal Arts. *Disabling the Myths of Publication*. 2005.

University of Alaska, Fairbanks. Departments of Communication and Psychology. *Gender Issues in the Workplace*. 2005.

University of Alaska, Fairbanks. School of Management. *Case study*. 2005

University of Alaska, Fairbanks. Department of Political Science. *Women's Issues in the Workplace*. 2005.

University of Missouri, Department of Communication. *Linguistic Analysis of Sexually-Harassing Communication*. 2003.

University of Missouri, Department of Communication. *Publishing Strategies for Communication Scholars*. 2003.

University of Arkansas, Department of Communication. Presented *Sexual Harassment: Myths and Facts*. 2003.

University of Arkansas, Department of Communication. *Master class: SYMLOG*. 2003.

University of Memphis. Marcus W. Orr Center for the Humanities. Insights Lecture Series. *Creating organizational-specific responses for sexual harassment*. 2000.

Texas A & M University. Department of Communication. *Applying sexual harassment research*. 1999.

Southwest Texas State University. Department of Communication. *Relational issues in groups*. 1999.

University of Texas. Department of Communication. *Sexual harassment: Issues and applications*. 1999.

Conferences

International Conference on Multimodal Interaction: Workshop, Insights on Group & Team Dynamics. Keynote speaker. Montreal, Canada, 2021.

Studying Communication is Easy . . . Studying Interaction is Not. ACM International Conference on Multimodal Interaction. 2020.

The Past of the *Journal of Applied Communication Research* and the Future(s) of Applied Communication Research. National Communication Association, Applied Communication Division, 2014.

The Presence of our Future(s): Reflections and Suggestions on Negotiating the Academic Job Market. Organizational Communication Division, National Communication Association, 2014.

With D. Dougherty. Culture. Collaboration. Communication. *Communicating in the interstices: Animating organizational culture*. Marquette University, 2013.

Theory Building at the Intersections of Organizing, Communication, and the Public-Private Debate. Copenhagen Business School. *The Case of the Unreasonable Institute*. 2012.

Science of Team Science Conference, Northwestern University, 2012.

Group Communication Division, National Communication Association. *15 Year of Communication Research in Small Group Research*. 2011.

Organizational Communication Division, National Communication Association. *Giving Voice to Organizational Ethics*. 2011.

International Communication Association, Organizational Communication Division, Preconference Doctoral Seminar, Chicago, 2011

Science of Team Science. Northwestern University, 2011.

National Science Foundation Workshop on Interdisciplinary Collaboration of Innovative Science & Engineering Fields. Boston University. 2010.

Science of Team Science. Northwestern University. 2010.

National Communication Association. *Getting Your Research Out Through the News Media*. 2009.

National Communication Association, Lambda Pi Eta. *Reviewing the Review Process*. 2009.

National Communication Association, Group Communication Division. *Five Years Out. Discourses of Stability and Change in Group Communication*. 2009.

National Communication Association Doctoral Honors Conference, University of West Virginia, 2009.

International Communication Association, Organizational Communication Division, Preconference Doctoral Seminar, Chicago, 2009.

Communication in and Context for Macrocognition, Collaboration and Knowledge Inoperability Conference, Office of Naval Research, Orlando, 2009.

Civic Engagement/Service Learning/Community Based Research: How can Individuals, Departments, and The Profession Foster Learning in the Community? Southern States Communication Association, Round Table Breakfast Discussion, Dallas, 2006.

Group Communication Specialists: Experts Evaluate the Field. Group Communication Division, National Communication Association, Boston, 2005.

Transforming Organizations Through Training based on Effective Communication Scholarship. Preconference. National Communication Association, Boston, 2005.

Teaching About Groups and Teams. Conflict Management Division, Academy of Management, Honolulu, 2005.

Injecting Creativity into Business: Models for the 21st Century from the Cultural Industries. Professional Development Workshop, Business Policy and Strategy, Academy of Management, Honolulu, 2005.

Engaging Theory: Transforming Organizations. Conference Keynote. *Cross the Organizational Divide: Public-Private Collaboration*. 2005.

Language Features of Sexually Harassing Interaction. CSCA 2004 Federation Prize Presentation. Central States Communication Association, Kansas City, 2005.

Publications: Turning a Conference Paper into a Publication. Graduate Student Caucus, Central States Communication Association, Kansas City, 2005.

Undergraduate Researchers or Research Consumers? Undergraduate Programs, Central States Communication Association, Kansas City, 2005.

Trend Analysis of Organizational Communication Scholarship in *Journal of Applied Communication Research*. Organizational Communication Division, National Communication Association, Chicago, 2004.

Publishing in NCA Journals and Annuals: A Users Guide. National Communication Association, Chicago, 2004.

Tips for Submitting to Journals. Organizational Communication Mini-Conference. University of Texas, 2004.

The Parallel Universes of Group Communication Pedagogy, Practice, and Research. Convention Plenary Session: New Directions in Group Communication Research, Practice, and Pedagogy. National Communication Association, Miami, 2003.

Publishing in NCA Journals and Annuals: A Users Guide. National Communication Association, Miami, 2003.

Tips for Submitting to Journals. Organizational Communication Mini-Conference, Western Michigan University, 2003.

Meet the Editors. Southern States Communication Association, Birmingham, 2003.

Meet the Editors. Central States Communication Association, Omaha, 2003.

Meet the Editors. Southern States Communication Association, Winston-Salem, 2002.

Meet the Editors. National Communication Association, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009.

Keyton, J. (2000). Spotlight: School Violence, The Role of Communication Research. Southern States Communication Association, New Orleans.

Keyton, J. (1999). Exploring relational theory for group communication. Spotlight: 1999 Communication Theory Outstanding Scholar, Communication Theory Division, Central States/Southern States Communication Association, St. Louis.

Keyton, J., & Rhodes, S. C. (1993). Flirting and sexual harassment in the workplace. Pre-conference Research Meeting of the International Listening Association. Memphis.

Keyton, J. (1991). Response alternatives to discriminatory inquiries. Human Rights and Employment: Interdisciplinary Perspectives Conference, McGill University, Montreal.

CONFERENCE PAPER PRESENTATIONS (refereed presentations marked with asterisk *)

* Keyton, J. Bradley, B., Marr, C. M., Bisel, R. S., & Kavya, P. (2021, online) Meta synthesis of the qualitative team literature. Academy of Management.

*Keyton, J. Bradley, B., Marr, C. M., Bisel, R. S., & Kavya, P. (2020, online). Meta-synthesis of the qualitative organizational team literature. Interdisciplinary Network for Group Research. Online.

*Tyrone, B., & Keyton, J. (2019). How men label sexual harassment. Feminist and Women Studies Division, National Communication Association, Baltimore.

*Beck, S., Bonito, J. A., Keyton, J., & Hirokawa, R. Y. (2019). A contextual exploration of meeting orientation and formality. Interdisciplinary Network for Group Research, Lisbon, Portugal.

- *Keyton, J., Marr, C., Kavya, P., Bradley, B., Bisel, R., & Ford, D. J. (2019). Meta-synthesis of qualitative research on groups and teams. Interdisciplinary Network for Group Research, Lisbon, Portugal.
- *Su, L., Keyton, J., Marsch, S., Semmer, N. K., Tschan, F., Wang, Y., Waller, M., Parker, S., Diaz Granados, D., Dodooiu, G., Kaplan, S., O'Neill, T., LeNoble, C., Shuffler, M., Larson, N., Cunningham, Q., & McLeod, P. (2018). Improving the ad hoc formation of a resuscitation team: Can a Hackman-athon create a better way? Resuscitation in Motion Conference, Toronto.
- *Bonito, J. A., & Keyton, J. (2017). Introduction to machine learning. Teaching computers to code group communication data. National Communication Association, Group Communication Division, Dallas. Top paper.
- *Jones, P., Medd, D., Ramakrishnan, S., Shah, R., Keyton, J. & Samatova, N. (2017). Towards automatic linkage of knowledge worker's claims with associated evidence from screenshots. Presented at the Third IEEE International Conference on Big Data Computing Service and Applications, San Francisco, CA. doi:10.1109/BigDataService.2017.21
- *Beck, S. J., Bonito, J. A., & Keyton, J. (2016). Information-oriented message use across three meeting contexts. National Communication Association, Group Communication Division, Philadelphia.
- *Keyton, J. (2016). Innovating group communication courses. National Communication Association, Group Communication Division, Philadelphia .
- *Keyton, J. (2016). Group communication: More than decision making or problem solving. National Communication Association, Group Communication Division, Philadelphia .
- *Keyton, J., Harned, G., Jones, P., Streck, S., & Schill, D. (2016). Understanding web search behavior for analytical tasks. National Communication Association, Human Communication and Technology Division, Philadelphia.
- *Johnson, R. H., & Keyton, J. (2016). Facilitating teamwork in adolescent and young adult (AYA) oncology. NCI-ASCO Teams in Cancer Care Delivery Workshop, Phoenix.
- *Keyton, J., Beck, S. J., Bonito, J., & Apker, J. (2015). Collaborative interaction. Group Communication Division, National Communication Association, Las Vegas.
- *Keyton, J. Keiser, J. M., Graffius, J. M., & Primus, X. J. (2015). Kinect for group research, Interdisciplinary Network for Group Research, Pittsburgh.
- *Ervin, J., Bonito, J.A., & Keyton, J. (2014). Intra- and interpersonal characteristics of group discussion: Application of the latent group model to a series of meetings. National Communication Association, Group Communication Division, Chicago.
- *Keyton, J., Harmon, N. J., Banerji, D., Benitez, S. C., Kampe, C., Magee, W. Medlin, K. W., Purcell, A., Seipel, C. S., & Shin, H. (2014). Preference for working in groups. National Communication Association, Group Communication Division, Chicago.
- *Bonito, J., Ruppel, E., & Keyton J. (2014). An investigation of role-related participation in product design teams: Individual- and group-level trends. Interdisciplinary Network for Group Research, Raleigh.
- *Keyton, J., & DeJoy, D. (2014). Moving group talk to transcript. Interdisciplinary Network for Group Research, Raleigh.
- *Bonito, J., Keyton, J., & Ruppel, E. (2013). Connecting teamwork and performance: A task- and communication-centric investigation of naturally occurring groups. Group Communication Division, National Communication Association, Washington, DC.

- *Keyton, J., & Ford, E. A. (2013). Using positives and negatives to develop a model of group effectiveness. Group Communication Division, National Communication Association, Washington, DC.
- *Arterburn, E., & Keyton, J. (2013). Training as a Communicative Process: Setting a Research Agenda. Organizational and Professional Communication Division, Central States Communication Association, Kansas City.
- *Bisel, R. S., & Keyton, J. (2012). The paradoxical role of communication in successful activity coordination. European Group of Organizational Scholars, Helsinki.
- *Keyton, J. (2012). Symposium: Translating team science to practice: What works and what doesn't? Interdisciplinary Network for Group Research, Chicago.
- *Keyton, J. (2012). Rotating the method prism. Symposium: Moving Beyond Methodological Differences. Interdisciplinary Network for Group Research, Chicago.
- *Keyton, J., Clark, M., & Bisel, R. S. (2012). The case of The Unreasonable Institute. Theory Building at the Intersections of Organizing, Communication and the Public-Private Debate. Copenhagen.
- *Keyton, J., Ford, E. A., Liu, T., London, S., & Redmond, V. (2012). Researching the research methods class. Instructional Development Division, National Communication Association, Orlando.
- *Keyton, J., & Beck, S. J. (2011). The use of questions to create shared meaning. Interdisciplinary Network for Group Research, Minneapolis.
- *Caputo, J., Keyton, J., Leibowitz, Fu, R., & Wu, C. (2011). Efficacy and intentionality: How we communicate at work. Applied Communication Division, Southern States Communication Association, Little Rock.
- *Keyton, J., Wu, C., Ghosh, P., Messersmith, A., & Bisel, R. (2010). Communicating at work. Applied Communication Division, Southern States Communication Association, Memphis.
- *Messersmith, A., & Keyton, J. (2010). Becoming a nurse: An alternative model of professional socialization in nursing education. Health Communication Division, Central States Communication Association, Cincinnati.
- *Fiore, S., & Keyton, J. (2009). Applying the science of teams to inform policy and research on team science. Interdisciplinary Network for Group Research, Colorado Springs.
- *Keyton, J. (2009). Interdisciplinary perspectives on collaboration. Interdisciplinary Network for Group Research, Colorado Springs.
- *Keyton, J., & Beck, S. (2009). The Influence of Group Interaction on Shared Understanding and Strategy in decision making groups. Interdisciplinary Network for Group Research, Colorado Springs.
- *Keyton, J. & Brown, S. R. (2009). Exploring social, geographical, institutional, and interdisciplinary collaboration. Applied Communication Division, Southern States Communication Association, Norfolk.
- *Beck, S. J. & Keyton, J. (2008). Defining meeting activities communicatively: An interaction analysis of city commissioner meetings. Interdisciplinary Network for Group Research, Kansas City.
- *Keyton, J. (2008). Of protocols and procedures: Using group communication theory and methods to study science collaboration. Interdisciplinary Network for Group Research, Kansas City.
- *Keyton, J. (2008). Workplace incivility: Easier than you think. Organizational Communication Division, National Communication Association, San Diego.
- *Keyton, J., & Beck, S. J. (2008). Team components, processes, and values: A pedagogical matrix. Instructional Communication Division, National Communication Association, San Diego.

- *Keyton, J., Messersmith, A. S., & Bisel, R. S. (2008). Moving from talk *about* work to talk *as* work. Organizational Communication at Alta Revisited: Reflection, Synthesis and Engagement, Alta.
- *Keyton, J. Asbury, M. B., Beck, S. J., Carver, L., Khakimova, L., & Spain, A. (2008). A group communication perspective. Communication Theory Division, Southern States Communication Association, Savannah.
- *Beck, S., & Keyton, J. (2007). The use and perception of strategic meeting communication. Group Communication Division, National Communication Association, Chicago.
- *Keyton, J. (2007). Sexual harassment training: Translating meaning across language and culture. Organizational Communication Division, National Communication Association, Chicago.
- *Keyton, J., & Beck, S. J. (2007). The influential role of socioemotional messages in group interaction. Interdisciplinary Network for Group Research, East Lansing, MI.
- *Keyton, J., & Beck, S. (2007). Relational highs and lows: Laughing and yelling in the juryroom. Group Communication Division, National Communication Association, Chicago.
- *Keyton, J., Bisel, R. S., & Ozley, R. (2007). Recasting the link between applied and theory research. Applied Communication Division, National Communication Association, Chicago.
- *Menzie, K., & Keyton, J. (2007). Building public relations through blogging: Relationship marketing and social presence perspectives. Public Relations Division, National Communication Association, Chicago.
- *Messersmith, A. M., Bisel, R. S., & Keyton, J. (2007). Emergent models of training evaluation: Researcher and participant perspectives across four case studies. Training and Development Division, National Communication Association, Chicago.
- *Pilgram, M. G., & Keyton, J. Evaluation of sexual harassment training instructional strategies. (2007). Training & Development Division, National Communication Association, Chicago. Top paper.
- *Zurbuchen, N. B., & Keyton, J. (2007). An innovation diffusion analysis of the adoption of woman business enterprise certification. Entrepreneurship/Small Business Track, Midwest Academy of Management, Kansas City.
- *Bisel, R. S., Ford, D. J., & Keyton, J. (2007). Unobtrusive control in a leadership organization: Integrating control and resistance. Organizational & Professional Communication Division, Central States Communication Association. Top paper.
- *Bisel, R. S., Messersmith, A., & Keyton J. (2006). Teaching organizational culture: Metaphors of discourse and culture. Instructional Communication Division, National Communication Association, San Antonio.
- *Keyton, J. (2006). Issues and concerns about teaching undergraduate research methods: A roundtable forum. Communication Theory Interest Group, Western States Communication Association, Palm Springs.
- *Keyton, J. (2006). Making the basic connection: Getting inside the case. Training and Development Division, National Communication Association, San Antonio.
- *Keyton, J. (2006). Making it matter: Candid assessments of our projects that made a difference (and those that failed). Applied Communication Division, National Communication Association, San Antonio.
- *Keyton, J. (2006). Sexual harassment as an organizational communication phenomenon: A synopsis of academic research. Training and Development Division, National Communication Association, San Antonio.
- *Keyton, J. (2006). Using public-private engagements to enrich and transform scholarship. Organizational Communication Interest Group, Western States Communication Association, Palm Springs.

*Keyton, J., Beck, S., Dennis, M. S., & Kunkel. (2006). Double duty in a breast cancer support group: Enacting social support and managing group process. Interdisciplinary Network for Group Research, Pittsburgh.

Keyton, J., Ford, D. J., & Smith, F. I. (2006). A meso-level communicative model of collaboration. Group Communication Division, National Communication Association, San Antonio.

*Keyton, J., & Smith, F. I. (2006). Development and evolution of trust and distrust. Organization and Management Theory Division, Academy of Management, Atlanta.

*Warren, R., Keyton, J., Alexander, A., & Behrend, D. (2005). Work and Play Well with Others: Group Behavior in Television Sitcoms. Group Communication Division, National Communication Association, Boston. Top 3 Paper.

*Keyton, J., Rose, Kathryn, K. C., Dennis, M. R., & Kunkel, A. (2005). Understanding group interaction as social support in a breast cancer support group. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

*Dennis, M. R., Keyton, J., & Kunkel, A. (2005). Understanding the efficacy of a breast cancer support group from a problematic integration perspective. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

*Kunkel, A., Keyton, J., Dennis, M. R. (2005). Understanding the Efficacy of a Breast Cancer Support Group from an Appraisal and Coping Perspective. Health Communication and Interpersonal and Small Group Divisions, Central States Communication Association, Kansas City.

*Keyton, J. (2004). When classes are masses: Maximizing outcomes in large lecture sections. Instructional Development Division, National Communication Association, Chicago.

*Keyton, J. (2004). When is a group a "group"? Dialoguing about the domain of the proverbial animal. Group Communication Division, National Communication Association, Chicago.

*Keyton, J., Bisel, R. S., Ozley, R. R., & Randolph, L. A. (2004). Contradictory views of community leadership: A research agenda and practical applications. Applied Communication Division, National Communication Association, Chicago.

*Keyton, J., Kennedy, P. S., & Cano, P. L. (2004). Meta-review of the qualitative organizational team literature. Group Communication Division, National Communication Association, Chicago.

*Keyton, J., & Menzie, K. (2004). Indirect Language Features of Sexually Harassing Messages. Panel: Brining Language and Linguistic Theory Back into the Communication Curriculum. Undergraduate College and University Division, National Communication Association, Chicago.

*Keyton, J., & Menzie, K. (2004). Sexually harassing messages: Decoding workplace conversation. Gender and Diversity in Organizations Division, Academy of Management, New Orleans.

*Keyton, J. (2003). Teaching about Communication Context When Context is Different. Russian Communication Association, National Communication Association, Miami.

*Cissna, K. N., Scheibel, D., McMillan, J. J., & Keyton, J. (2003). The natural history of a manuscript: Authoring, reviewing, and editing. Communication Theory Division, Southern States Communication Association, Birmingham.

*Keyton, J., Anderson, K., Manning, J., Ozley, R. R., & Soliz, J. (2003). Communication at the crossroads: Investigating Structural Equation Modeling. Graduate Student Caucus, Central States Communication Association, Omaha.

- *Keyton, J., Messersmith, A., & Morris, T. (2003). Case pedagogy for teaching organizational communication. Instructional Resources Interest Group, Central States Communication Association, Omaha.
- *Keyton, J., Russo, T. C., Ozley, R., & Pilgram, M. (2003). Communication at the crossroads: Organizational communication from the ground up. Organizational and Professional Communication Interest Group, Central States Communication Association, Omaha.
- Keyton, J., Beom, K., Fischer, C., Kennedy, P., Kidd, M. A., Richards, K. D., & Titus, S. (2003). HP and Compaq: Merger Heaven or Hell. Organizational Communication Interest Group, Western States Communication Association, Salt Lake City.
- Keyton, J. (2002). Teaching about relational communication in the group communication classroom. Group Communication Division, National Communication Association, New Orleans.
- *Keyton, J., & Smith, F. I. (2002). An Empirical Analysis of Distrust. Human Resources/Careers/Conflict Management Track, Southern Management Association, Atlanta.
- *Mast, Y., & Keyton, J. (2002). Communicating About communication: Fostering the development of the communication discipline in Russia. Western States Communication Association, Long Beach.
- *Keyton, J., Ferguson, P., & Rhodes, S. (2001). Cultural indicators of sexual harassment. Organizational Communication Division, National Communication Association, Atlanta.
- *Keyton, J. (2000). The development of relational logics in group interaction. Group Communication Division, National Communication Association, Seattle.
- *Keyton, J. (2000). Group scholars' community service contributions. Group Communication Division, National Communication Association, Seattle.
- Keyton, J. (2000). Innovation in Textbooks and Reference Materials for the Undergraduate Theory Course. Southern States Communication Association, New Orleans.
- Keyton, J. (2000). Spotlight: School Violence—The Role of Communication Research. Southern States Communication Association, New Orleans.
- *Keyton, J., Ferguson, P., & Rhodes, S. C. (2000). Validity and effectiveness of sexual harassment training. Applied Communication Division, National Communication Association, Seattle.
- *Keyton, J. (1999). Contextualizing the teaching moment in group communication. Group Communication Division, National Communication Association, Chicago.
- *Keyton, J. & Stallworth, V. (1999). On the verge of collaboration: Identifying group structure and process. Group Communication Division, National Communication Association, Chicago.
- *Keyton, J. & Strawn, D. (1999). Evaluating communication competence: A comparison of majors and non-majors. Commission on Communication Assessment, National Communication Association, Chicago. ED 437 702
- *Keyton, J. (1999). The past, present, and future of the small group communication classroom. Interpersonal and Group Communication Division, Central States/Southern States Communication Association, St. Louis.
- *Keyton, J. (1999). Using a university-wide communication audit as an intervention strategy. Applied Communication Division, Central States/Southern States Communication Association, St. Louis.
- Keyton, J. (1998). Creating service-learning opportunities in research methods curriculum. Applied Communication Division, National Communication Association, New York.

- Keyton, J. (1998). Evaluating NCA Applied Communication submissions. Applied Communication Division, National Communication Association, New York.
- *Keyton, J. (1998). Graduate communication theory: Philosophy or theory? Communication Theory Division, Southern States Communication Association, San Antonio.
- *Keyton, J. (1998). Relational communication in small groups. Group Communication Division, National Communication Association, New York.
- *Keyton, J., & Barton, A. (1998). Relational trust in work groups: A research agenda. Communication Theory Division, Southern States Communication Association, San Antonio.
- *Keyton, J., & Trinastich, C. (1998). Outcomes of organizational communication effectiveness: Employees' and management's competing perspectives. Applied Communication Division, Southern States Communication Association, San Antonio.
- *Keyton, J. (1997). Facilitating group progress: Somebody has to do it. Applied Communication Division, Southern States Communication Association, Savannah.
- *Keyton, J., & Atkins, G. (1997). What happened to trust? Could it be why members hate groups? Applied Communication Division, National Communication Association, Chicago.
- *Keyton, J., & Kilgore, W. (1997). Assessing interpersonal communication skills in preparing women for work. Interpersonal Communication Division, Southern States Communication Association, Savannah. ED 410 623
- *Keyton, J., & Rhodes, S. (1997). Sexual harassment training: What organizations want, what organizations need. Training and Development Commission, National Communication Association, Chicago.
- *Keyton, J., & Stallworth, V. (1997). Analyzing the communication of culture change: Communicating in a political environment. Applied Communication Division, Southern States Communication Association, Savannah.
- *Rhodes, S., Youga, P., & Keyton, J. (1997). Sexual harassment training profile: Results of a national survey and implications for communication. Training and Development Commission, National Communication Association, Chicago.
- *smith, f. l., & Keyton, J. (1997). Just whose identity is this? How power distribution affects organizational identity: The life cycle of a hit television series. Research Perspectives on the Management of Cultural Industries, Stern School of Business, New York University, New York.
- *Keyton, J. (1996). Analyzing interaction patterns in dysfunctional teams. University of North Texas Symposium on Work Teams--Advanced Concepts Conference, Dallas.
- *Keyton, J. (1996). Cultural change: Why does sexual harassment occur here? Southern States Communication Association, Memphis.
- *Keyton, J. (1996). Going forward in group communication research may mean going back: Studying the groups of children. Central States Communication Association, St. Paul.
- *Keyton, J. (1996). Intervention and community roundtable discussion, translating scholarship into practice. Interpersonal and Small Group Interaction Division Preconference, Speech Communication Association, San Diego.
- *Keyton, J. (1996). Perils of the protege, or getting the most from mentoring. Women's Caucus, Speech Communication Association, San Diego.
- *Keyton, J. (1996). Teaching listening: Across the curriculum and beyond. Instructional Development Division, Southern States Communication Association, Memphis.

- *Keyton, J., & Burchfield, M. (1996). Increasing effectiveness in writing and delivering PSAs. Mass Communication Division, Southern States Communication Association, Memphis.
- *Keyton, J., Cameron, M., Dodson, N. L., Foster, E. J., & Mays, V. (1996). Organizational culture: Influences on the sexualization of work environments. Applied Communication Division, Southern States Communication Association, Memphis.
- *Keyton, J., & Dodson, N. (1996). Exploratory study of children's task groups: Instructional implications. Instructional Development Division, Southern States Communication Association, Memphis. ERIC ED 399 593
- *Keyton, J., Harmon, N., & Frey, L. R. (1996). Groupware: Its impact on teaching group communication. Instructional Development Division, Speech Communication Association, San Diego. ERIC ED 410 618
- *Keyton, J., & Rhodes, S. C. (1996). Moving from research to application: Developing sexual harassment training tools. Training and Development Commission, Speech Communication Association, San Diego.
- *Springston, J., & Keyton, J. (1996). Crisis management and the role of the group field. Public Relations Division, Speech Communication Association, San Diego.
- *Keyton, J. (1995). I didn't mean to harass you: Theoretical foundations for interpreting harassing behavior. Communication Theory Division, Southern States Communication Association, New Orleans.
- *Keyton, J. (1995). Revitalizing self-analytical groups in the group communication classroom. Dimension Series, Speech Communication Association, San Antonio. ERIC ED 410 622
- *Keyton, J., Burchfield, M., Fondren, B., Lee, D., Peters, A., & Skidmore, D. (1995). "I can't believe that just happened": A Look at embarrassability and remedial strategies of others. Communication Theory Division, Southern States Communication Association, New Orleans.
- *Keyton, J., & Kear, K. R. (1995). College students' use of affinity seeking strategies in attracting romantic others. Interpersonal & Small Group Division, Speech Communication Association. ERIC ED 411 557
- *Keyton, J., & Rhodes, S. C. (1995). Identifying sexual behaviors in organizations. Organizational Communication Division, Speech Communication Association, San Antonio.
- *Keyton, J., & Rhodes, S. C. (1995). One more time: What is sexual harassment? Applied Communication Division, Southern States Communication Association, New Orleans.
- *Keyton, J. (1994). Breaking new ground in group research: Studying the groups of children. Seminar: Revitalizing the Study of Small Group Communication, Speech Communication Association, New Orleans.
- *Keyton, J. (1994). Discord by design. Organizational Communication Division, Speech Communication Association, New Orleans.
- *Keyton, J., & Rhodes, S. C. (1994). Alternative perspectives on sexual harassment research. Applied Communication Section, Speech Communication Association, New Orleans.
- *Keyton, J., & Rhodes, S. C. (1994). Challenging an empathic foundation for sexual harassment training. Human Resources Division, Academy of Management, Dallas.
- *Keyton, J., & Rhodes, S. C. (1994). Sexual harassment: A matter of individual ethics, legal definitions, or organizational policy? National Communication Ethics Conference, Gull Lake, MI.
- *Barge, J. K., & Keyton, J. (1993). Contextualizing power and social influence in groups. Interpersonal Communication, International Communication Association, Washington, D.C.

- *Barge, J. K., & Keyton, J. (1993). Contextualizing power and social influence in groups. Communication Theory Division, Southern States/Central States Joint Convention, Lexington.
- *Keyton, J. (1993). Examining flirting in social and work contexts: Are there implications for harassment? Applied Communication Section, Speech Communication Association, Miami. ERIC ED 374 491
- *Keyton, J. (1993). Situation comedies in the group communication classroom. Communication Education, Southern States/Central States Joint Convention, Lexington. ERIC ED 361 797
- *Keyton, J., & Kalbfleisch, P. J. (1993). Building a normative model of women's mentoring relationships. Communication Theory Division, Southern States/Central States Joint Convention, Lexington. ERIC ED 361 796
- *Keyton, J., & Rhodes, S. C. (1993). Flirting and sexual harassment in the workplace: An exploratory study. Applied Communication Section, Speech Communication Association, Miami. ERIC ED 377 529
- Keyton, J. (1992). Creating an environment for organizational group learning. Tennessee State Communication Association.
- *Keyton, J. (1992). Using SYMLOG as a self-analytical group technique. Applied Communication Section, Speech Communication Association, Chicago.
- Keyton, J., & Springston, J. K. (1992). Hiring a PR director: A case study for group decision-making. Tennessee State Communication Association.
- *Keyton, J., & Springston, J. K. (1992). Hiring a PR director: A case study for group decision-making. Speech Education Division, Southern States Communication Association, San Antonio.
- *King, K. L., & Keyton, J. (1992). An evaluation of corporation alpha's training program "managing the work force of the 90s." Applied Communication Division, Southern States Communication Association, San Antonio.
- *Keyton, J. (1991). Breaking up is hard to do. Organizational Communication Division, Speech Communication Association, Atlanta. ERIC ED 343 177.
- *Keyton, J. (1991). Mentoring and networking: A mini-lecture for the communication classroom. Speech Education Division, Southern States Communication Association, Tampa.
- *Keyton, J. (1991). Organizational communication competencies and the communication consultant. Applied Communication Division, Speech Communication Association, Atlanta.
- *Keyton, J. (1991). Who's annoying who? Problems in organizational groups. Applied Communication Division, Southern States Communication Association, Tampa. ERIC ED 332 244
- *Springston, J. K., Keyton, J., Leichty, G. B., & Metzger, J. (1991). Field dynamics and public relations theory: Toward the management of multiple publics. Commission on Public Relations, Speech Communication Association, Atlanta.
- *Hirokawa, R. Y., & Keyton, J. (1990). Communication and group decision making: Toward a theory of group decision logic. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago.
- *Keyton, J. (1990). Communicating in the multinational organization: What to expect from employees and employers. Organizational Communication Division, Council of Employee Responsibilities and Rights, Orlando.
- *Keyton, J. (1990). Designing a look at women. Televised Women Seminar, Speech Communication Association, Chicago.

- *Keyton, J., & Clark, J. (1990). Comparing leadership perspectives. Applied Communication Section, Speech Communication Association, Chicago.
- *Keyton, J., & Grimes, K. (1990). Intereactivity: A theory for group communication. Communication Theory Division, Southern States Communication Association, Birmingham.
- *Keyton, J., & Springston, J. K. (1990). Interviewer response preferences in employment interviews: It's the interviewee's responsibility. Organizational Communication Division, Council of Employee Responsibilities and Rights, Orlando.
- *Keyton, J., Wilson, G. L., Geiger, C., & Clark, J. (1990). Commitment to voluntary organizations. Applied Communication Section, Speech Communication Association, Chicago.
- *Wilson, G. L., Keyton, J., & Hanna, M. (1990). The role of the communication specialist in communication training and consulting. Southeastern Regional Conference, Association for Business Communication, Charleston.
- *Keyton, J. (1989). A participant-analyst focus to teaching group communication. Instructional Resources Division, Central States Speech Association, Kansas City.
- *Keyton, J. (1989). Evaluating individual group member satisfaction as a situational variable. Communication Theory Division, Southern States Communication Association, Louisville. ERIC ED 309 464.
- *Keyton, J. (1989). Exploring interpersonal compatibility in groups. Interpersonal and Small Group Communication Division, Speech Communication Association, San Francisco. ERIC ED 318 040
- *Keyton, J. (1989). Groups in action on prime-time TV. Dimension Series, Speech Communication Association, San Francisco. ERIC ED 315 806
- *Keyton, J., & Springston, J. K. (1989). Employee perceptions of responsibilities and rights: A communication based approach. Ethical and Philosophical Issues Division, Council of Employee Responsibilities and Rights, Orlando.
- *Keyton, J., & Springston, J. K. (1989). I don't want to answer that! A response strategy model for potentially discriminatory questions. Applied Communication Division, Speech Communication Association, San Francisco. ERIC ED 313 763.
- *Keyton, J., & Springston, J. K. (1989). I don't have to tell him that, do I? An Investigation of responses to potentially discriminating questions. Association of Business Communication, Las Vegas.
- *Keyton, J., & Springston, J. K. (1989). Redefining group cohesiveness and effectiveness: Replicating and extending within new perspectives. Interpersonal & Small Group Division, Speech Communication Association, San Francisco. ERIC ED 314 776
- *Keyton, J., Wall, V. D., & Golden, J. L. (1989). Political values and political judgments: Analysis of responses to the 1988 presidential debates. Rhetoric and Public Address Division, Southern States Communication Association, Louisville. ERIC ED 305 696.
- *Springston, J. K., & Keyton, J. (1989). An assessment of employer and applicant communication in the pre-employment interview. Public Policy Issues in Employee Relations Division, Southern Regional Industrial Relations Academic Seminar, Morgantown.
- *Springston, J. K., & Keyton, J. (1989). Defining and quantifying potentially discriminatory questions in employment interviewing. Applied Communication Division, Speech Communication Association, San Francisco. ERIC ED 313 762.

*Springston, J. K., & Keyton, J. (1988). So tell me, are you married? When the interviewee knows you're asking an illegal question. Council on Employee Responsibilities and Rights, Virginia Beach.

*Keyton, J. (1988). Is group self-selection an important organizational variable? Communication Theory Division, Southern States Communication Association, Memphis. ERIC ED 293 179.

*Springston, J. K., & Keyton, J. (1988). The prevalence of potentially illegal questions in pre-employment screening. Association for Business Communication, Indianapolis.

*Keyton, J. (1987). Meta-analysis of 777al studies using teleconferencing and mediated modes of communication. Human Communication Technology Interest Group, International Communication Association, Montreal.

*Cegala, D. J., Galanes, G. J., Burggraf, C., Mosier Thorpe, J., Keyton, J., & Makay, L. (1986). A report and partial assessment of a methodology for studying topic of conversation. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago.

*Keyton, J. (1986). Extrapolating a dyadic model to small group methodology: Validation of the Spitzberg and Cupach model of communication competence. Interpersonal and Small Group Communication Division, Speech Communication Association, Chicago. ERIC ED 279 030.

*Keyton, J. (1986). The use of Brown's social intervention model to analyze the development of the organizational culture of Mary Kay Cosmetics. Speech Communication Association of Ohio.

*Keyton, J. (1986). Using SYMLOG dynamics as indicators of conflict, self-confidence, and decision making. Student Division, Speech Communication Association, Chicago.

CONFERENCE POSTERS (refereed presentations marked with asterisk *)

*Paskewitz, E., Beck, S. J., & Keyton, J. (2014). Toward a theory of strategic meeting interaction. Interdisciplinary Network for Group Research, Raleigh.

*Keyton, J., Beyerlein, M., Meyers, R., & Schaffer, S. (2012). The case for a group dynamics curriculum for K-12. Interdisciplinary Network for Group Research, Chicago.

CONFERENCE PANELS (refereed presentations marked with asterisk *)

*Keyton, J., Reutlinger, C., Kirschner, J., Kim, Y. Y., Paskewitz, E., Bonito, J. A., & Beck, S. J. (2020, online). Let's talk about context. Group Communication Division, National Communication Association.

*Koehler, T., Allen, J. A., Keyton, J., Mathieu, J., Reiter-Palmon, R. (2020, online). Team research methods innovations: How to develop and publish them. Interdisciplinary Network for Group Research. Bellevue, WA.

*Keyton, J. with Kane, A., Boyd, R., Mathieu, J., Van Swol, L. (2020, online). Natural language and groups: Perspectives from communication, computer science, psychology, and organizational behavior. Interdisciplinary Network for Group Research. Bellevue, WA.

*Keyton, J. (2019). Teaching group communication online. National Communication Association, Baltimore.

*Keyton, J. (2019). Exploring new ways to study group communication. National Communication Association, Baltimore.

*Keyton, J. (2019). Interdisciplinary research. Doctoral Consortium, Interdisciplinary Network for Group Research, Lisbon, Portugal.

*Keyton, J. (2019). Frontiers of Group Research. Interdisciplinary Network for Group Research, Lisbon, Portugal.

- *Keyton, J. (2018). Panelist. Breaking down barriers through play: A case for community engaged organizational communication scholarship. Organizational Communication Division, National Communication Association.
- *Keyton, J. (2018). Chair and Presenter. Addressing sexual harassment in a sexually-charged national culture. Organizational Communication Division, National Communication Association.
- *Keyton, J. (2018). Scholarly recess: Professional development for students and junior scholars. Group Communication Division, National Communication Association.
- *Keyton, J. (2018). Panelist: Top scholars at play: Past winners of group communication awards share their ideas for future research.. Group Communication Division, National Communication Association
- *Keyton, J. (2018). Panelist: Breaking down barriers through play: A case study of community engaged organizational communication scholarship. Organizational Communication Division, National Communication Association.
- *Keyton, J. (2018). Panelist: Role play—Act 1: A collaboratory about the transition from professional work to the academy/Act 2: A collaboratory about the transition from the academy to professional work. Applied Communication Division. National Communication Association.
- Keyton, J. (2018). Panelist: Future Challenges for Multimodal Interaction in Groups. Group Interaction Frontiers in Technology, ACM International Conference on Multimodal Interaction.
- *Keyton, J. (2017). Panel chair. Developing a legacy beyond the ivory tower: Cultivating partnerships with non-academics for applied research. Applied Communication Division, National Communication Association.
- *Keyton, J. (2017). Sharing group communication research with the public. Group Communication Division, National Communication Association.
- *Keyton, J. (2015). Embracing group and team research opportunities. Group Communication Division, National Communication Association.
- *Keyton, J. (2015). Consulting that matters: The role of communication scholarship and methodology in practice. Training and Development Division, National Communication Association.
- *Keyton, J. (2015). The role of context on team effectiveness. Interdisciplinary Network for Group Research, Pittsburgh.
- *Keyton, J. (2015). A lifespan perspective on teamwork Skills. Interdisciplinary Network for Group Research, Pittsburgh.
- *Keyton, J. (2013). Translating research results across group contexts. Interdisciplinary Network for Group Research, Atlanta.
- *Keyton, J. (2012). Translating team science to practice: What works and what doesn't? Interdisciplinary Network for Group Research, Chicago.

TECHNICAL REPORTS

Wisecarver, M., Rsber, C., Keyton, J., Stothart, C., Karrasch, A., & Hope, T. (July 2020). Technical Report 1384: Productive discourse to enhance army strategic planning. United States Army Research Institute for the Behavioral and Social Sciences.

SUPPORT

| EXTERNAL | AGENCY/SOURCE | AMOUNT | PERIOD |
|----------|---------------|--------|--------|
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|---|--|-----------|-----------|
| Culture 2.0 | Army Research Laboratory | \$206,135 | 2018-2019 |
| Decision Making | National Security Agency, Laboratory for Analytic Sciences | \$37,113 | 2017 |
| Longitudinal Analysis of Making Inferences | National Security Agency, Laboratory for Analytic Sciences | \$89,365 | 2017 |
| Longitudinal Analysis of Making Inferences | National Security Agency, Laboratory for Analytic Sciences | \$57,329 | 2016 |
| Testing Collaborative Protocols to Enhance Analyst Performance | National Security Agency, Laboratory for Analytic Sciences | \$69,594 | 2014-2015 |
| Tradecraft, Technology, and User Experience | National Security Agency, Laboratory for Analytic Sciences | \$50,787 | 2013-2014 |
| Applying the Science of Teams to Inform Policy and Research on Team Science | National Science Foundation | \$34,000 | 2009-2010 |
| Bibliometric, Network, and Teamwork Outcome Analyses to Assess Scientific Innovation, | Center for Environmentally Responsible Solvents and Processes, National Science Foundation, co-PI | \$24,221 | 2008-2009 |
| Doctoral Dissertation Improvement Grant, Stephenson J. Beck | National Science Foundation | \$8,000 | 2007-2008 |
| Language Features of Sexually Harassing Interaction | Federation Prize, Central States Communication Association | \$3,000 | 2004-2005 |
| Evaluation of the Transforming Systems for Healthier Children Project | Kansas Health Foundation | \$117,000 | 2003-2006 |
| Interdisciplinary Exploration of Children's Social Cooperation | National Science Foundation | \$10,748 | 2001-2002 |
| Professional Service Agreement | International Paper | \$3,000 | 1998 |
| Professional Service Agreement | International Paper | \$3,000 | 1997 |
| Research Grant | Speech Communication Association | \$700 | 1989 |
| Tuition Grant | NTL | \$400 | 1988 |

| INTERNAL | SOURCE | AMOUNT | PERIOD |
|--|--|---------------|----------------|
| Proof of Concept: Speech-to-Text for Dyadic and Group Interaction | College of Humanities & Social Sciences, North Carolina State University | \$3965 | 2013-2014 |
| Communication Efficacy at Work | College of Humanities & Social Sciences, North Carolina State University | \$1,620 | 2010 |
| Responsible Conduct of Research Stipend | Graduate School, University of Kansas | \$850 | 2005 |
| Teaching Grant | Center for Teaching Excellence, University of Kansas | \$750 | 2005 |
| Faculty Fellowship | Center for Teaching Excellence, University of Kansas | \$1,500 | 2004 |
| Comparison of Social Support Contexts for Breast Cancer Survivors | General Research Fund, University of Kansas | \$5,000 | 2003- 2004 |
| Faculty Research Development Leave | University of Memphis | Full salary | Spring 1999 |
| SPUR Award | University of Memphis | \$2,000 | 1995 |
| Faculty Research Grant | University of Memphis | \$1,923 | 1993 |
| University Research Award | Baylor University | \$1,478 | 1992 |
| University Research Award | Baylor University | \$1,190 | 1991 |
| Support and Development Grant | University of South Alabama | \$1,000 | 1989 |
| University Research Award | University of South Alabama | \$2,208 | 1989 |
| Support and Development Grant | University of South Alabama | \$1,000 | 1988 |

OUTREACH

| PROJECT | PARTICIPANTS | PERIOD |
|---|---|------------|
| Tuesday Talks at the Library: Being an Effective Communicator: | Shaw University | 2021 |
| Speaker: Communicating with Coworkers | Research Triangle Paralegal Association | 2018 |
| Webinar, Small Group Research Methodology | American Society of Trial Consultants | 2018 |
| Webinar, Small N Statistics with Excel | American Society of Trial Consultants | 2018 |
| Speaker, Team Science | North Carolina Chapter Project Management Institute/Duke Clinical and Translational Science Institute | 2018 |
| Speaker, Volunteer Trainer | Dress for Success Triangle | 2016-2018 |
| Facilitator, Leadership Team Strategic Workshop | Dress for Success Triangle | 2017 |
| Group Communication Skills Workshops | Riverwood Middle School, Clayton, NC | 2016 |
| Master Class, Group Communication | Department of Communication, Wayne State University | 2016 |
| Commentary: Widespread Nature of Chapel Hill's Academic Fraud is Laid Bare | OrgComintheNews.com | 2014 |
| Homecoming/Communication Week Panelist | Shaw University, Department of Mass Communications | 2014 |
| Focus Group Facilitator | Dress For Success, Triangle | 2014, 2015 |
| Commentary: Working from Home? The End of Productivity? Or the Future of Work? | OrgComintheNews.com | 2013 |
| Focus Group Facilitator | Imagine Cary | 2013 |
| Facilitation Consultant | The Johnson Foundation | 2008 |
| Communicating to Improve Organizational Effectiveness | Kansas Safety & Health Conference, Department of Labor, State of Kansas | 2006 |
| Facilitator | Health Policy Forum Series, Lawrence Public Library | 2005 |
| Productive Organizational Culture | Emporia (KS) Rotary Club; KU Speakers' Bureau | 2005 |
| Communicating to Make a Difference | American Business Women's Association, Lawrence (KS) | 2004 |
| Team Dynamics Workshop | Junior League, Kansas City, MO | 2004 |
| Board Strategic Planning Session | Douglas County (KS) United Way | 2004 |
| Organizational and Team Communication | Jayhawk Kiwanis | 2003 |
| Safety Team Communication | Gates Manufacturing, Iola, KS; KU Speakers' Bureau | 2003 |
| Publishing Applied Communication Research; New Directions in Sexual Harassment Research | University of Missouri, Dept. of Communication | 2003 |
| Board Strategic Planning Session | Douglas County (KS) United Way | 2003 |
| Improving Communication for More Effective County Organizations | Kansas Association of Counties | 2002 |
| Creating a Productive Organizational Culture | United Way, Management Assistance Program | 2002 |
| Sexual Harassment Workshop | Shelby County (TN) Division of Corrections | 2002 |
| Master class: Strategic Management of Teams | Emporia State University, Strategic Business Policy Class | 2002 |
| Sexual Harassment: Fact or Myth? | Change-makers Forum, Center for Research on Women, Women of Achievement, and Women's Foundation | 2002 |
| External Consultant, Civic Index Project | Community Forum | 2001-2002 |
| Strategic Planning | University Neighborhood, Inc. | 2001 |
| Stepping Back, Taking Control | United Way Executives, Memphis | 2001 |
| Organizational Communication Audit | MIFA, Memphis | 2001 |
| Creating Productive Organization Culture | Sales & Marketing Executives, Inc., Memphis | 2001 |
| Nonprofit Board Training Institute | Community Forum | 2001 |

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| Development and Presentation of Facilitator Training | Community Forum | 1998-2001 |
| Facilitator/Consultant | Hands On Memphis, Inc. | 2000 |
| Creating a Productive Organizational Culture | United Way, Management Assistance Program | 2000 |
| Sex, School, and Work: What Do You Know About Sexual Harassment? | Honors Forum, University of Memphis | 1999 |
| Teaching the College Course In Group Communication | NCA Short Course, Chicago | 1999 |
| Workshops: Teaching Group Communication & Teaching Research Methods | NCA Institute for Faculty Development, Hope College | 1999 |
| Communication Skills Workshop | Orientation Guides, University of Memphis | 1999 |
| Meeting Facilitation | Institute of Internal Auditors, Memphis Chapter | 1999 |
| Facilitator, Grants & Initiatives Committee | Community Foundation | 1999 |
| Master class, Sexual Harassment | Department of Business Communication, MBA Program, Emporia State University | 1999 |
| Master class, Organizational Communication | Department of Business Communication, Emporia State University | 1999 |
| Master class, Group Communication | Department of Communication, Trinity University | 1999 |
| Master class, Group Communication | Department of Communication, University of Texas, Austin | 1999 |
| Effective Communication Skills | Junior League of Memphis | 1998 |
| Communication Skills and Team Building | University of Memphis Library | 1998 |
| Effective Team Building | Frosh Camp Advising Staff | 1998 |
| Time & Stress Management Workshop | Department of Communication Graduate Students | 1998 |
| Effective Team Building | Frosh Camp Advising Staff | 1997, 1998 |
| Passion: Getting the Most Out of Your Career | Women in Communication, Memphis Chapter | 1997 |
| Assertiveness: Taking Reasonable Control | American Society of Women Accountants, Memphis Chapter | 1997 |
| Countering Band-Aid Responses to Sexual Harassment | National Organization for Women, National Conference | 1997 |
| Out of the Ivory Tower: Academic Research with Nonacademic Significance for Women | National Organization for Women, National Conference | 1997 |
| Developing an Effective Communication Style | United Way Management Assistance Program | 1997 |
| Can We Talk? How to Develop a More Effective Communication Style | United Way Management Assistance Program | 1997 |
| Coding Group Interaction | Workshop, Interpersonal/Small Group Interest Group, Central States Communication Association | 1997 |
| Decision Making & Problem Solving | United Way Management Assistance Program | 1997 |
| Sexual Harassment Issues | Shelby State Community College | 1996 |
| Sexual Harassment: Definitions, Issues, & Strategies | Shelby State Community College | 1996 |
| Sexual Harassment Definitions | Women's Research Forum, University of Memphis | 1996 |
| Organizational Communication | Memphis chapter, American Society for Quality Control | 1996 |
| Organizational Communication | FLS-Business Development Engineering, Federal Express Corporation | 1996 |
| Human Resource Issues | Mid-South Community College, West Memphis, AK | 1996 |
| Women's History Month | U.S. Coast Guard, Memphis | 1996 |
| Developing Team Skills | Adopt-a-School Program, Colonial Middle School | 1996 |
| Organizational Communication | Staff, Fogelman College of Business, University of Memphis | 1995 |

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| Effective Meeting Management | Memphis chapter, Association for Quality and Participation | 1995 |
| Sexual Harassment | Sales and Marketing Executives of Memphis, Inc. | 1995 |
| Organizational Communication | Roche Biomedical Laboratories, Southaven, MS | 1995 |
| Sexual Harassment | Memphis chapter, Public Relations Society of America | 1995 |
| Sexual Harassment | Memphis chapter, Women in Communications, Inc. | 1995 |
| Sexual Harassment | Undergraduate honors lecture, University of Memphis | 1994 |
| Sexual Harassment | New York County Lawyers Association, Committee on Labor Relations | 1994 |
| Sexual Harassment | United Way Management Assistance Program, Memphis | 1994 |
| Facilitator, Battle of the Sexes | The Single Circuit, Memphis | 1994 |
| Communication Skills | United Way of Greater Memphis, staff retreat | 1993 |
| Designing Training | Memphis Association of Training & Development | 1993 |
| What to Strive for in Training | The Memphis Area Chamber of Commerce, Small Business Council | 1993 |
| Developing Training | The Memphis Area Chamber of Commerce, Small Business Council | 1992 |
| Female Mentoring | The Central Exchange, Kansas City, MO | 1992 |
| Sexual Harassment Policy | Center for Action Against Sexual Assault, Waco, TX | 1992 |
| Discrimination in Selection Interviews | Heart of Texas Chapter, Society of Human Resource Managers, Waco, TX | 1992 |
| Employment Issues | Brazos Psychiatric Hospital, Waco, TX | 1992 |
| Employee Empowerment | Waco Chamber of Commerce | 1992 |
| Communication Skills | Leadership Waco, Waco Chamber of Commerce | 1992 |
| Employment Discrimination | Baylor Women's League, Baylor University | 1991 |
| Communication Skills | Residence Assistants Workshop, Baylor University | 1991 |
| Research Methodology Workshop | Professional short course, Speech Communication Association, Atlanta | 1991 |
| Communication Skills | Waco Chamber of Commerce | 1991 |
| Training Issues | Central Texas Chapter, American Society of Training and Development | 1991 |
| Employment Discrimination | Public Relations Students Society of America, Baylor University | 1991 |
| Communication Skills | Alabama State Conference, Beta Sigma Phi | 1990 |
| Communication Skills | Department of Radiology, University of South Alabama Medical School | 1990 |
| Use and Misuse of Teams | Gulf Coast Chapter, American Society of Training & Development | 1990 |
| Mentoring and Networking | Bay Area Women's Conference, Mobile, AL | 1990 |
| Discriminating Questions | Mobile, AL Chapter, National Organization of Women | 1990 |
| Goal Strategies | Student Government Association, University of South Alabama | 1989 |
| Team Work | Student Government Association, University of South Alabama | 1989 |
| Group Observation Methodology | Professional workshop, International Communication Association, San Francisco | 1989 |
| Effective Communication | Women of Excellence Program, Mobile, AL | 1988 |
| Leadership Styles | Student Leadership Conference, University of South Alabama | 1988 |
| Instructor, Loaned Executive Program | Mobile, AL United Way | 1988-1989 |

SERVICE

| <u>DEPARTMENTAL SERVICE</u> | COMMITTEE/ACTIVITY | PERIOD |
|--|--|-----------------|
| North Carolina State University | CGSA Workshops: Internship; Negotiating Salary | 2019 |
| | CGSA Professional Development Series: CV and Resume Writing | 2018 |
| | Director, Undergraduate Honors; BA to MS in Communication programs | 2019-2013 |
| | Graduate Committee | 2013-2020 |
| | Coordinator, Graduate Internships | 2009-2010 |
| | Promotion and Tenure Review Committee | 2007, 2011-2012 |
| | Search Committee | 2011-2012 |
| | Bylaws Committee | 2011-2013 |
| | Grants Committee | 2004-2007 |
| | Assessment Committee | 2005-2006 |
| University of Kansas | Lab Committee | 2002-2006 |
| | Undergraduate Committee | 2003, 2006 |
| | Faculty Search Committees | 2002-2005 |
| | Grievance Committee | 1994-2002 |
| University of Memphis | Graduate Policy Committee | 1997-2000 |
| | Tenure and Promotion Committee | 1997-1998 |
| | Assistantship Committee | 1993-2000 |
| | Faculty Search Committees | 1998 |
| | Supervisor, Communication Computer Lab | 1998 |
| | Conference Coordinator, Urban Communication Conference | 1991-1992 |
| Baylor University | Organizational Communication Summer Intensive Program | 1988-1989 |
| | Bylaws Committee | 1987-1988 |
| University of South Alabama | Curriculum Committee | 1987-1990 |
| | Graduate Committee | 1987-1988 |
| | Scholarship Committee | |

| <u>UNIVERSITY SERVICE</u> | COMMITTEE/ACTIVITY | PERIOD |
|--|--|---------------|
| North Carolina State University | University Faculty Grievance and Non- Reappointment Committee | 2019-2021 |
| | Interviewer, Caldwell Fellow Selection | 2019 |
| | Speaker, TRIO Upward Bound Majors Fair | 2017 |
| | Laboratory of Analytic Sciences, Decision Making Committee | 2016-2018 |
| | Laboratory of Analytic Sciences, Analytic Rigor Committee | 2016 |
| | Park Scholar Mentor | 2014-2015 |
| | Laboratory of Analytic Sciences, Knowledge Representation and Metrology Committees | 2015 |
| | Laboratory of Analytic Sciences, Cognitive Processing Committee | 2014-2015 |
| | College of Veterinary Medicine, Search Committee, Communication Skills Professor | 2012-2013 |
| | College of Humanities and Social Sciences Research Committee | 2010-2016 |
| | Graduate Professional Development Series, Communicating Science | 2011 |
| | Presentation, Organizational Culture and You. NCSU Library Staff Association | 2011 |
| | Graduate School Professional Development Series, Communicating in Teams | 2010, 2011 |
| | Designer of Group Evaluation Task; Evaluation Team Trainer NCSU Park Scholar Finalists | 2010-2021 |
| | Evaluator, NCSU Park Scholar Finalists | 2009 |

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| | College of Humanities and Social Sciences Tenure and Promotion Committee | 2008-2009 |
| University of Kansas | Public Policy Task Force | 2008 |
| | Professional Evaluation Protocol Analysis Task Force | 2006 |
| | Reviewer, Graduate Student Research Competition | 2006 |
| | Talking with Your Class, Faculty Development Workshop, Center for Teaching Excellence | 2006 |
| | Graduate School, Research Subcommittee for Graduate School Strategic Planning | 2005-2006 |
| | Sexual Harassment, Department of Sociology Teaching Seminar | 2005 |
| | Guest lecture, Research Methods JOUR 802 School of Journalism | 2005, 2006 |
| | College of Liberal Arts & Sciences Committee on Appointments, Promotion, and Tenure | 2004-2005 |
| | High Velocity Collaboration for High Velocity Change, Scholar Task Force | 2004 |
| | Student Success Priority Group on Evaluation | 2004 |
| | Talking with Your Class: Speaking and Listening Effectively. Graduate Teaching Seminars, Center for Teaching Excellence | 2003, 2004, 2005, 2006 |
| | KU Faculty Speakers Bureau | 2002-2007 |
| | Campus Dispute Assistance Services, Member | 2002-2007 |
| | Graduate School Representative, Comprehensive Oral Examination Committee, Psychology | 2002 |
| University of Memphis | Using Groups in the Classroom, University of Memphis Teaching Skills Seminars for Teaching Assistants | 2001 |
| | Sexual Harassment and the Learning Environment, Presentation to International Teaching Assistants | 2001 |
| | University Internet2 Faculty Committee | 1999-2000 |
| | CCFA Council for Graduate Studies and Research | 1999-2000 |
| | University of Memphis Speakers Bureau | 1994-2002 |
| | Honors Faculty Advisory Council | 1996-2000 |
| | Chair, Women's Research Forum Steering Committee | 1998, 2000-2001 |
| | Presentation to ACAD class (career planning & resumes) | 1998 |
| | Women's Research Forum Steering Committee | 1996-1999 |
| | University Internal Communication Committee | 1997-1998 |
| | Works in Progress Evaluator | 1996-1998 |
| | Mortar Board Advisor | 1995-1997 |
| | Nonprofit Development and Administration Undergraduate Curriculum Committee | 1995 |
| | Baylor University | Faculty sponsor, Baylor's Women League |
| University Corporate Development Committee | | 1991-1992 |
| University of South Alabama | College of Arts & Sciences Faculty Support and Development Committee | 1987-1989 |
| | College of Arts & Sciences Research Colloquium | 1989-1990 |

| PROFESSIONAL SERVICE | COMMITTEE/EDITORIAL BOARD/OFFICE | PERIOD |
|---|--|---------------|
| International Conference on Multimodal Communication | Workshop Organizing Committee | 2021 |
| <i>Western Journal of Communication</i> | Ad hoc reviewer | 2021 |
| National Communication Association | Chair, Respondent. Top Four Papers in Group Communication | 2020 |
| National Communication Association | Research in progress roundtable. Chair, Respondent. Organizational Communication Division. | 2020 |
| University of Kentucky | External reviewer; promotion to Associate Professor with tenure | 2020 |
| Virginia Tech University | External reviewer; promotion to Associate Professor with tenure | 2020 |
| Saint John's University | External reviewer; promotion to Associate Professor with tenure | 2020 |
| <i>Journal of Applied Communication Research</i> | Ad hoc reviewer; Mohan Dutta, Editor | 2020 |
| National Communication Association | Paper reviewer: Organizational Communication Division | 2020 |
| <i>Journal of Organizational Behavior</i> | Ad hoc reviewer | 2020 |
| <i>Social Sciences</i> | Ad hoc reviewer | 2020 |
| Center for Robust Speech Systems, University of Texas, Dallas | FEARLESS STEPS Advisory Panel | 2019-2021 |
| <i>Management Communication Quarterly</i> | Ad hoc reviewer | 2020 |
| Interdisciplinary Network for Group Research | Paper reviewer | 2020 |
| National Communication Association | Respondent, Top Three Papers, Group Communication Division | 2019 |
| Ohio University | External reviewer, promotion to Full | 2019 |
| <i>Journal of Organizational Behavior</i> | Ad hoc reviewer | 2019 |
| Baruch College | External reviewer, promotion to Associate with tenure | 2019 |
| National Science Foundation | Growing Convergence Research: College of Reviewers | 2019-2021 |
| <i>Source Code for Biology and Medicine</i> | Reviewer | 2019 |
| SkypeAScientist.com | Skype presentations to elementary/middle/high school teachers | 2019 |
| National Communication Association | Paper session respondent: Applied Communication Division, Group Communication Division, and Organizational Communication Division | 2019 |
| Interdisciplinary Network for Group Research | Paper reviewer | 2019 |
| | Doctoral Consortium presenter | |
| | Frontiers in Group Interaction symposium presenter | |
| University of Oklahoma | Department of Communication, presentations to graduate group communication and undergraduate group communication courses | 2018 |
| National Science Foundation | Reviewer, Science of Organizations program | 2018, 2019 |
| <i>Journal of Management Inquiry</i> | Ad hoc reviewer, David Jamieson, Editor | 2018 |
| ACM International Conference on Multimodal Interaction | Group Interaction Frontiers in Technology; Organizer, Paper Reviewer, Presenter | 2018 |
| | Panel Presenter, Future Challenges for Multimodal Interaction in Groups | |
| Jonkoping University, Sweden | Presentations to School of Communication and Education (group communication; Kinect), and School of Engineering (qualitative research methods; communication in engineering) | 2018 |

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| <i>Research on the Management of Groups and Teams</i> | Editorial Advisory Board, M. Scott Poole, Senior Editor | 2018- |
| <i>Journal of Communication</i> | Ad hoc reviewer, Dennis Mumby, Associate Editor | 2018 |
| Texas Christian University | External reviewer, promotion to Full | 2018 |
| University of Delaware | External reviewer, promotion to Associate with tenure; College of Business Administration | 2018 |
| Program Committee | Group Interaction Frontiers in Technology Workshop, International Conference on Multimodel Interaction | 2018 |
| Interdisciplinary Network for Group Research | Selection Committee, Top Student Papers | 2018 |
| <i>Small Group Research</i> | Editor | 2008-2021 |
| <i>Communication Monographs</i> | Editorial Board, Paul Schrodt, Editor | 2019-2021 |
| <i>Communication Monographs</i> | Editorial Board, Tamara Afifi, Editor | 2017-2019 |
| <i>Research in Managing Groups and Teams</i> (Emerald Press) | Editorial Advisory Board | 2018- |
| <i>Journal of Trust Research</i> | Editorial Review Board, Guido Möllering, Editor | 2018- |
| <i>Communication Centers Journal</i> | Editorial Board, Russell Carpenter and Kimberly Cuny, Editors | 2017-2020 |
| National Communication Association | Past-Chair, Organizational Communication Division | 2017-2018 |
| National Communication Association | Nominating Committee | 2017-2018 |
| National Communication Association | Reviewer, Short Course, Enhancing Student Engagement in the Group Communication Course | 2018 |
| <i>Women's Studies in Communication</i> | Ad hoc reviewer, Kristen Hoerl, Editor | 2018 |
| <i>Current Directions in Psychological Science</i> | Ad hoc reviewer, Randall Engle, Editor | 2018 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Debbie Dougherty, Editor | 2018-2021 |
| Interdisciplinary Network for Group Research | Reviewer | 2018 |
| <i>Health Communication</i> | Ad hoc reviewer, Teresa Thompson, Editor | 2017, 2018 |
| National Communication Association | Respondent, Applied Communication Division | 2018 |
| <i>Communication Theory Behavioral Sciences</i> | Ad hoc reviewer, Karin Wilkins, Editor | 2017 |
| National Communication Association | Ad hoc reviewer | 2017 |
| National Communication Association | Respondent, Group Communication Division | 2017 |
| National Communication Association | Interpersonal and Organizational Communication and Relationships Roundtable | 2017 |
| National Communication Association | Respondent, Top Student Papers, Applied Communication Division | 2017 |
| National Communication Association | Nominating Committee | 2017-2018 |
| National Communication Association | Evaluator, Division Awards, NCA Applied Communication Division | 2017 |
| National Communication Association | Evaluator, Division Awards, NCA Group Communication Division | 2017 |
| National Science Foundation | Reviewer, Decision, Risk, and Management | 2017 |
| Interdisciplinary Network for Group Research | Mentor, Doctoral Consortium | 2017 |
| National Communication Association | Reviewers, Research in Progress Program | 2017 |
| <i>Management Communication Quarterly</i> | Ad hoc reviewer, Patty Sias, Editor | 2017-2018 |

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| <i>Corporate Communications: An International Journal</i> | Ad hoc reviewer, Joshua Barbour, Guest Editor | 2017 |
| <i>Journal of Organizational Behavior</i> | Ad hoc reviewer, Suzanne Masterson, Editor | 2017 |
| Paper Reviewer | Interdisciplinary Network for Group Research | 2017 |
| University of Colorado, Colorado Springs | External Reviewer, promotion to associate with tenure | 2017 |
| National Communication Association | Unit Chair, Respondent, Top Paper Panel, Organizational Communication Division | 2016 |
| National Communication Association | Panelist, Charles H. Woolbert Award Panel | 2016 |
| Facilitator | Geeks and Groupies Workshop, Lorentz Center, Netherlands | 2016 |
| <i>Southern Communication Journal</i> | Ad hoc reviewer, Johny Garner, Special Issue Editor | 2016 |
| University of Akron | External reviewer, promotion to full | 2016 |
| University of North Carolina, Charlotte | External reviewer, promotion to full | 2016 |
| <i>International Encyclopedia of Organizational Communication</i> | Associate Editor | 2014-2016 |
| National Communication Association | Gerald M. Phillips Applied Communication Award Committee | 1998-1999. 2015-2017 |
| Fordham University | External Reviewer, promotion to associate with tenure | 2016 |
| University of Oklahoma | External Reviewer, third year review, | 2016 |
| <i>Human Relations Communication Quarterly</i> | Ad hoc reviewer, Heather Zoller, Editor | 2016 |
| PLOS ONE | Ad hoc reviewer, Pamela Lannutti, Editor | 2016 |
| National Cancer Institute- | Reviewer | 2015 |
| American Society of Clinical Oncology | Teams Researcher for Adolescent and Young Adult Cancer Team | 2015-2016 |
| National Academy of Sciences | Committee on Strategies to Enhance Air Force Communication with Internal and External Audiences | 2015-2016 |
| Arizona State University, Team Science Summit | Presenter | 2015 |
| National Communication Association | Chair, Organizational Communication Division | 2015-2016 |
| National Communication Association | Respondent, Group Communication Division | 2015 |
| National Communication Association | Respondent, Organizational Communication Division | 2015 |
| <i>Science and Public Policy Journal of Organizational Behavior</i> | Ad hoc reviewer, C. Wagner, Editor | 2015 |
| | Ad hoc reviewer, S. S. Masterson | 2016 |
| <i>Journal of Organizational Behavior</i> | Ad hoc reviewer, G. P. Hodgkinson & J. K. Ford, Editors | 2015, 2016 |
| Vice-Chair and Conference Coordinator | Interdisciplinary Network for Group Research | 2008-2014 |
| <i>Communication Monographs</i> | Editorial Board, Kory Floyd, Editor | 2014-2016 |
| <i>Communication Centers Journal</i> | Founding Editorial Board, Theodore F. Sheckels, Editor | 2014-2016 |
| National Communication Association | Presidential Initiative Task force on Advocacy for Communication in the Academy | 2014-2015 |
| <i>Group Dynamics</i> | Ad hoc reviewer, David Marcus, Editor | 2015 |
| National Communication Association | Organizational Communication Division Vice-chair and program planner | 2015 |

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| National Communication Association | Reviewer, Applied Communication Division, William F. Eadie | 2015 |
| <i>Management Communication Quarterly</i> | Outstanding Applied Communication Research Article Award | |
| Cornell University | Ad hoc reviewer, Boris Brummans, Editor | 2015 |
| University of North Texas | External Reviewer, Promotion to Full | 2015 |
| Indiana University – Purdue University Columbus | External Reviewer, Promotion to Full | 2015 |
| William and Mary College | External Reviewer, Associate Professor with Tenure in Communication | 2015 |
| West Virginia University | External Reviewer, Associate Professor with Tenure in Education | 2015 |
| Rice University | External Reviewer, Endowed Chair in Communication | 2015 |
| <i>Communication Reports</i> | External Reviewer, Professor with Tenure in Psychology | 2015 |
| York University | Ad hoc reviewer, Jennifer Bevan, Editor | 2015 |
| | External Reviewer, Research Chair Nominee, Schulich School of Business | 2014, 2015 |
| Merrimack College | External reviewer, promotion to associate professor with tenure | 2014 |
| National Communication Association | Organizational Communication Division, Vice-Chair Elect; Top Paper Reviewer, Respondent | 2013-2014 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Kathy Miller, Editor | 2014-2016 |
| National Communication Association | Group Communication Division, paper reviewer | 2014 |
| Interdisciplinary Network for Group Research | Paper reviewer | 2014, 2015, 2016 |
| National Science Foundation, Clinical and Translational Science Award | Team Science Steering Committee | 2013-2014 |
| University of Wisconsin, Milwaukee | Department of Communication Graduate Programs External Reviewer | 2014 |
| The Netherlands Organization for Scientific Research | External grant reviewer | 2014 |
| <i>Culture and Organization</i> | Ad hoc reviewer, Sarah E. Dempsey, Editor | 2013 |
| Time Sharing Experiments for the Social Sciences, NSF | Associate PI, Advisory Board, Reviewer; Jamie Druckman and Jeremy Freese, PIs | 2013-2019 |
| <i>Journal of Organizational Behavior</i> | Ad hoc review, Neal M. Ashkanasy, Editor | 2013-2014 |
| <i>Human Relations</i> | Ad hoc review, Gail Fairhurst, Editor | 2013 |
| <i>Communication Monographs</i> | Ad hoc reviewer, Kory Floyd, Editor | 2013 |
| <i>Journal of Applied Communication Research</i> | Reviewer, Special issue on Communication and Design, Sally Jackson & Mark Aakhus, Co-Editors | 2013 |
| <i>Sexuality & Communication</i> | Founding Editorial Board, Jimmie Manning, Editor | 2012- |
| <i>Journal of Trust Research</i> | Editorial Review Board, Peter Li, Editor | 2008-2017 |
| <i>Southern Communication Journal</i> | Editorial Board, Leroy Dorsey, Editor | 2015-2017 |
| <i>Southern Communication Journal</i> | Editorial Board, J. D. Ragsdale, Editor | 2010-2014 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Michele. Jackson, Editor | 2012-2014 |
| <i>Communication Theory</i> | Ad hoc reviewer, Thomas Hanitzsch, Editor | 2013-2014 |
| <i>Enhancing Communication and Collaboration in Interdisciplinary Research</i> | Reviewer, Michael O'Rourke, Editor | 2012 |
| <i>Organizational Behavior and Human Decision Processes</i> | Ad hoc reviewer, Richard Moreland, Associate Editor | 2012 |
| Mid-Sweden University, Knowledge Foundation | Reviewer, Research Grant | 2012 |

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| National Science Foundation | Grant reviewer, Division of Social and Economic Sciences (Science, Technology, & Society) | 2012 |
| <i>Journal of Business Communication</i> | Ad hoc reviewer, Robyn Walker, Editor | 2012 |
| <i>Management Communication Quarterly</i> | Ad hoc reviewer, Laurie Lewis, Editor | 2012 |
| <i>Western Journal of Communication</i> | Editorial Board, Bill Eadie, Editor | 2011- 2014 |
| National Communication Association | Nominating Committee | 2011-2012 |
| National Communication Association | Paper session respondent, Group Communication Division | 2011, 2014 |
| National Communication Association | Panel respondent, Organizational Communication Division | 2011 |
| University of Oregon | External reviewer, promotion to full (Psychology) | 2011 |
| University of Wisconsin, Eau Claire | External reviewer; promotion to full | 2011 |
| University of Alabama | External reviewer, promotion to associate with tenure | 2011 |
| National Science Foundation | Reviewer, Virtual Organizations as Sociotechnical Systems, Research Collaboration Network solicitation, NSF 10-566 | 2011 |
| <i>Qualitative Communication Research</i> | Ad hoc reviewer, K. Cissna, Editor | 2011 |
| <i>Culture and Organization</i> | Ad hoc reviewer, D. O'Doherty & S. Lilley, Eds. | 2011 |
| Southern States Communication Association | Respondent, Top Papers in Applied Communication, Applied Communication Division; Respondent, Communication Theory Division | 2011 |
| National Communication Association | Communication Scholarship and the Public, Teleconference Speaker | 2011 |
| Rutgers University | External reviewer, promotion to full | 2011 |
| National Science Foundation | Reviewer, Science, Technology, and Society | 2011 |
| National Communication Association | Chair, Awards Committee, Group Communication Division | 2011 |
| National Communication Association | Awards Committee, Organizational Communication Division | 2011 |
| NUCATS Science of Team Science Conference | Program Committee | 2009-2012 |
| <i>Communication Monographs</i> | Ad hoc reviewer, K. I. Miller, Editor | 2010, 2011, 2012 |
| <i>Communication Currents</i> | Founding Editor | 2006-2010 |
| <i>Western Journal of Communication</i> | Ad hoc reviewer, W. Eadie, Editor | 2010 |
| National Communication Association | Scholar's Office Hours | 2010, 2011 |
| National Communication Association | Respondent, Group Communication Division & Applied Communication Division | 2010, 2014 |
| Southern States Communication Association | Respondent, Top Three Paper Panel, Applied Communication Division; Respondent, Top Paper Panel, Communication Theory Division | 2010 |
| Southern States Communication Association | Chair, Nominating Committee, Applied Communication Division | 2010 |
| Southern Methodist University | External reviewer, promotion to associate with tenure | 2010 |
| Arizona State University; Western Michigan University | External reviewer, promotion to full | 2010 |
| University of North Carolina, Charlotte; Boston College | External reviewer, promotion to associate with tenure | 2010 |

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| Southern States Communication Association | Chair, Publications Committee | 2009-2010 |
| Southern States Communication Association | Publications Committee | 2008-2009 |
| National Communication Association | Organizational Communication Division Teaching and Service Awards Committee | 2008-2009 |
| Southern States Communication Association | Nominating committee chair, Communication Theory Division | 2008-2009 |
| Advisor, SRI Project Team | Measurement of Interdisciplinary Research in NSF Science and Engineering Indicators 2010 | 2008-2009 |
| National Science Foundation | Reviewer, SES, Innovation and Organizational Sciences, Faculty Early Career Development Program | 2009 |
| <i>Scandinavian Journal of Management</i> | Ad hoc reviewer, Andreas Werr, Associate Editor | 2009, 2010 |
| National Communication Association | Respondent, Group Communication Division & Scholarship of Teaching and Learning | 2009 |
| National Communication Association | Short Course: Interaction Analysis | 2009 |
| Santa Clara University | External reviewer, promotion to full | 2009 |
| <i>Group Dynamics</i> | Ad hoc reviewer, Craig D. Parks, Editor | 2009, 2013 |
| <i>Communication Theory</i> | Ad hoc reviewer, Angharad Valdivia, Editor | 2008 |
| <i>Small Group Research</i> | Associate Editor | 2006-2008 |
| National Communication Association | Respondent, Programs: Organizational Communication Division; First Vice President | 2008 |
| <i>Women's Studies in Communication</i> | Review Board, Cindy. L. Griffin, Editor | 2008-2010 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Laura Stafford, Editor | 2009-2011 |
| Interdisciplinary Network for Group Research | Vice-Chair | 2008-2011 |
| National Communication Association | Awards Committee, Group Communication Division | 2009, 2010 |
| <i>Environmental Communication</i> | Ad hoc reviewer, Stephen Depoe, Editor | 2009 |
| Academy of Management | Reviewer, Research Methods Division, Organizational Communication and Information Systems Division | 2009 |
| <i>Communication Reports</i> | Ad hoc reviewer, William Sharkey, Editor | 2008 |
| <i>Communication Monographs</i> | Ad hoc reviewer, Mike Allen, Editor | 2008 |
| <i>Western Journal of Communication</i> | Ad hoc reviewer, Brian Ott, Editor | 2008, 2009, 2010 |
| University of Akron | External reviewer, promotion to distinguished professor | 2008 |
| Baruch College | External reviewer, promotion to associate with tenure | 2008 |
| Penn State Erie | External reviewer, promotion to full | 2008 |
| <i>Journal of Business Venturing</i> | Ad hoc reviewer, Phillip Phan, Editor | 2007, 2008 |
| <i>Women's Studies in Communication</i> | Ad hoc reviewer, Special issue, Redefining the Professoriate, C. L. Griffin, Ed. | 2007 |
| <i>Journal of Computer-Mediated Communication</i> | Ad hoc reviewer, K. Wright, editor | 2007 |
| Midwest Academy of Management | Reviewer, Organizational Development Track | 2007 |
| <i>Small Group Research</i> | Guest Editor, Special Issue—Interdisciplinary Network for Group Research | 2006-2007 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Tim Sellnow, Editor | 2006-2008 |
| Academy of Management | Reviewer, Gender & Diversity Dissertation Award | 2007, 2008 |
| International Communication Association | Redding Dissertation Award Review Committee | 2007 |

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| Academy of Management | Reviewer, Gender & Diversity in Organizations; Research Methods | 2007 |
| International Journal of Conflict Management | Ad hoc reviewer, Afzal Rahim, Editor | 2007 |
| Communication Theory | Ad hoc reviewer, special issue on failure, B. G. Chang & G. Butchart, guest editors | 2006 |
| University of New Mexico | External reviewer, promotion to full | 2006 |
| Southern Methodist University | External reviewer, promotion to associate with tenure | 2006, 2009 |
| Organization Science | Ad hoc reviewer, Linda Argote, Editor | 2006 |
| National Communication Association | Scholar-to-Scholar reviewer | 2006 |
| <i>Human Relations</i> | Ad hoc reviewer, Stephen Deery, Editor | 2006, 2009 |
| <i>Journal of Applied Communication Research</i> | Editor, Volumes 31-33 | 2003-2005 |
| Interdisciplinary Network for Group Research | Program Planner | 2005-2007 |
| Interdisciplinary Network for Group Research | Founding Member, Board of Directors | 2005- |
| National Communication Association | Nominating Committee, Group Communication Division | 2005 |
| University of Wisconsin, Milwaukee | External reviewer; promotion to associate with tenure | 2005 |
| Communication Theory | Ad hoc reviewer, Chris Segrin, Editor | 2005 |
| <i>International Journal of Conflict Management</i> | Ad hoc reviewer, Afzal Rahim, Editor | 2007 |
| <i>Communication Theory</i> | Ad hoc reviewer, special issue on failure, B. G. Chang & G. Butchart, guest editors | 2006 |
| University of New Mexico | External reviewer, promotion to full | 2006 |
| Southern Methodist University | External reviewer, promotion to associate with tenure | 2006, 2009 |
| <i>Organization Science</i> | Ad hoc reviewer, Linda Argote, Editor | 2006 |
| National Communication Association | Scholar-to-Scholar reviewer | 2006 |
| <i>Human Relations</i> | Ad hoc reviewer, Stephen Deery, Editor | 2006, 2009 |
| <i>Journal of Applied Communication Research</i> | Editor, Volumes 31-33 | 2003-2005 |
| Interdisciplinary Network for Group Research | Program Planner | 2005-2007 |
| Interdisciplinary Network for Group Research | Founding Member, Board of Directors | 2005- |
| University of Wisconsin, Milwaukee | External reviewer; promotion to associate with tenure | 2005 |
| <i>Communication Theory</i> | Ad hoc reviewer, Chris Segrin, Editor | 2005 |
| University of Missouri | External review; promotion to associate with tenure | 2005 |
| Central States Communication Association | Respondent, Intercultural Division | 2005 |
| National Communication Association | Undergraduate Certification Task Force | 2005 |
| Ohio University Research Committee | University grant competition, external reviewer | 2005 |
| National Communication Association | Paper evaluator, Applied Communication Division | 2005 |
| Nuevo Dia (Southwest Organizational Communication mini-conference) | Paper Development Workshop, Arizona State University | 2005 |

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| National Communication Association Academy of Management | Nominating Committee, Applied Communication Division Reviewer, Organizational Communication and Information Systems Division | 2005 2005 |
| Central States Communication Association | Member, CSCA Federation Prize Award Committee | 2004-2005 |
| National Communication Association <i>Communication Yearbook</i> | Member, Committee on the LA Agenda Reviewer; Christina S. Beck, Editor, Volume 30 | 2004-2005 2004-2005 |
| National Communication Association <i>Psychological Reports</i> | Respondent, Applied Communication and Group Communication Divisions Ad hoc reviewer, Carol Ammons, Editor | 2004 2004, 2007 |
| Ohio University | External reviewer; promotion to full | 2004 |
| Southwest Missouri State University | External reviewer; promotion to full | 2004 |
| Emporia State University | External reviewer; promotion to full | 2004 |
| Washington State University <i>Journal of Management Inquiry</i> | External reviewer; promotion to full Ad hoc reviewer, Paul Hirsch & Kimberly Boal, Editors | 2004 2004 |
| Academy of Management | Reviewer, Organizational Communication and Information Systems, and Gender and Diversity in Organizations Divisions | 2004 |
| University of Missouri | External reviewer; promotion to full | 2004 |
| National Communication Association | Respondent, Group Communication Division | 2003 |
| Creighton University | External reviewer; promotion to associate with tenure | 2003 |
| Santa Clara University | External reviewer; promotion to associate with tenure | 2003 |
| University of Tennessee | External reviewer; promotion to associate with tenure | 2003 |
| National Communication Association | Reviewer; Group Communication Division Laura Crowell Thesis/Dissertation Award | |
| National Communication Association | Ad hoc committee, Web-based magazine proposal | 2003 |
| Rutgers University | External reviewer; promotion to associate with tenure | 2003 |
| University of Arizona | External reviewer; promotion to associate with tenure | 2003 |
| Texas Tech University | External reviewer; promotion to full | 2003 |
| National Communication Association | Paper reader; top paper panel; Organizational Communication Division | 2003 |
| <i>Sex Roles</i> | Ad Hoc Reviewer, Joan Chrisler, Editor | 2003-2004 |
| <i>Western Journal of Communication</i> | Ad Hoc Reviewer, Daniel J. Canary, Editor | 2003 |
| Southern States Communication Association | Respondent, Top 3 Communication Theory Papers | 2003 |
| Southern States Communication Association <i>Journal of Organizational Change Management</i> | Respondent, Top 3 Applied Communication Papers Ad Hoc Reviewer, Slawomir Magala, Editor | 2003 2003 |
| <i>Journal of Organizational Change Management</i> | Ad Hoc Reviewer, David Boje, Editor | 2003 |
| National Communication Association | Task force, Second Vice President | 2002-2003 |
| University of Rhode Island | External reviewer; promotion to full | 2002 |
| Ohio University | External reviewer; Presidential Research Scholar | 2002 |
| University of Southern Mississippi | External reviewer; promotion to full | 2002 |
| <i>Southern Communication Journal</i> | Ad Hoc Reviewer, Special Issue on Organizational Discourse, John Meyer, Guest Editor | 2002 |
| <i>Academy of Management Review</i> | Ad Hoc Reviewer, Special Issue on Language Use in Organizations, Jeff Ford, Guest Editor. | 2002 |

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| Western States Communication Association | Respondent, Communication Theory and Organizational Communication Divisions | 2002 |
| National Communication Association | Immediate Past Chair, Group Communication Division | 2001-2002 |
| National Communication Association | Respondent, Top 4 Papers in Group Communication | 2002 |
| National Communication Association | Short Course: Teaching the College Course in Undergraduate Research Methods | 2001 |
| <i>Journal of Applied Communication Research</i> | Editor-elect | 2001-2002 |
| Western Michigan University | External Advisory Board | 2001 |
| National Communication Association | Chair, Group Communication Division | 2000-2001 |
| <i>Management Communication Quarterly</i> | Ad Hoc Reviewer, Ted Zorn, Editor | 2001 |
| National Communication Association | Respondent, Applied Communication Division; Organizational Communication Division | 2000 |
| Southern States Communication Association | Organizer/Mentor, From Start to Finish. Mentoring/Feedback for Applied Communication Scholars, Applied Communication Division | 2000 |
| Southern States Communication Association | Respondent, Undergraduate Honors Panel | 2000 |
| National Communication Association | Chair, Gerald M. Phillips Applied Communication Award Committee | 2000 |
| Southern States Communication Association | Paper Reader, Applied Communication Division | 2000 |
| National Communication Association | Nominating Committee | 1999-2002 |
| National Communication Association | Legislative Assembly | 1999-2005, 2007-2008, 2016-2018 |
| National Communication Association | Vice-chair and Program Planner, Group Communication Division | 1999-2000 |
| National Communication Association | Respondent, Applied and Group Communication Divisions | 1999 |
| National Communication Association | Resolutions Committee | 1998-2000 |
| National Communication Association | Reviewer, Commission on Assessment and Testing | 1999 |
| <i>Small Group Research</i> | Editor, Special Issue: Relational Issues in Groups. Volume 31 (4), 2000. | 1999-2000 |
| <i>Southern Communication Journal</i> | Reviewer, Special Issue on Service Learning, Dick Conville, Editor | 1999 |
| Southern States Communication Association | Paper Reader, Communication Theory Division | 1999 |
| Southern States Communication Association | Respondent, Applied Communication Division and Undergraduate Honors Conference | 1999 |
| <i>Journal of Applied Communication Research</i> | Editorial Board, Dan O'Hair, Editor | 1998-2002 |
| <i>Southern Communication Journal</i> | Editorial Board, Ken Cissna, Editor | 1998-2002 |
| National Communication Association | Immediate-Past Chair and Chair of Nominating Committee, Applied Communication Division | 1999-2000 |
| National Communication Association | Chair, Applied Communication Division | 1998-1999 |
| National Communication Association | Vice-chair-elect, and Chair of Bylaws Committee, Group Communication Division | 1998-1999 |

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| National Communication Association | Respondent, Group Communication Division | 1998 |
| <i>Journal of Business Communication</i> | Ad Hoc Reviewer, Margaret Graham, Editor | 1998, 2000-2001, 2008 |
| Southern States Communication Association | Respondent, Communication Theory | 1998 |
| Southern States Communication Association | Chair, Nominating Committee | 1998-1999 |
| National Communication Association | Committee on Service Learning in Communication Education, Educational Policies Board | 1997-1998 |
| Southern States Communication Association | Committee, Representative from Communication Theory Division | 1991-1993; 1997-1999 |
| National Communication Association | Vice Chair & Program Planner, Applied Communication Division | 1997-1998 |
| National Communication Association | Chair, Distinguished Article & Book Awards Committee, Applied Communication Division | 1997-1998 |
| Speech Communication Association | Paper Reviewer, Applied Communication Division | 1996-1997 |
| <i>Communication Yearbook 22</i> | Reviewer, M. E. Roloff, Editor | 1997-1998 |
| <i>Journal of Applied Communication Research</i> | Ad Hoc Reviewer, David Seibold, Editor | 1996-1997 |
| University of Rhode Island | External reviewer; promotion to full | 1997 |
| Texas Tech University | External reviewer; promotion to associate with tenure | 1996 |
| <i>Management Communication Quarterly</i> | Ad Hoc Reviewer, K. I. Miller, Editor | 1995-1996 |
| <i>Journal of Business Communication</i> | Reviewer, Special Issue on Business Communication Ethics, S. Ralston, Editor | 1995-1996 |
| <i>Communication Monographs</i> | Associate Editor, D. Gouran, Editor | 1995-1998 |
| <i>Communication Studies</i> | Associate Editor, K. Barge, Editor | 1995-1998 |
| National Communication Association | Secretary, Applied Communication Division | 1994-1997 |
| <i>Small Group Research</i> | Guest Editor, Special Issue--Research Problems & Methodology | 1993-1994 |
| <i>Journal of the Oklahoma Speech, Theatre, and Communication Association</i> | Ad Hoc Reviewer | 1993 |
| Southern States Communication Association | Bylaws Committee, Communication Theory Division | 1993-1994 |
| Southern States Communication Association | Chair, Applied Communication Division | 1992-1993 |
| Southern States Communication Association | Vice Chair & Program Planner, Applied Communication Division | 1991-1992 |
| <i>Communication Studies</i> | Ad Hoc Reviewer | 1991-1992, 1994-1995, 1998-1999 |
| <i>Small Group Research</i> | Editorial Board, R. B. Kettner-Polley and C. Garvin, Editors | 1990-2005 |
| Council on Employee Responsibilities and Rights | Editor, 1990 Proceedings | 1990 |
| Southern States Communication Association | Vice Chair & Program Planner, Applied Communication Division | 1991-1992 |
| Central Texas Women's Alliance | Board member | 1991-1992 |
| Council of Employee Responsibilities and Rights | Conference Co-Chair | 1990 |
| <i>Small Group Research</i> | Ad Hoc Reviewer | 1989-1990 |

CONSULTING

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|---|---------------------|
| Center for Human Trafficking Court Solutions | 2019-2020 |
| PDRI, Inc. | 2017-2019 |
| Missouri EPSCoR (The Experimental Program to Stimulate Competitive Research) | 2016 |
| The Grandview Group | 2015-2016 |
| American Civil Liberties Union of North Carolina | 2009 |
| Institute for Emerging Issues, North Carolina State University | 2008, 2009, 2010 |
| St. Jude Children's Research Hospital | 2007 |
| Expert Witness, Margaret Thomas v. Community Hospital Onaga, Inc. et al. Case No. 04-4136-SAC | 2005 |
| Cottonwood, Incorporated | 2004 |
| Lawrence (KS) Arts Center | 2003 |
| Memphis Child Advocacy Center | 2002 |
| American Cancer Society | 2002 |
| Memphis Light, Gas & Water | 2002 |
| Southern College of Optometry | 2002 |
| Volunteer Memphis | 2002 |
| MIFA, Memphis, TN | 2001 |
| Center for Research on Women, The University of Memphis | 2001 |
| EdPAC, Memphis | 2000 |
| Memphis Child Advocacy Center | 2000 |
| Memphis Inter-Faith Association | 1999 |
| American Cancer Society, Mid-South Division | 1999 |
| Memphis Strategic Team Against Rape and Sexual Assault, Dept. of Justice | 1999 |
| Memphis/Shelby County Department of Health | 1999 |
| Public Allies | 1999 |
| Community Foundation | 1999 |
| Partners for the Homeless; Coalition for the Homeless | 1998-1999 |
| International Paper | 1998-1999 |
| Shelby County (TN) Domestic Violence Council | 1998 |
| Community Forum | 1998-2000 |
| AmeriCorps (Tennessee and Illinois) | 1998 |
| Division of Correction, Shelby County Government | 1995-1998 |
| Expert Witness, Goldman v. Cisco Systems, Inc. And LightStream Corp (96Civ.4653 (HB) (AJP) | 1997 |
| Cook & Love Shoes | 1997 |
| Jackson-Madison County General Hospital | 1997 |
| R. R. Donnelley & Sons | 1996-1997 |
| Buckeye Technologies | 1996-1998 |
| Norrell Employment Services | 1997 |
| U.S. Bankruptcy Court, Western Division, Memphis, TN | 1996 |
| Family Business Forum, University of Memphis | 1996 |
| Shelby County (TN) Government | 1996-1997 |
| Memphis Area Chamber of Commerce | 1995-1996 |
| Shelby State Community College | 1996 |
| Senior Services | 1995-1996 |
| M. S. Carriers | 1995 |
| State Technical Institute, Division of Continuing Education and Economic Development | 1995 |
| Office of the Assessor, Shelby County Government | 1995-1996 |
| Footwear Retailers & Distributors of America | 1994 |
| Memphis Light, Gas & Water | 1994 |
| St. Francis Hospital | 1993 |
| Tennessee Library Association | 1993 |

MEMBERSHIPS

Academy of Management
International Communication Association
Interdisciplinary Network for Group Research
National Communication Association
Southern States Communication Association

April 2021